

**ORDINANCE/RESOLUTION REQUEST**

Please email requests to the Mayor’s Legislative Team

at [MileHighOrdinance@DenverGov.org](mailto:MileHighOrdinance@DenverGov.org) by **9 a.m. Friday**. Contact the Mayor’s Legislative team with questions

Date of Request: 11/14/2024

Please mark one:  Bill Request or  Resolution Request

Please mark one: The request directly impacts developments, projects, contracts, resolutions, or bills that involve property and impact within .5 miles of the South Platte River from Denver's northern to southern boundary? (Check map [HERE](#))

Yes  No

**1. Type of Request:**

Contract/Grant Agreement  Intergovernmental Agreement (IGA)  Rezoning/Text Amendment

Dedication/Vacation  Appropriation/Supplemental  DRMC Change

Other:

**2. Title:** (Start with *approves, amends, dedicates*, etc., include name of company or contractor and indicate the type of request: grant acceptance, contract execution, contract amendment, municipal code change, supplemental request, etc.)

Approves a contract with NaphCare, Inc for \$1,841,978 and for a five year and nine-month term for the implementation, licensing and ongoing support of an Electronic Health Records software system

**3. Requesting Agency:** Technology Services

**4. Contact Person:**

Contact person with knowledge of proposed ordinance/resolution (e.g., subject matter expert)	Contact person for council members or mayor-council
Name: Deborah Velazquez	Name: Anna Weber Email: <a href="mailto:Anna.weber@denvergov.org">Anna.weber@denvergov.org</a>
Email: <a href="mailto:Deborah.velazquez@denvergov.org">Deborah.velazquez@denvergov.org</a>	Name: Sonya Gillespie Email: <a href="mailto:sonya.gillespie@denvergov.org">sonya.gillespie@denvergov.org</a>

**5. General description or background of proposed request. Attach executive summary if more space needed:**  
(who, what, why)

Currently, the City partners with Denver Health to provide healthcare services within the Denver Sheriff Department (DSD) Jails. Approximately 23,000 patients receive healthcare services annually at the Van Cise-Simonet Detention Center and Denver County Jail. These services include a behavioral and medical assessment resulting in a paper medical chart for each patient. These charts are used to provide medical staff the necessary information used to accurately diagnose, treat, and help prevent medical conditions, diseases, and disorders. The current process to track health information is a very manual process that has been determined to have duplications, inaccuracies, and process errors. There is a need to automate this process which would eliminate the need for paper medical charts and decrease errors.

The City conducted a solicitation to purchase an Electronic Health Record (EHR) system. An EHR is an electronic version of a patient’s medical history, that is maintained by a provider over time, and includes all key clinical data relevant to a patient’s care under a certain provider (medical history, diagnoses, medications, treatment plans, immunization dates, allergies, radiology images, laboratory, and test results). EHR’s are real-time, patient centered records that make information available instantly and securely to authorized users. They

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also allow access to tools that providers can use to make decisions about a patient's care. An EHR would improve and enable the communication of healthcare information to support shared patient care, and would also drive care delivery improvements, resource optimization, automation and streamlining of provider workflows, and compliance with regulatory reporting.

The City selected NaphCare, Inc to be the EHR provider. This contract will allow the City to work with NaphCare to implement their EHR system. NaphCare will implement a comprehensive electronic version of a patient's medical history and will include key administrative clinical data relevant to a patient's care including demographics, progress notes, problems, medications, virtual signs, past medical history, immunizations, laboratory data and radiology reports. This will automate access to information and streamline the workflow. This solution will replace the current manually intensive, paper-based health process by providing the following, but not limited to:

- Ability to create and maintain a patient record.
- Capture and manage patient demographics.
- Capture and manage problem lists.
- Capture and manage medication lists.
- Capture and manage patient history.
- Capture duplicate records.
- Capture and manage clinical documents and notes.
- Capture and manage external clinical documents.
- Create, manage, store, and present care plans, guidelines and protocols.
- Manage guidelines, protocols, and patient-specific care plans.
- Generate patient-specific instructions.
- Establish and maintain effective clinical workflows which will result in fewer medical errors, improved patient safety, and stronger support for clinical decision-making.

The new EHR system will be thoroughly tested prior to implementation and training based on use cases that NaphCare and the City will create. The EHR system will comply with:

- o PII (Personally Identifiable Information) Data Management Standards and Guidelines
- o PHI (Personal Health Information) Data Management Standards and Guidelines

**6. City Attorney assigned to this request (if applicable): Andrew Riester**

**7. City Council District: Citywide**

**8. \*\*For all contracts, fill out and submit accompanying Key Contract Terms worksheet\*\***

### **Key Contract Terms**

**Type of Contract: (e.g. Professional Services > \$500K; IGA/Grant Agreement, Sale or Lease of Real Property):**

Standard Expenditure contract exceeding \$500,000

**Vendor/Contractor Name (including any dba's):** NaphCare, Inc

**Contract control number (legacy and new):** TECHS-202473962-00

**Location:** N/A

**Is this a new contract?**  Yes  No **Is this an Amendment?**  Yes  No **If yes, how many?** \_\_\_\_\_

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**Contract Term/Duration (for amended contracts, include existing term dates and amended dates):**

12/1/2024 – 8/1/2030      Duration: 5 years and 9 months

**Contract Amount (indicate existing amount, amended amount and new contract total):**

<i>Current Contract Amount (A)</i>	<i>Additional Funds (B)</i>	<i>Total Contract Amount (A+B)</i>
\$1,841,978		

  

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
12/1/2024 – 8/1/2030		

**Scope of work:**

Vendor will implement and support the Electronic Health Record software according to our Service Level Agreement. This includes vendor monitoring of the application as well as issue resolution assistance to ensure the application is functioning at its maximum performance.

Was this contractor selected by competitive process?      Yes      If not, why not?

Has this contractor provided these services to the City before?     Yes     No

Source of funds: Technology Services Operational Funds

Is this contract subject to:     W/MBE     DBE     SBE     XO101     ACDBE     N/A

WBE/MBE/DBE commitments (construction, design, Airport concession contracts): N/A

Who are the subcontractors to this contract? N/A

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