

All In Mile High Update



Safety, Housing, Education, and Homelessness Committee
June 26, 2024

Agenda

Quarter Two Updates:

- April, May, June Updates
- Shelter Success Task Force Update
- AIMH Service Provision Update and Housing Outcomes

Quarter Three Upcoming:

- Community Conversation and GNA Updates
- Radisson Updates
- 4040 Quebec Updates
- Third Quarter Initiatives

All In Mile High

Goal: A total of 2,000 people moved indoors through the All In efforts by Dec. 31, 2024

A. Move people through All In sites

B. Open additional NCS/ micro-community units

C. Ensure safety, stability and operational efficiency at All In sites

D. Maintain existing closure areas and broaden geographic distribution of encampment resolution



Transforming Lives of Those Experiencing Unsheltered Homelessness

“It’s crippling being out there and not knowing what to do, especially for single women. This kind of opportunity is an incredible blessing and such a big help.”

- Tracy, part of first encampment resolution and now permanently housed



“I found humanity here.”

- Christina, [Elati Micro-Community](#)

“Denver gives me hope. This spring, USICH released a list of 19 strategies to guide communities in their efforts to humanely and effectively respond to encampments. These strategies are based on what is working well in communities across the country, including Denver, which has demonstrated that housing—not handcuffs—is the best way to help people move off the streets and into homes. Thanks to the urgent and compassionate leadership of the Johnston administration, more than 1,600 Denverites have moved indoors in the last year, away from the deadly risks of unsheltered homelessness. While we have a long way to go to end and prevent homelessness, Denver is showing the nation that homelessness is solvable—especially when we treat people experiencing it with the respect and dignity that they deserve.”

- Jeff Olivet, Executive Director, U.S. Interagency Council on Homelessness



Recent Updates

April, May, June Updates

HOST Structure

- Created All In Mile High Division to focus on unsheltered homelessness response.
- Two Pillars within AIM High: Street Outreach and Housing & Sheltering

Street Outreach

- Three Street to Lease Encampment Resolutions completed. (April 11 at 45th and Havana; June 13 at 38th and Fox & 53rd and Quebec)
- Two AIM Site Encampment Resolutions completed. (April 25 at 4th and Lipan; May 31 at I-25 and Colfax near Meow Wolf)
- Developing Procurement for 2025 Street Outreach Efforts

Housing and Sheltering

- Hosted DHA Fast Track events on April 22, May 20, and June 17.
- Hosted Pathways to Employment Fair with DEDO at 4040 Quebec on June 25.
- Leading Weekly Case Conferencing meetings at each site
- Monitoring Contract Performance and Spending

Shelter Success Task Force

The Shelter Success Task Force kicked off on June 17 with its first meeting

The Shelter Success Task Force, comprised of shelter providers, people with lived experience as a shelter guest, advocates, and city staff will be discussing each of these 6 challenge areas:

- Shelter Staff Hiring and Retention
- Need for More Consistent and Thorough Staff Training
- Safety and Security in and Around Shelters
- Processes for Managing Guest Complaints
- Policies/Processes Related to Guest Discharge and Bans
- Support Needed for Special Populations including LGBTQ+, and Couples

These areas were identified after extensive interviews conducted earlier this year by HOST (including of people experiencing homelessness, advocates, shelter partners, and city agencies).

SSTF is meeting monthly beginning in June 2024, with the purpose of developing a list of recommendations for improvements in these identified areas.



This dashboard is updated monthly on the 18th of each month (or subsequent business day if the 18th falls over the weekend or a City holiday). Denver is temporarily refreshing this dashboard on a monthly basis in order to institute process improvements for more sustainable and efficient reporting.

