

ORDINANCE/RESOLUTION REQUEST

Please email requests to the Mayor's Legislative Team

at MileHighOrdinance@DenverGov.org by 9 a.m. Friday. Contact the Mayor's Legislative team with questions

Date of Request: 11/21/23

Please mark one: Bill Request or Resolution Request

1. Type of Request:

- Contract/Grant Agreement Intergovernmental Agreement (IGA) Rezoning/Text Amendment
 Dedication/Vacation Appropriation/Supplemental DRMC Change
 Other:

2. Title: (Start with *approves, amends, dedicates*, etc., include name of company or contractor and indicate the type of request: grant acceptance, contract execution, contract amendment, municipal code change, supplemental request, etc.)

Amends a contract with WellPower by adding \$4,110,334 for a new total of \$16,070,560 and nine months for a new end date of 9-30-2024 to operate the Behavioral Health Solutions Center located at 2929 W 10th Avenue and serving residents citywide (ENVHL-202367589-03/ENVHL-202056133-03).

3. Requesting Agency:

Denver Department of Public Health & Environment (DDPHE)

4. Contact Person:

Contact person with knowledge of proposed ordinance/resolution (e.g., subject matter expert)	Contact person for council members or mayor-council
Name: Marion Rorke	Name: Will Fenton
Email: marion.rorke@denvergov.org	Email: William.fenton@denvergov.org

5. General description or background of proposed request. Attach executive summary if more space needed:

The BHSC provides an innovative, treatment-focused, voluntary safe haven for adults experiencing a behavioral health crisis. Not open to the public, this 24/7 facility offers crisis stabilization services, temporary housing and ongoing assistance for mental health and substance misuse issues, as well as assistance in transitioning to community living. WellPower is contracted with DDPHE operate the solutions center, providing critical short-term care and treatment for individuals experiencing a behavioral health crisis, diverting them from unwarranted and unnecessary stays in inappropriate facilities, such as the emergency room or jail.

6. City Attorney assigned to this request (if applicable):

Breena Meng

7. City Council District:

All

8. ****For all contracts, fill out and submit accompanying Key Contract Terms worksheet****

To be completed by Mayor's Legislative Team:

Resolution/Bill Number: _____

Date Entered: _____

Key Contract Terms

Type of Contract: (e.g. Professional Services > \$500K; IGA/Grant Agreement, Sale or Lease of Real Property):

Vendor/Contractor Name (including any dba's):

Mental Health Center of Denver dba WellPower

Contract control number (legacy and new):

ENVHL-202367589-03/ENVHL-202056133-03

Location: Citywide program, physical location 2929 W. 10th Ave., Denver, CO 80204

Is this a new contract? Yes No **Is this an Amendment?** Yes No **If yes, how many?** 2

Contract Term/Duration (for amended contracts, include existing term dates and amended dates):

Existing: 12/1/2020 -12/31/2023

Amended: 12/1/2020-9/30/2024

Contract Amount (indicate existing amount, amended amount and new contract total):

<i>Current Contract Amount</i>	<i>Additional Funds</i>	<i>Total Contract Amount</i>
<i>(A)</i>	<i>(B)</i>	<i>(A+B)</i>
\$11,960,226	4,110,334	16,070,560

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
12/1/2020-12/31/2023	Nine months	9/30/2024

Scope of work:

I. CRISIS INTERVENTION/STABILIZATION CLINIC

1. Clinical Services

- i) Services will include Screening, assessment, crisis intervention, and behavioral health treatment for a target of five days with possible extension, for a total of up to 10 days. Crisis stabilization services will assist voluntary individuals, in a safe and secure environment. These persons are not in need of a higher level of care and are not required to go to jail (e.g., non-violent individuals with police contact). The goal of the crisis stabilization service is to provide: assessment, stabilization, treatment, and re-integration into the community. The clinic will offer the following general services:
 - a. Screening assessments
 - b. Behavioral health assessments/Triage
 - c. Crisis stabilization treatment supervised by a psychiatric provider and provided by appropriate mental health clinicians and medical staff (group therapy, individual therapy, peer support services, medical services, psychiatric services and medication)
 - d. Resources, referrals, and connection to community services
- ii) Treatment provided will focus on: de-escalation and crisis management, psychiatric assessments, treatment planning, interventions and therapy, and medication management.

2. Individuals to be served: The Solution Center will accept individuals who are experiencing a behavioral health crisis and who have had significant interaction with the city of Denver's first responders. This includes any law enforcement professionals, fire department/EMT units, and designated mental health professionals. Additional service providers may be included or excluded as referral sources upon joint approval by WellPower and DDPHE.

3. Specific Services to be Offered

Below is a list of specific services to be offered at the Solutions Center. WellPower may propose additional services to be offered at the Solutions Center in addition to the services below, as value add services:

- a. Trauma informed crisis response in accordance with C.R.S. 27-65
- b. Triage/screening (Crisis assessment including safety assessment)
- c. Service needs assessment

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- d. Psychiatric assessment
- e. Treatment planning
- f. 24/7 Monitoring/supervision
- g. Peer support
- h. De-escalation and crisis management
- i. Brief therapy
- j. Medication management
- k. Physical health assessments and coordination with medical services
- l. Service coordination and referrals to other community organizations
- m. Benefit application and ability to access benefits and/or bill insurance (private, Medicaid, Medicare, etc.) as appropriate
- n. Discharge planning and referrals

II. STEP DOWN SERVICES

1. Transitional Shelter Services will be available to homeless and unstably housed individuals referred directly from the Triage service, the Crisis Stabilization Unit and WellPower’s Walk in Center.
 - a. Individual sleeping accommodations will be provided.
 - b. Three meals and two snacks are provided daily
 - c. Accessory support services and connections to community resources, , trauma-informed interventions, and treatment referrals will be offered to persons served in the housing accommodations.
 - d. The primary services offered will be safe, secure, transitional sleeping accommodations, and individuals using these services may have access to traditional WellPower services including case management as appropriate.
2. The transitional shelter floor is designed to be a “step-down” opportunity that provides secure sleeping accommodations for homeless or unstably housed individuals while they transition to other options that build upon their stabilization.
3. Individuals served: Persons who are homeless or unstably housed in Denver and referred directly from the Triage (onsite) or Crisis Stabilization Unit (onsite), and persons who are homeless in Denver that are referred from WellPower’s Walk-In Center.
4. Primary Services Offered
 - a. Safe, secure, individual sleeping accommodations. Shelter staff are available to assist with the following: vital documents, benefit applications, employment applications, connection to care and community resources, and discharge planning.
5. Accessory Support Services
 - a. In addition to the primary services offered, the transitional housing will coordinate with the Crisis Stabilization Clinic to provide the following support services:
 - b. Access to psychiatric follow up care
 - c. Access to primary care services such as first aid and treatment provided at the Behavioral Health Solutions Center (BHSC).

Was this contractor selected by competitive process?

If not, why not?

Yes. Will be re-bid in early 2024.

Has this contractor provided these services to the City before? Yes No

Yes, this is an amendment to an existing contract.

Source of funds:

General Fund

Is this contract subject to: W/MBE DBE SBE XO101 ACDBE N/A

WBE/MBE/DBE commitments (construction, design, Airport concession contracts):

Who are the subcontractors to this contract?

N/A

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