

April 15, 2026

Shared Bike & Scooter Program Procurement Update

RR26-0326

Department of Transportation and Infrastructure (DOTI)



Veo Access Program Engagement

Veo's Pre-launch Community Engagement

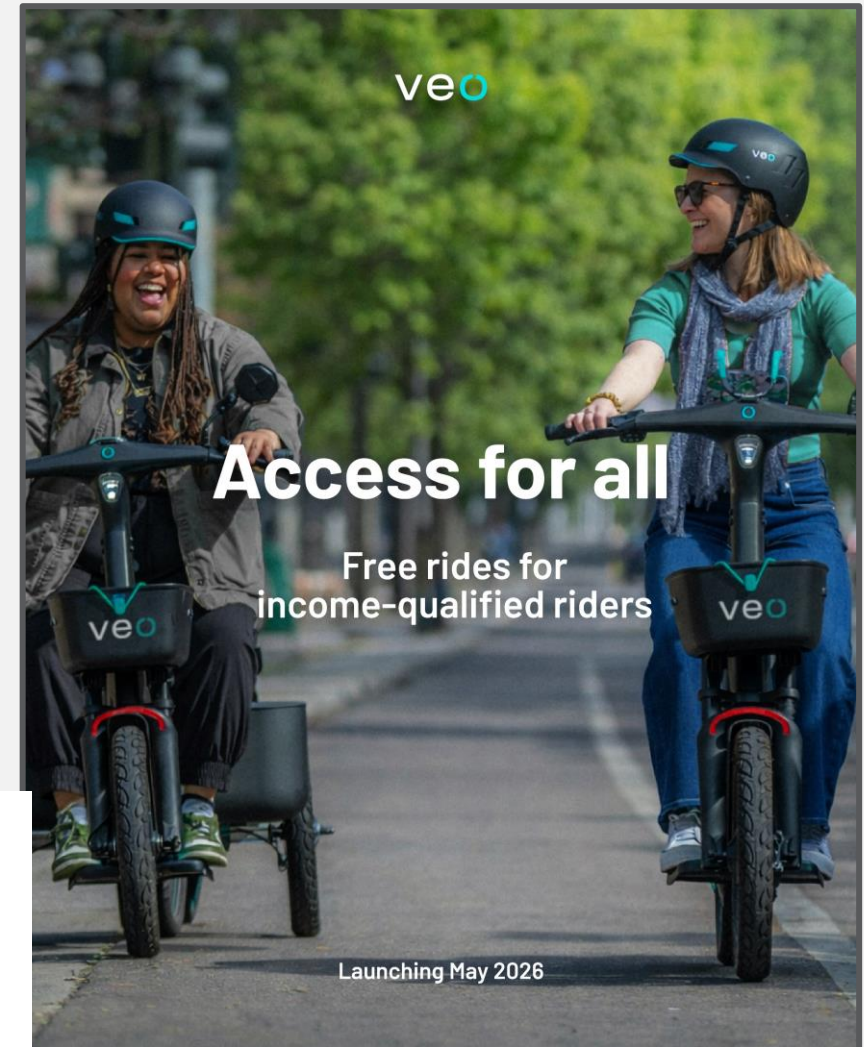
- Already identified over **~1,350 current Access riders** for Access pre-enrollment

Pre-Enroll today at VeoRide.com/Denver

Screenshot access enrollment within apps of current Operators

March 11: DOTI Formal Notice of Current Operator Expectations

- Communicate information about the transition and the new operator of Access Program to all current Bird and Lime eligible enrollees. This includes disseminating information to riders throughout April and May on how to transition to the new operator's platforms prior to the transition date, ensuring clarity and ease for riders. Further details regarding this process will be discussed collaboratively with your teams to ensure smooth transition.
- In April, Re-send Access Program enrollment confirmation to existing users, so they may use that documentation to verify their eligibility for the new provider of the Access program required by City.
- In May, maintain active app access for a limited period after the conclusion of the license to ensure riders receive transition information, program closure details, and instructions for enrolling with the incoming operator.



veo access

Instant access from Day One.

Veo is committed to making sure riders enrolled in existing low-income programs can ride for free as soon as Veo launches.

Free 60 minutes every day – no waiting period.

As soon as Veo goes live, you can unlock free rides instantly. Simply tap a button in the app to confirm you're an Access rider. We operate on the honor system: No waiting and no documents needed to start riding. You can then submit verification to keep your free minutes active.

Access Program Coalition

Trusted community partners prepared to assist with Access Program enrollment!

(see attached coalition letter)



Scan for
more info

Additional Opportunities

Local W-2 Job Opportunities

- **2 Operations Managers** hired
- **35 Mechanics** hired
- **74 Technicians** hired (of 150)
- **Partnership Manager** coming soon
- **240 Interviews** conducted during April hiring fair

“I’m especially proud of what we’ve achieved in driver and fleet training in such a complex environment: seeing how Veo’s staff see the streets differently through a safety-first lens.”
- Devin Dollinger, Regional General Manager, NYC.

2026 Community Engagement Calendar

- Dozens of Community & Partner Events
- Reach out to be added to Calendar

In my 3 years with the company, I've had the privilege of mentoring team members who went from field technicians and mechanics to Shift Leads in D.C., and others who have taken the opportunity to relocate and become Operations Managers in other markets.

I've watched team members move their families out of shelters and into apartments, gain housing that allows them to host their kids. Career pathways and stable employment at Veo change lives.”