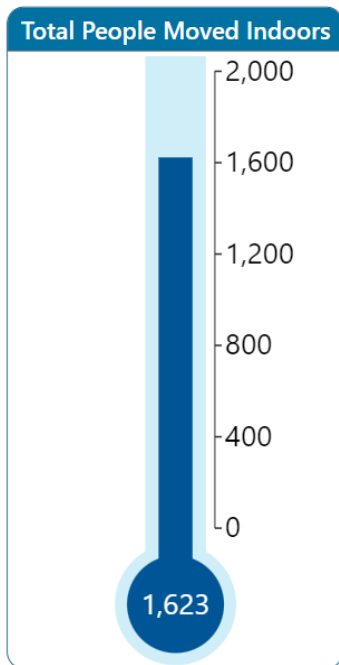
Data Last Updated*

06/18/2024

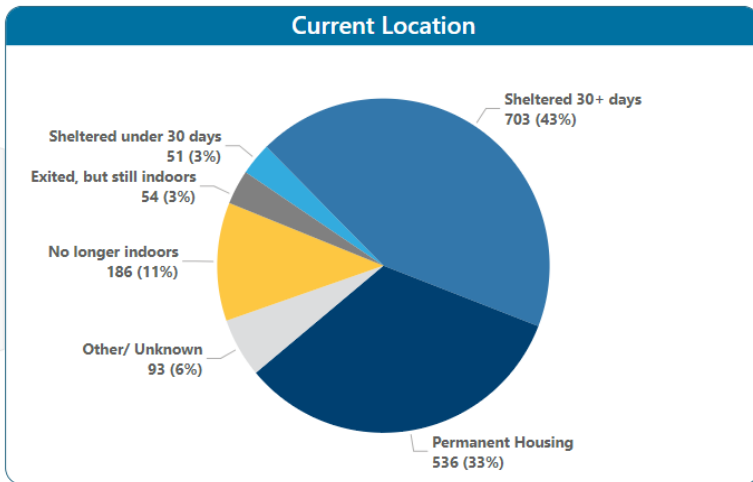
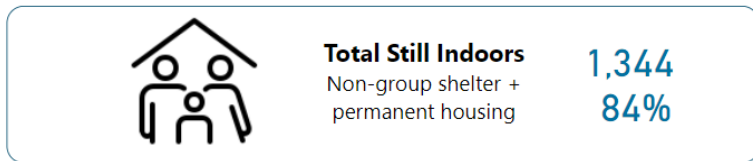
Since our Q1 update on April 3:

+ 204 People Moved Indoors (14.3% Increase)

+135 Permanent Housing Outcomes (34% Increase quarter over quarter)



Where are people now?

