

Colorado Coalition for the Homeless

Denver Street Outreach Collaborative/ Strategic Outreach to Large Encampments

Safety, Housing, Education, & Homelessness Committee
January 26, 2022- Resolution #22-0079

DSOC/SOLE Background

- DSOC is a street outreach program, led by Colorado Coalition for the Homeless with sub-contractors Saint Francis Center and Urban Peak
- This contract combines the longstanding work of DSOC with the new outreach work started as part of pandemic response (SOLE)
- Amendment to extend the contract term of the 2021 contract



Outreach Teams

Denver Street Outreach Collaborative

- Deep case management support to people experiencing unsheltered homelessness
- Wrap-around service support from distribution of basic needs to coordination of primary and behavioral health care
- Comprised of 18 outreach staff and a behavioral health navigator

Strategic Outreach to Large Encampments

- Affiliate team with DSOC focused on needs of large, priority encampments
- Comprised of 3 outreach workers, a peer, and nurse

Early Intervention Team

- Works in smaller camps and outreaching specific individuals
- Resource connections, including SNAP, HMIS/OneHome enrollment.
- Responds to PocketGov reports

DPD Homeless Outreach Team

- Responsible to calls regarding people experiencing homelessness across Denver
- Support large encampment cleanups
- Responds when people experiencing homelessness are victims of crime

Support Team Assisted Response (STAR) and Crisis Intervention Response Unit (CIRU)

- MHCD co-responder teams, providing behavioral health response to 911 crisis calls
- Licensed social worker responds with police/paramedics to assess and coordinate long-term supports
- Not specifically intended to respond to individuals in homelessness, but frequently responds to homeless crises

Substance Use Navigators

- Denver Health/DPD partnership proactively outreaches and assists individuals toward substance use treatment

Denver Public Library Community Resource Program

- Facility-based services connecting guests to resources and programs
- Two-year grant funded outreach program currently operating which provides access to technology.

Colorado Coalition for the Homeless – DSOC & SOLE programs #22-0079

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| Original Contract Term | 1/1/2021-12/31/2021 |
| Funding Source | General Fund |
| Contract Sum | \$1,866,096 |
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| Amendment | 1/1/2022-12/31/2023 |
| Funding Source | Homelessness Resolution Fund |
| Amendment Amount | \$3,732,192 |

Scope of Work

- Denver Street Outreach Collaborative (DSOC) and Strategic Outreach to Large Encampments (SOLE) utilizes a model of street outreach that relies upon consistent, long-term, trusting relationships between outreach workers, a case manager, a licensed behavioral health care provider, peer specialists, Registered Nurses and people, both adult and youth, experiencing unsheltered homelessness
- Outreach to contact 6500 individuals annually through the DSOC and SOLE programs

Action Requested Today

1. Approval of #22-0079 – Colorado Coalition for the Homeless– Denver Street Outreach Collaborative/Strategic Outreach to Large Encampments
Amends contract agreement to provide services through Dec. 31, 2023