LUTI Presentation – Permitting Tiger Team

May 7, 2024



Agenda

- 1. 2024 Goal
- 2. Tiger Team Structure
- 3. Actions Completed and Underway in Q1
- 4. Current Permit Review Times
- 5. Current Site Development Plan Review Times
- 6. Coming in Q2



2024 Goal

Re-envision the development permitting process and reduce city review time by 30% by Dec. 31, 2024.

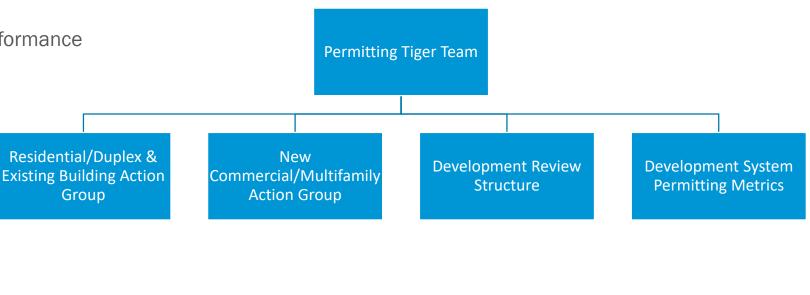
GREAT VIBRANT SAFE **AFFORDABLE** DENVER DENVER DENVER GOVERNMENT **IMPROVE BUILD A SHARED** CUT 3:000 ALL IN **ROADS TO** SAFE CITY CITY VISION FOR A **AFFORDABLE** PERMITTING MILE HIGH RECOVERY HOMES VIBRANT DENVER SERVICES TIME Move 200 Engage the public Reach a total of Reduce violent Re-envision the Permit, secure. Reduce our individuals across the 11 council 2,000 people finance or gun crime by development response time to struggling with districts to envision moved indoors support the 20% and permitting the top 3 addiction or vibrant neighborhoods development constituent from unsheltered improve process and mental health and a vibrant reduce city and preservation customer concerns by homelessness by out of the of 3,000 longsatisfaction by review time by 20% by downtown, identifying Dec. 31, 2024. criminal justice term affordable 15% by 30% by Dec. 31, 2024. funding for both by system and into Dec. 31, 2024. housing units by Dec. 31, 2024. Dec. 31, 2024. a coordinated Dec. 31, 2024. intervention. treatment, and pipeline by Dec. 31, 2024. SHARED OWNERSHIP Improve employee engagement by 5% by Dec. 31, 2024. EMPLOYEE ENGAGEMENT

2024 GOALS



Tiger Team Structure

- 1. Co-chairs Molly Urbina and Jill Jennings Golich
- 2. Focus Focused on short-term and medium-term actions to meet the goals
- Tiger Team Structure One Tiger Team with four action groups
 - a. Tiger Team Participants
 - CPD
 - Development Systems Performance
 - DFD
 - DOTI
 - DPR
 - HOST
 - Excise
 - DDPHE
 - CASR
 - Tech Services
 - OSEI





Actions Completed and Underway in Quarter 1

- Completed 2023 baseline data for city review time
- Two completed innovations related to the building permit process one of which will reduce review timelines for smaller commercial projects by increasing project valuation limits
 - Reduction in number of permits for Single-family/Duplex projects CPD will now issue one residential construction permit when building a new house and detached garage
 - Commercial Project Valuation Change
 - ➤ Given rising cost of materials for construction in the past 10 years, the valuations of projects have increased approximately 50%
 - > City has adjusted valuation thresholds for Major, Intermediate and Minor commercial projects

Project Type	Former Valuation	NEW Valuation	Target Review Times	% of Estimated Projects Impacted
Major Commercial Projects	\$1M+	\$1.5M+	4 weeks	24%
Intermediate Commercial Projects	\$500k - \$1M	\$750k - \$1.5M	2 weeks	3%
Minor Commercial Projects	Up to \$500k	Up to \$750k	2 days	



Actions Completed and Underway in Quarter 1

- Six innovations underway for the site development plan process
 - Active Project Review Letter Automation
 - Active Customer Education Tools Publicly Accessible Process Maps
 - Active Customer Facing Meetings Triggers and Expectations
 - Next Up Internal Issue Resolution Meetings Triggers and Expectations
 - Next Up Clear Definition of the Role of Concept Meetings
 - Next Up Project Review Consistency
- Developed 26 process maps for the site development plan phase; four of the most impactful for customers will be shared publicly on the website that provides a clear overview of the Concept/SDP process
- Suite of changes made to the building & zoning application intake process