- Keith Knowlin, Operations Manager, Washington D.C.



We're hiring!

E-Scooter Delivery Driver

Hiring Event: April 7-9, 9:00 AM-5:00 PM, at our warehouse.
Please submit an application to be scheduled for an interview time slot.

Join Veo's launch team and help keep scooters moving across the city. This is an active, hands-on role involving driving, battery swaps, and field operations.

What You'll Do

- Repair and maintain electric bikes and scooters
- Swap batteries and rebalance scooters
- Perform safety checks and minor repairs
- Use a mobile app to complete tasks

Requirements

- 21+ years old with valid driver's license
- Ability to lift up to 60 lbs
- Comfortable using a smartphone
- Strong attention to detail and teamwork



Benefits available for full-time roles



Growth opportunities



Flexible scheduling



Free Veo ride credits



Transition Timeline

Critical Path
Forward

Apr 15

- Transportation & Infrastructure

Apr 27

- Full City Council Approval

~May 1

- License Effective Date
- Veo Deployment

May 16

- Current Operator Licenses Expire
(*Extensions Exhausted*)

Transition Timeline Risks

1. Reduced transition overlap between incoming and outgoing operators
2. Service lapse or gaps for users
3. Unknown periods of delay
4. Loss of newly secured program benefits
 - First ever Revenue Partnership (~\$2.2 million)
 - Price-setting Transparency
 - Access Program Benefits
 - In-house, adaptable fleet

Benefits for Denverites on Day 1:



Cheaper Prices

Locked in rates that are 10-35% cheaper



More Ways to Ride

Diverse, accessible, & comfortable vehicles



Flexible Equity Programs

60-minutes free ride time everyday for Access users



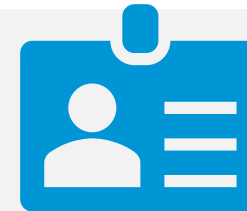
Increased Accountability

W2 in-house workforce for local, living wage jobs



Diverse fleet of e-bikes,
standing & seated e-scooters

In-house
“W2” Staff



with local hiring and living wages

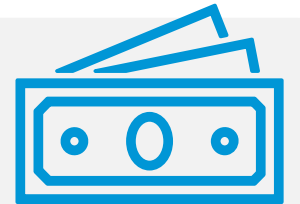
New technology and
real-time rider alerts
reduce sidewalk riding
and improve parking



60-min of free ride time

every day with the upgraded
income-qualified ‘Access’ program

Lock-in rider
pricing that is



10-35% cheaper

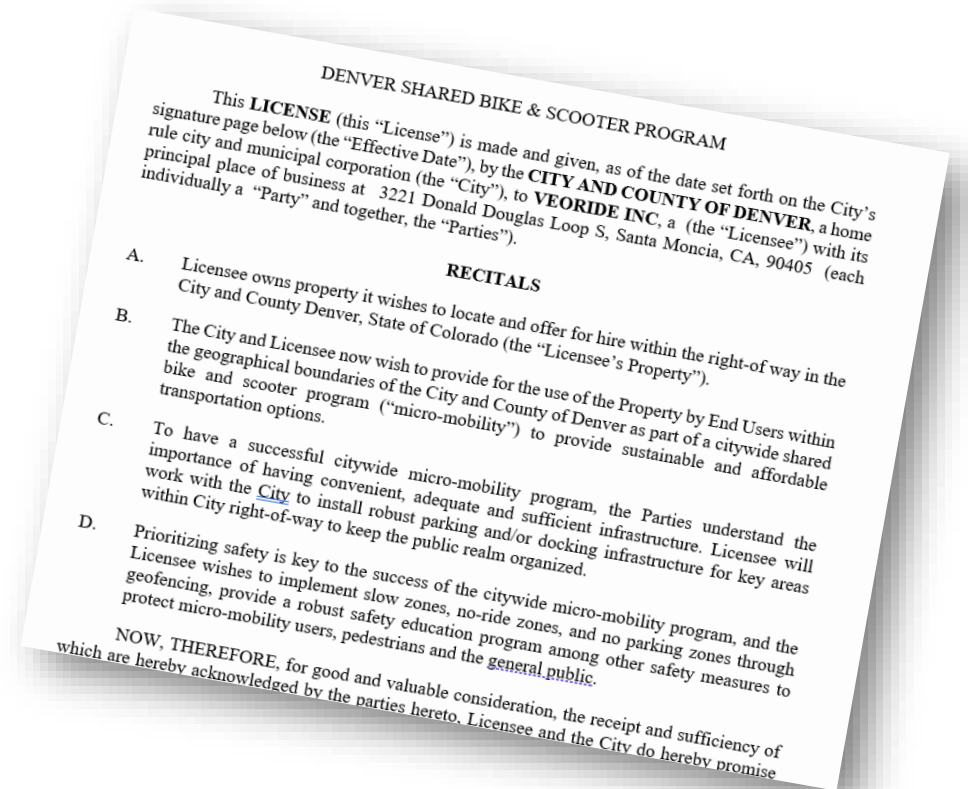
Worlds 1st

Self-balancing
Shared Trike



Resolution #26-0326

Approval of a 3-year License Agreement effective May 1, 2026, with Veo for the operation of Denver's Shared Bike & Scooter Program.



Questions?

[Denvergov.org/RidewithRespect](https://denvergov.org/RidewithRespect)

VeoRide.com/Denver