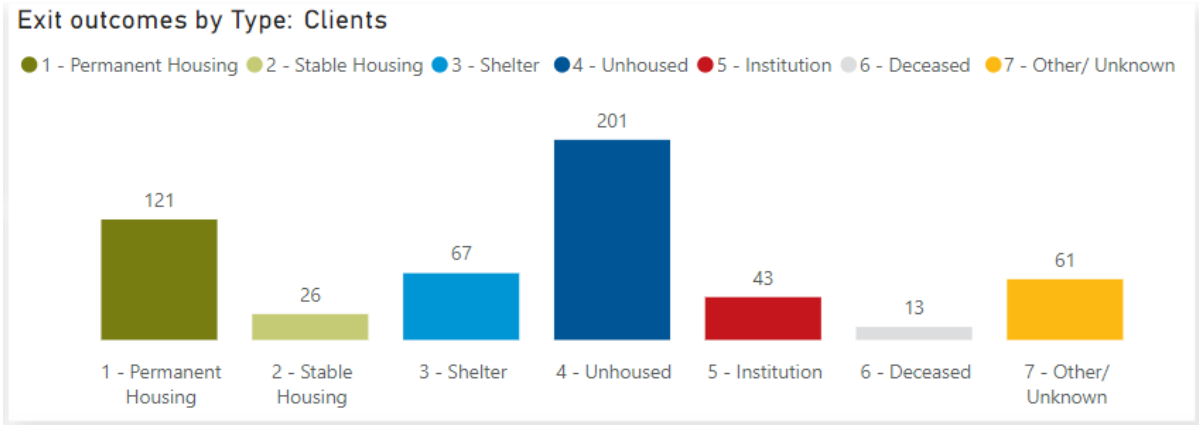


→ Initial Indoor Location

Housing Outcomes from All In Sites

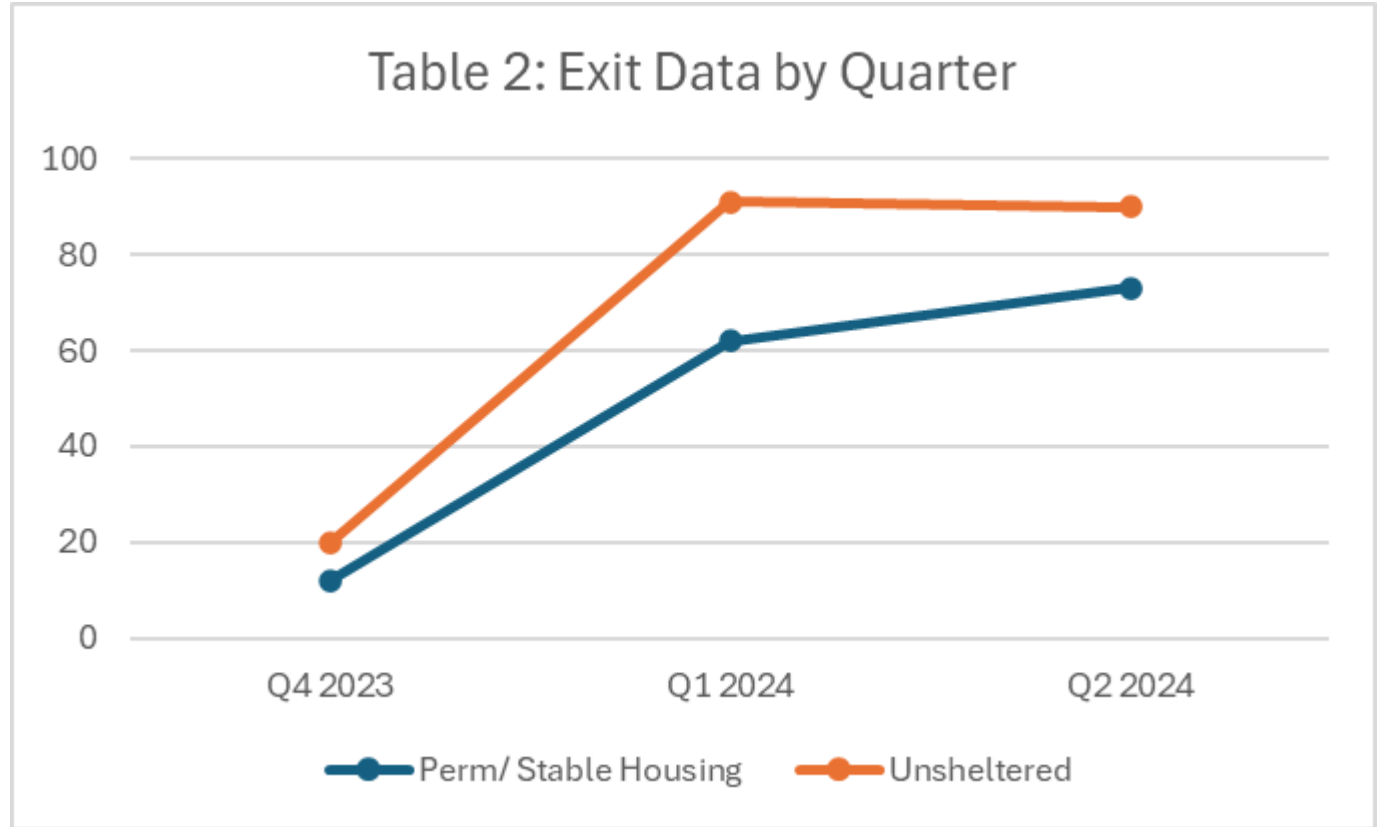
84% of those who have moved indoors since July 18, 2023 are still inside (1344 People)

Since our Q1 Update, 6 people per week on average have exited AIMH sites to permanent or stable housing (73)