Current Permit Review Times

Select Task from Drop Down to Filter the Page

Current Plan Review Times

AII ~

Rolling 90-Days

	INITIAL REVIEW			RESUBMITTAL REVIEW		
•	Average Weeks	90th Percentile Weeks	Volume (90-Day)	Average Weeks	90th Percentile Weeks	Volume (90-Day)
☐ Major Residential Projects						
Ex: new homes, additions 400 square feet or larger, landmark projects	2.87	3.71	219	2.01	3.14	557
☐ Major Commercial Projects						
Ex: new commercial and multifamily buildings, large additions, change of occupancy & projects with a valuation \$1.5 million or more	4.92	6.66	453	1.69	3.00	663
□ Intermediate Residential Projects						
Ex: type approved submittals, additions of 400 square feet or smaller	2.37	3.14	505	1.85	3.00	539
☐ Intermediate Commercial Projects						
Ex: small additions and projects with a valuation between \$750,000 - \$1.5 million	2.22	3.57	2014	0.81	1.29	1222

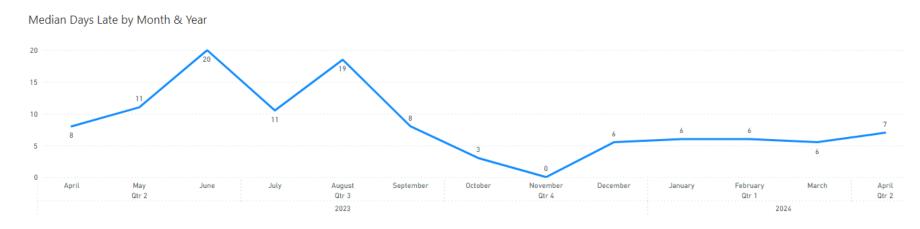
	INITIAL REVIEW			RESUBMITTAL REVIEW		
•	Average Weeks	90th Percentile Weeks	Volume (90-Day)	Average Weeks	90th Percentile Weeks	Volume (90-Day)
☐ Minor Residential Projects						
Ex: small interior remodels, window or area wells, ground-level patios and decks, sheds	0.81	1.29	860	0.84	1.57	421
☐ Minor Commercial Projects						
Ex: solar/PV systems under 10kW, temporary offices, sign installation, preparatory demolition	0.34	0.86	1021	0.36	0.86	299

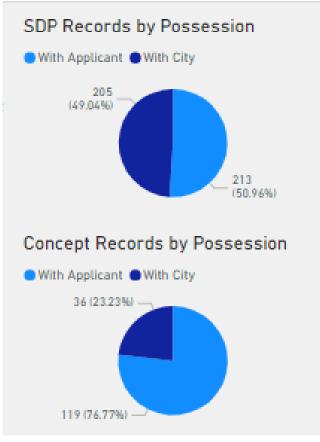
	INITIAL REVIEW			RESUBMITTAL REVIEW			
•	Average Weeks	90th Percentile Weeks	Volume (90-Day)	Average Weeks	90th Percentile Weeks	Volume (90-Day)	
☐ Zoning Permits							
Ex: Commercial Logged-In Zoning Permits	2.71	8.19	416	0.94	3.17	367	

•	Average Weeks	90th Percentile Weeks	Volume (90-Day)
Zoning Code Interpretations, Use Determinations	3.45	11.77	63
Zone Lot Amendments	2.08	6.86	19



Current Site Development Plan Review Times





Time in Possession for all Active Projects



Coming in Quarter 2

- Electronic recordation of site development plans
- Incorporating system wide review timeframes in the <u>CPD public dashboard</u>
- SolarAPP expansion to add three more eligible project types
- Action plans created for each action team with prioritized innovations work shopping now, launching in Q3
- Reviewing modified drawings as a two-day review
- Pilot site development plan automated comment letter coming later in April
- Exploring software Al solutions
- Customer outreach and updated Development Systems Performance Technical Advisory Board
- DOTI SUDP and DDPHE coordination on pool and food/beverage submittal requirements and reviews

