

ORDINANCE/RESOLUTION REQUEST

All Fields must be completed

Incomplete request forms will be returned to sender which may cause a delay in processing.

Date of Request: October 11, 2021

Please mark one: Bill Request or Resolution Request

1. Type of Request:

- Contract/Grant Agreement Intergovernmental Agreement (IGA) Rezoning/Text Amendment
 Dedication/Vacation Appropriation/Supplemental DRMC Change
 Other:

2. **Title:** Approves Cyber Country Systems, LLC, for Contract No. 202158652, Airport Security System Support Agreement.

3. **Requesting Agency:** Department of Aviation

4. Contact Person:

Contact person with knowledge of proposed ordinance/resolution	Contact person to present item at Mayor-Council and Council
Name: Dave LaPorte	Name: Carolina Flores
Email: Dave.LaPorte@flydenver.com	Email: Carolina.Flores@flydenver.com

5. General description or background of proposed request. Attach executive summary if more space needed:

This request is for the approval of a sole source contract with Cyber Country Systems, LLC (CCS). CCS is the service and support provider of Denver International Airport's (DEN) Physical Access Control (PAC) System. These services have been in continuous use for over 25 years. This includes the provision of services for the current Card Access Integrated Security System, its associated components and on-site / on-call site support. The PAC System is highly proprietary and customized which has been critical to the airport's security posture, however, as the system nears the end of its useful life, DEN is pursuing a complete, airport-wide upgrade, which is tentatively scheduled for Q4 of 2024. During this transition, DEN requires CCS to continue providing software support, technical support, hardware support and system documentation. This contract with CCS is necessary for DEN to remain compliant with Federal security requirements and associated Airport Security Program as approved by the Department of Homeland Security and Transportation Security Administration (TSA).

6. **City Attorney assigned to this request (if applicable):** Kevin Cain

7. **City Council District:** District 11

8. ****For all contracts, fill out and submit accompanying Key Contract Terms worksheet****

Key Contract Terms

To be completed by Mayor's Legislative Team:

Resolution/Bill Number: RR21 1218

Date Entered: _____

Type of Contract: Professional Services >\$500,000.00

Vendor/Contractor Name: Cyber Country Systems, LLC

Contract control number: 202158652

Location: Denver International Airport

Is this a new contract? Yes No **Is this an Amendment?** Yes No **If yes, how many?** _____

Contract Term/Duration (for amended contracts, include existing term dates and amended dates): 01/01/2022 – 12/31/2024, 3 years plus two 1-year) options to extend

Contract Amount (indicate existing amount, amended amount and new contract total): \$1,260,000.00

<i>Current Contract Amount</i> (A)	<i>Additional Funds</i> (B)	<i>Total Contract Amount</i> (A+B)
N/A	N/A	\$1,260,000.00

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
N/A	N/A	01/01/2022 – 12/31/2024, 3 years plus two 1-year) options to extend

Scope of work:

1. Software: Operating and Application and Firmware on the DEN Computerized Airport Integrated Security System (CAISS); 2. Hardware: Any and all of the system components that are not considered software; 3. Network: Any and all hardware and software required to transport CAISS, to any and all components of the system; 4. On-Call: Availability of CCS personnel to respond as required in events that are determined to malfunctions or failures of the system; and 5. Support: Duties to ensure that the system is supported and operational. CCS will provide services for the CAISS on a continuing basis and provide on-site and on-call capabilities. Through the support they will be required to provide software, hardware, and technical support for CAISS. All modifications will require that CCS provides System documentation in operations and maintenance manuals.

Was this contractor selected by competitive process? No, this was a non-competitive sole source agreement.

If not, why not?

These systems were developed by a company that no longer exists; however, CCS was formed by one of the principals of that company. The system is proprietary to CCS and therefore support must be obtained from CCS. CCS has successfully performed the work as specified in the current contract and is fully trained in the complexities of repair and maintenance for all hardware elements of DEN's security system. CCS has been fully proficient in the creation, modification, and support of all systems applications at DEN since 1996. These systems support the security badging and point of entry security systems as well as the CCTV systems. The system is primarily supported by DEN Technologies personnel with the backup of CCS. CCS's knowledge of the systems, as well as the intricate details of the airport security operations makes them an essential member of the security technology team. Finally, because of CCS's unique relationship to DEN via their depth of experience with the Airport Security information systems, their employees provide invaluable assistance in design and development of solutions to the constantly changing security requirements passed down by TSA. The approval of this sole source contract will allow for continuity of services at DEN.

DEN Legal has reviewed this request and has determined it meets the requirements for the Sole Source exception under Memorandum No. 8B.

The City and County of Denver and DEN have been in a declared state of emergency due to the COVID-19 pandemic since March 7, 2020. During this unprecedented time, the City has actively sought means to reduce unnecessary expenditures and maintain continuity

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of operations. The challenges of the global pandemic make it even more critical that DEN have a trusted and experienced contractor with first-hand knowledge of DEN's operations to maintain the existing system, which does not require capital expenditures for replacement, but only ongoing maintenance costs. Adjusting the contract through the amendment set forth here will allow DEN to reach the goals put in place in response to the pandemic.

Has this contractor provided these services to the City before? Yes No

Source of funds: O&M

Is this contract subject to: W/MBE DBE SBE XO101 ACDBE N/A

WBE/MBE/DBE commitments (construction, design, Airport concession contracts): N/A

Who are the subcontractors to this contract? N/A

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