

**ORDINANCE/RESOLUTION REQUEST**

Please email requests to the Mayor's Legislative Team at [MileHighOrdinance@DenverGov.org](mailto:MileHighOrdinance@DenverGov.org) by **3:00pm on Monday**.

**\*All fields must be completed.\***  
*Incomplete request forms will be returned to sender which may cause a delay in processing.*

Date of Request: 04/14/14

Please mark one:  Bill Request or  Resolution Request

1. Has your agency submitted this request in the last 12 months?

Yes  No

If yes, please explain:

2. Title: DLT Solutions, LLC - Contract # TECHS-CE95019-01 requesting that this be Amended.

3. Requesting Agency: Technology Services

4. Contact Person: (With actual knowledge of proposed ordinance/resolution.)

- Name: Cindy Zec
- Phone: 720-913-4958
- Email: Cindy.Zec@denvergov.org

5. Contact Person: (With actual knowledge of proposed ordinance/resolution who will present the item at Mayor-Council and who will be available for first and second reading, if necessary.)

- Name: Cindy Zec
- Phone: 720-913-4958
- Email: Cindy.Zec@denvergov.org

6. **General description of proposed ordinance including contract scope of work if applicable:**

**\*\*Please complete the following fields:** (Incomplete fields may result in a delay in processing. If a field is not applicable, please enter N/A for that field.) DLT Solutions provides maintenance on Oracle Global Customer Support (GCS). This provides the ability to obtain technical support for Oracle's Business Intelligence, Service Oriented Architecture, and Identity Management suite. Support services include access to Oracle Metalink (an online access point to all Oracle support resources), the ability to request assistance to issues through Technical Assistance Requests, report bugs & receive tech support & patches to resolve issues, as well as rights to future product enhancements, releases, and updates during the time period covered by the support agreement.

- a. **Contract Control Number:** TECHS-CE95019-02
- b. **Duration:** May 31, 2014 – May 31, 2017
- c. **Location:** Citywide
- d. **Affected Council District:** All
- e. **Benefits:** This provides the ability to obtain technical support for Oracle's Business Intelligence, Service Oriented Architecture, and Identity Mgmt suite.
- f. **Costs:** \$851,152.00- Break down from 05/31/14-05/31/15 \$278,118.00, 06/01/15-05/31/16 \$283,680.00, 06/01/16-05/31/2017 \$ 289,354.00.

**Original Amount: \$ 1,310,986.00**  
**Added Amount \$ 851,152.00**  
**Total: \$2,162,048.00**

7. **Is there any controversy surrounding this ordinance?** (Groups or individuals who may have concerns about it?)  
Please explain. None

To be completed by Mayor's Legislative Team:

SIRE Tracking Number: \_\_\_\_\_

Date Entered: \_\_\_\_\_

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*To be completed by Mayor's Legislative Team:*

SIRE Tracking Number: \_\_\_\_\_

Date Entered: \_\_\_\_\_