

Stephanie Syner

Practiced and self-motivated local and federal government professional with demonstrated capability to provide executive level administration support, program management, teambuilding, and strategic planning.

— Key Qualifications —

- Established track record of fostering important relationships with influential businesses, elected officials at local, state and federal level, community organizations and individuals to enhance the quality of life for constituents and patients.
 - Skilled at planning and implementing large scale special events geared towards fundraising and/or community organizing.
 - Highly adept at managing, recruiting, hiring, and mentoring staff to guarantee optimal performance.
 - Proficient in Microsoft Office Suite, Outlook, Windows and Mac operating systems.
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Professional Experience

Denver Health Hospital- Denver, CO

Government and Community Relations Manager, 2018- Present

Facilitate, manage, and execute critical negotiation documents between DHHA and the Mayor's Office of the City of Denver. Foster and advance strategic relationships with City of Denver City Council, State Representatives, and City Agencies. -Develop community and patient centered strategies for multiple Denver Health Departments and manage key projects impacting patient and community health needs. Develop and implement community outreach and engagement strategies, specifically focused on BIPOC and under-resourced communities, while cultivating relationships with elected officials and policy makers to support and uplift Denver Health community-focused activities.

Selected Contributions:

- Facilitate and execute annual 65-million-dollar Operating Agreement between DHHA and the City of Denver. Negotiations between 12 city departments and Denver Health teams. Annual negotiations with Manager of Finance, Mayor's office, and City Council on budget needs. Presentations on budget, council committee meetings, and City Council meetings.
- Foster and advance strategic relationships with City of Denver City Council offices, State Representatives, and City of Denver Agencies to center and advance DHHA's mission across the Denver Metro Region.
- Provide an update to DHHA Board of directors on strategic community and patient centered projects, city-wide and regional partnerships, and how these programs have direct impact on community receiving access to service.
- Lead the identification of partners and the creation of a cross agency collaborative structure to roll out the Census 2020 throughout the DHHA and partnering agencies and organizations. Under my leadership, the collaborative secured a grant from the Department of Local Affairs for \$456,000 to drive outreach and education activities focused on hard-to-count populations throughout Denver. Our collaborative included seven city agencies and community organizations with outreach and education efforts carried out in English, Spanish, Vietnamese, and Arabic.

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- Designed and implemented the rollout of community education efforts for Denver Health focused on COVID-19 prevention efforts to communities most impacted by the pandemic - Black, Indigenous, Communities of Color in Denver rooted in place-based community partnerships.
- Designed and implemented the rollout of community vaccination efforts for Denver Health focused on COVID-19 prevention efforts to communities most impacted by the pandemic - Black, Indigenous, Communities of Color in Denver rooted in place-based community partnerships.
- Increase organizational reach and brand awareness through strategic relationship development within the community, government, and businesses to address health disparities among vulnerable communities - such as *(list key partnerships like DHA)*

High Level Programs Managed during the COVID-19 Pandemic: Census project management and outreach; voter registration project management and outreach; COVID-19 community education project management; COVID-19 Community Vaccination site management, personnel management, and community outreach and education; Diversity, Equity, and Inclusion internal target projects.

Congresswoman Diana DeGette – Denver, CO

Senior Congressional Aide and Outreach Liaison, 2012 to 2018

Provide exceptional service to the congresswoman including assisting with a multitude of congressional duties, administrative support, and extensive research on legislation. Strategize to create and implement outreach goals for the 1st Congressional District through cultivating current relationships and building new ones with constituents. Intentionally create engagement opportunities and dialogue for citizens by planning large town hall and specialized events.

Selected Contributions:

- Increase impact of the Latino community through fostering key relationships with government officials.
- Enhance visibility statewide by designing and maintaining databases while interfacing positively with the media.
- Coach, manage, supervise, and mentor staff to guarantee the highest levels of performance.

CY Associates, LLC – Denver, CO

Community Outreach Consultant and Partner, 2011 to 2020

Work directly with businesses and neighborhood communities to strategically create outreach plans that meet the needs of the citizens. Build innovative and individualized plans that meet all goals and objectives for the business.

Selected Contributions:

- Craft long term strategic plans after meticulous analysis of short term goals are completed.
- Apply project management tactics to guarantee all outreach plans, events, and meetings are flawlessly implemented.
- Increase organizational reach and brand awareness through continued relationship development within the community, government, and businesses.

Campaign Building and Donor Tracking – Denver, CO

Administrative Coordinator, 2007 to 2012

Delivered world class administrative support in the evening hours to assist political campaigns effectively manage both the constituent and donor databases. Developed and implemented detailed financial spreadsheets that reported data in a creative and understandable method.

Selected Contributions:

- Enhanced donor funding by cultivating key relationships and identifying potential partnerships with large businesses.
- Designed and presented strategic objectives and goal outlines for each candidate to ensure all campaign needs were met.
- Grew candidate awareness through the creation and distribution of flyers and direct mail marketing materials.

Denver City Council District 9, City and County of Denver – Denver, CO

Senior Council Aide and Office Manager, 2005 to 2012

Partnered with colleagues, constituents, and city agencies to address and solve neighborhood concerns and citizen needs. Mobilized citizens within the community during a crisis planning by adopting grassroots efforts. Provided expert assistance and guidance to citizens with locating solutions to challenges related to city agencies.

Selected Contributions:

- Performed additional duties as needed including community organizing, special events planning, working with lobbyists during development process, organizing neighborhood crime prevention programs, and leading resource fairs for low income neighborhoods.
- Designed and presented strategic objectives and goal outlines for each candidate to ensure all campaign needs were met.
- Assessed the impact of policies on community members served in District 9.

Jefferson Hills Mental Health – Denver, CO

Case Manager, Milieu Staff, 2004 to 2009

Offered guidance and advice to youth in order to develop trust while holding them accountable for behaviors to preserve the program structure and rules. Instructed clients on proven methods of positive expression to assist them in becoming productive adults.

Educational Background and Training

Master of Social Work, Certification in Community Organizing and Planning
University of Denver, Denver, CO

Bachelor of Arts, Criminology
University of South Florida, Tampa, FL

Latino Leadership Institute
University of Denver

Downtown Denver Partnership Leadership Program
John Parr Leadership Award

Playworks Colorado 2020- Champion of Play Award