

## **BILL/ RESOLUTION REQUEST**

- 1. Title:** Approves a contract with Vertiba, Inc. for \$4,000,000 through 12-31-2019 for the implementation of a new Customer Relationship Management (CRM) application to provide software licensing, installation, implementation, training, and maintenance for the Salesforce applications used citywide (TECHS – 201419193-00).
  
- 2. Requesting Agency:** Technology Services
  
- 3. Contact Person *with actual knowledge of proposed ordinance***  
**Name:**Cindy Zec  
**Phone:**  
**Email:**
  
- 4. Contact Person *with actual knowledge of proposed ordinance who will present the item at Mayor Council and who will be available for first and second reading, if necessary***  
**Name:**  
**Phone:**  
**Email:**
  
- 5. Describe the proposed ordinance, including what the proposed ordinance is intended to accomplish, who's involved**
  - a. Scope of Work**
  
  - b. Duration**
  
  - c. Location**
  
  - d. Affected Council District**
  
  - e. Benefits**
  
  - f. Costs**
  
- 6. Is there any controversy surrounding this ordinance, groups or individuals who may have concerns about it? Please explain.**

**Bill Request Number: BR14-1042**

**Date: 11/25/2014**