



DEPARTMENT OF AVIATION

CITY COUNCIL ORDINANCE REQUEST SUMMARY

Airport Security System Support Agreement

Purpose and Use of Agreement(s)

This request is for the approval of a sole source contract with Cyber Country Systems, LLC (CCS). CCS is the service and support provider of Denver International Airport's (DEN) Physical Access Control (PAC) System. These services have been in continuous use for over 25 years. This includes the provision of services for the current Card Access Integrated Security System, its associated components and on-site / on-call site support. The PAC System is highly proprietary and customized which has been critical to the airport's security posture, however, as the system nears the end of its useful life, DEN is pursuing a complete, airport-wide upgrade, which is tentatively scheduled for Q4 of 2024. During this transition, DEN requires CCS to continue providing software support, technical support, hardware support and system documentation. This contract with CCS is necessary for DEN to remain compliant with Federal security requirements and associated Airport Security Program as approved by the Department of Homeland Security and Transportation Security Administration (TSA).

Contract(s) Description

Services required by CCS relate to the software operation of DEN's Computerized Airport Integrated Security System (CAISS); provision of hardware, networking of any hardware and software required to transport CAISS to all components of the system; on-call availability of CCS personnel to respond as required in events that are determined to be malfunctions or failures of the system, and other support to ensure that the system is supported and operational. CCS will provide services for the CAISS on a continuing basis and provide on-site and on-call capabilities. Through the support they will be required to provide software, hardware, and technical support for CAISS. All modifications will require that CCS provides System documentation in operations and maintenance manuals.

Vendor(s)

Cyber Country Systems, LLC
Contract No. 202158652

DSBO Goals

The Division of Small Business Opportunity office has determined that this project is not subject to the MWBE ordinance.