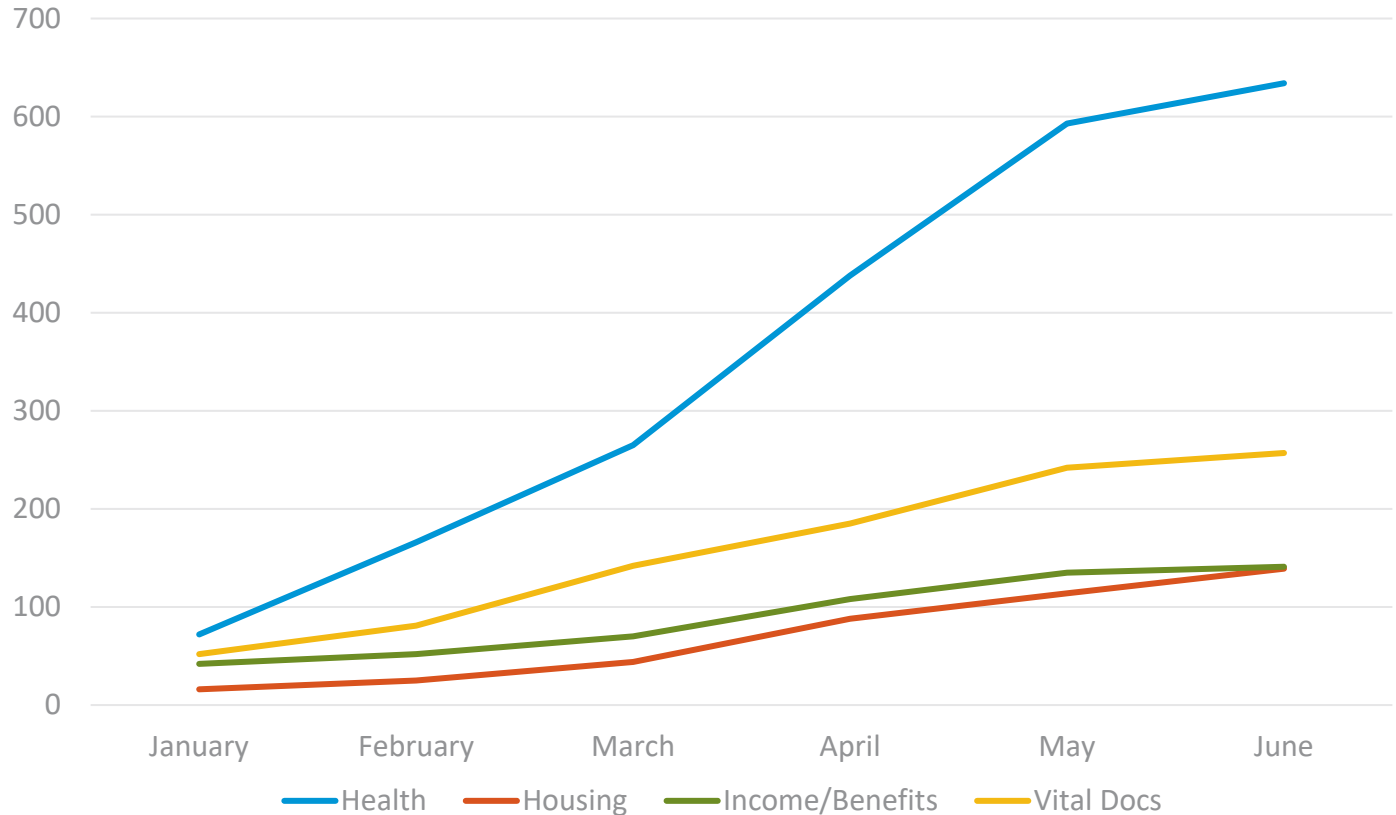
**Exits to Housing
Increased from
Quarter 1 to
Quarter 2.**

**Exits to
Unsheltered
Homelessness
Decreased.**



Case management that is actively helping people discuss, apply for, and obtain healthcare, housing, benefits & income, and vital documents is reaching more people every month

Cumulative Service Uptake at AIMH Sites (Jan-June 2024)



Staffing Updates

- Denominators based on staffing identified in contract
- Numerators based on actual roles filled

Site	Service Provider	Case Management Staffing Filled	All Other Staffing Filled	Total Staffing Filled
Best Western	The Salvation Army	6/5	25/26	31/30
Double Tree	The Salvation Army	12/12	33/52	45/64
Radisson	Bayaud Enterprises	5/5	7/9	12/14
Comfort Inn	St. Francis Center	3/4	13/18	16/22
Stay Inn M-C	Bayaud Enterprises	3/3	16/16	19/19
La Paz M-C	Colorado Village Collaborative	3/3	18/23	21/26
Elati Village M-C	The Gathering Place	3/3	12/12	15/15
ALL SITES – Physical/Behavioral Health, Pharmacy Services	Colorado Coalition for the Homeless	2/2	9/9	11/11
TOTAL		37/36 (100%)	133/165 (80%)	170/201 (85%)

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Double Tree	Case Mgmt, Housing Navigation, and Employment Services	Case Mgmt, Housing Navigation, and Employment Services	Case Mgmt, Housing Navigation, and Employment Services Weekly: Medical, 4th Wed. Dental	Case Mgmt, Housing Navigation, and Employment Services 1st Thurs. Behavioral Health	Case Mgmt, Housing Navigation, and Employment Services	24/7 Staffing and Security	24/7 Staffing and Security
Radisson	Case Mgmt, Housing Navigation, and Employment Services	Case Mgmt, Housing Navigation, and Employment Services	Case Mgmt, Housing Navigation, and Employment Services Weekly: Medical, 2nd Wed. Dental	Case Mgmt, Housing Navigation, and Employment Services 1st Thurs. Behavioral Health	Case Mgmt, Housing Navigation, and Employment Services	24/7 Staffing and Security	24/7 Staffing and Security
Comfort Inn	Case Mgmt, Housing Navigation	Case Mgmt, Housing Navigation Weekly: Medical, 3rd Tues. Dental	Case Mgmt, Housing Navigation 1st Wed. Behavioral Health	Case Mgmt, Housing Navigation	Case Mgmt, Housing Navigation	24/7 Staffing and Security	24/7 Staffing and Security
Best Western	Case Mgmt, Housing Navigation, and Employment Services	Case Mgmt, Housing Navigation, and Employment Services Weekly: Medical, 1st Tues. Dental	Case Mgmt, Housing Navigation, and Employment Services 1st Wed. Behavioral Health	Case Mgmt, Housing Navigation, and Employment Services	Case Mgmt, Housing Navigation, and Employment Services	24/7 Staffing and Security	24/7 Staffing and Security

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Elati MC	Case Mgmt, Housing Navigation	Case Mgmt, Housing Navigation 1st & 3rd Tues: Medical	Case Mgmt, Housing Navigation 1st Wed. Behavioral Health	Case Mgmt, Housing Navigation	Case Mgmt, Housing Navigation	24/7 Staffing	24/7 Staffing
Stay Inn MC	Case Mgmt, Housing Navigation, and Employment Services 1st & 3rd Mon: Medical; 3rd Mon: Behavioral Health	Case Mgmt, Housing Navigation, and Employment Services	Case Mgmt, Housing Navigation, and Employment Services	Case Mgmt, Housing Navigation, and Employment Services	Case Mgmt, Housing Navigation, and Employment Services	24/7 Staffing	24/7 Staffing
La Paz MC	Case Mgmt, Housing Navigation	Case Mgmt, Housing Navigation	Case Mgmt, Housing Navigation 1st & 3rd Wed: Medical	Case Mgmt, Housing Navigation 2nd Thurs. Behavioral Health	Case Mgmt, Housing Navigation	Case Mgmt, Housing Navigation 24/7 Staffing	Case Mgmt, Housing Navigation 24/7 Staffing



Upcoming

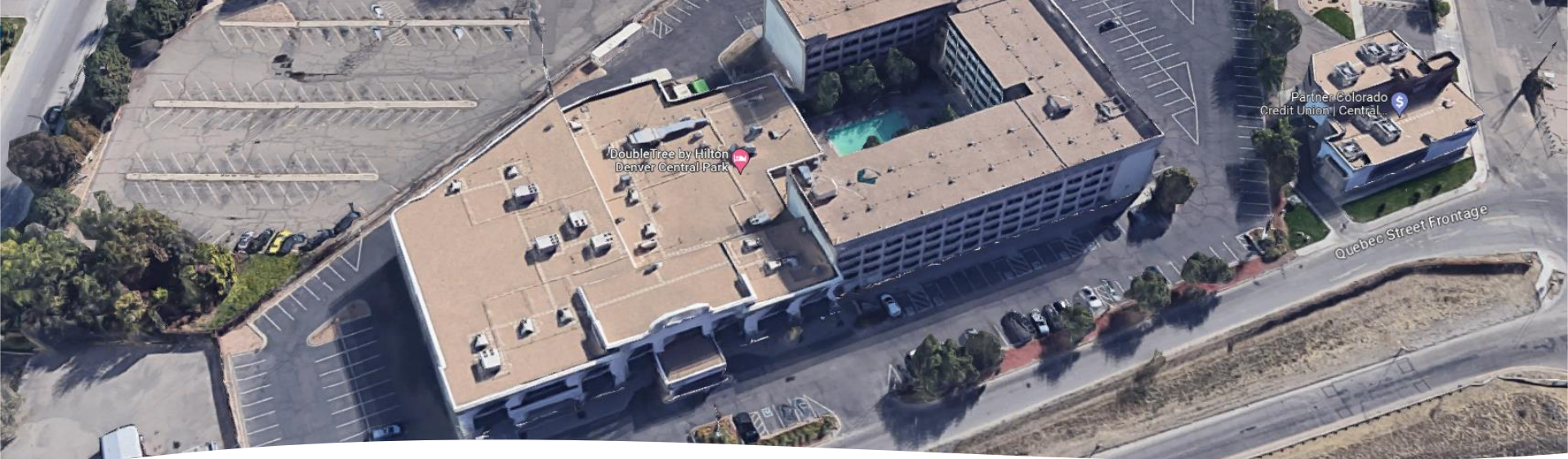
Community Conversations and Good Neighbor Agreements

Community Conversations

- 11 meetings are being scheduled
- First meeting will be held in July
- Meetings to run through August
- Goals covered at meetings: AIM High, 3000 Affordable Homes & Roads to Recovery

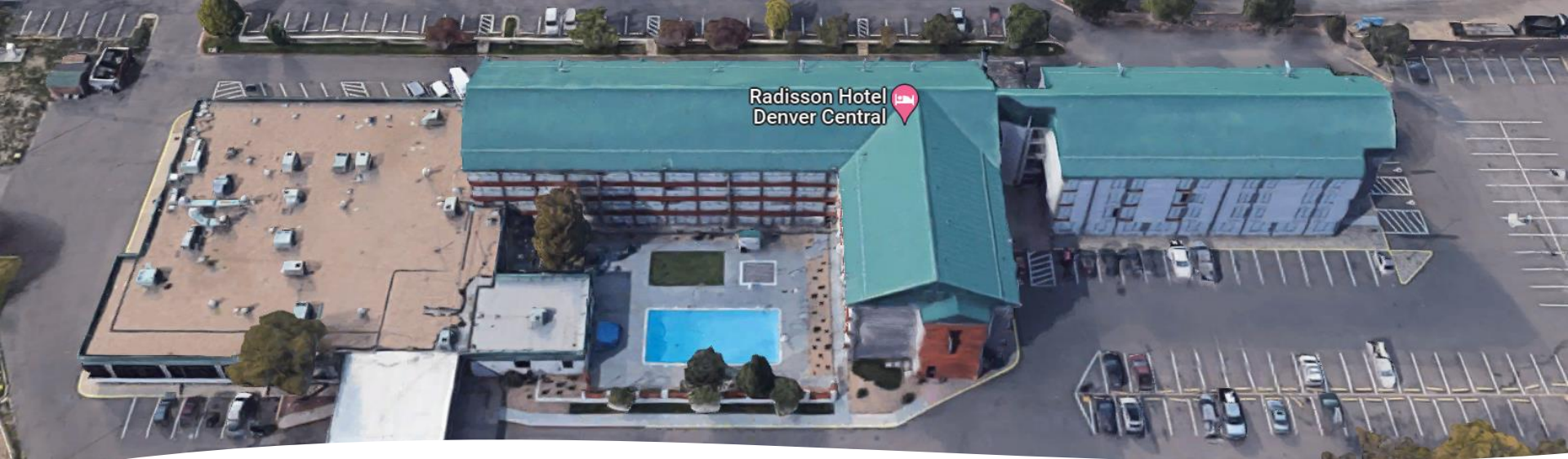
Good Neighbor Agreements

- Good Neighbor Committees (GNC) are meeting monthly
- MO representatives sitting on each GNC meeting to answer questions on 311
- DPD on each GNC meeting to answer safety questions
- Service providers sitting on each GNC meeting to answer programmatic questions
- Each GNC has a specific email address to direct community for questions, concerns



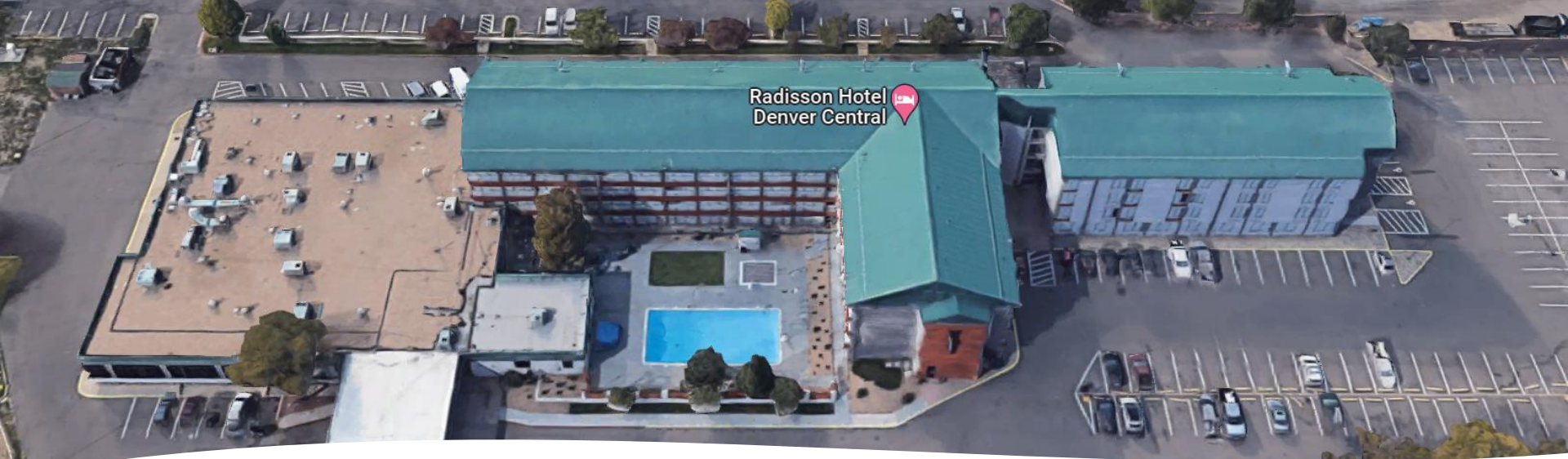
4040 Quebec

- The hotel includes 300 rooms, multiple large conference rooms, a full kitchen, commercial laundry, and guest laundry.
- Lease Agreement and Option Agreement Passed Council on 11/6
- Denver was awarded \$24.4 million by the State to support an Encampment Resolution Navigation Campus.
- Those funds are due imminently to the City



Radisson Operating Agreement (Bayaud Enterprises)

- The original contract had a term of Dec 2023 through June 2024.
- A new agreement is forthcoming to City Council that would extend the operations provided by Bayaud at the Radisson through the rest of 2024 (12/31/24).
- It will also add \$2.1M from a state shelter grant to extend the operations through the end of 2024
- The agreement will contain the same services as the original contract
- Separately, the lease is through December 2024



Radisson Updates

- A “fast track” event was conducted in partnership with DHA in late May 2024, which produced 24 vouchers for guests of the Radisson.
- Radisson staff is currently working closely with Housing Connector to assist voucher holders in their housing search and move in process.

July, August, September Upcoming

- **Monthly Encampment Resolution efforts** including street to leasing and All In Mile High site-based resolutions.
- **Increasing Housing Outcomes from All In Mile High sites** through the ongoing deployment of Rapid Rehousing and an influx of 195 new State Housing Vouchers.
- **Ongoing Safety Efforts** through the presence of full-time staff, security cameras, ingress/egress improvements, and security personnel when appropriate.

Thank you!

Questions?



Appendix

2024 GOALS

