

ORDINANCE/RESOLUTION REQUEST

Please email requests to the Mayor's Legislative Team

at MileHighOrdinance@DenverGov.org by 9 a.m. Friday. Contact the Mayor's Legislative team with questions

Date of Request: January 7, 2026

Please mark one: ☐ Bill Request or ☒ Resolution Request

Please mark one: The request directly impacts developments, projects, contracts, resolutions, or bills that involve property and impact within .5 miles of the South Platte River from Denver's northern to southern boundary? (Check map [HERE](#))

☐ Yes ☒ No

1. Type of Request:

☒ Contract/Grant Agreement ☐ Intergovernmental Agreement (IGA) ☐ Rezoning/Text Amendment

☐ Dedication/Vacation ☐ Appropriation/Supplemental ☐ DRMC Change

☐ Other:

2. Title: (Start with *approves*, *amends*, *dedicates*, etc., include name of company or contractor and indicate the type of request: grant acceptance, contract execution, contract amendment, municipal code change, supplemental request, etc.)

Amends an agreement with Mission Critical Partners, LLC by adding \$378,907.00 for a new total of \$660,000.26 and adding 24 months for a new end date of 12-31-2029 to provide project management services to support computer-aided dispatch (CAD), records management system (RMS), and mobile data systems (MDS) to support emergency call taking and dispatch systems Denver 9-1-1 communications and the Denver International Airport, citywide (SAFTY-202265618-00/SAFTY-202582711-01).

3. Requesting Agency: Department of Public Safety

4. Contact Person:

Contact person with knowledge of proposed ordinance/resolution (e.g., subject matter expert)	Contact person for council members or mayor-council
Name: Andrew Dameron Emily Lauck	Name: Andrew Dameron Emily Lauck
Email: Andrew.dameron@denvergov.org Emily.lauck@denvergov.org	Email: Andrew.dameron@denvergov.org Emily.lauck@denvergov.org

5. General description or background of proposed request. Attach executive summary if more space needed:

The Department of Safety contracted with Mission Critical Partners, LLC ("MCP") in 2022 for RFP development and vendor selection support related to the replacement of the computer-aided dispatch (CAD) systems in the City & County of Denver and at Denver International Airport. The contract allows for project management support after vendor selection. The selected vendor agreement is moving through the City Council request process currently (Item 25-XXXX). Due to lack of available staffing resources and capacity, Technology Services is unable to provide 100% of the required project management support for the implementation of the new CAD system. The Department, in partnership with Technology Services, therefore seeks to leverage MCP's subject matter expertise, experience in supporting other 9-1-1 centers on identical projects, and existing comprehensive understanding of Denver's system needs. The funding source for this requested amendment will be the 9-1-1 Emergency Communications Trust Fund and there will be no General Fund impact by this requested amendment.

6. City Attorney assigned to this request (if applicable): McKenzie Brandon

7. City Council District: City-wide

8. ****For all contracts, fill out and submit accompanying Key Contract Terms worksheet****

To be completed by Mayor's Legislative Team:

Resolution/Bill Number: _____

Date Entered: _____

Key Contract Terms

Type of Contract: (e.g. Professional Services > \$500K; IGA/Grant Agreement, Sale or Lease of Real Property):

Professional Services> \$500K

Vendor/Contractor Name (including any dba's): Mission Critical Partners, LLC

Contract control number (legacy and new):

SAFTY-202265618-00;
SAFTY-202582711-01

Location: 9-1-1 Communications

Is this a new contract? ☐ Yes ☒ No **Is this an Amendment?** ☒ Yes ☐ No **If yes, how many?** 01

Contract Term/Duration (for amended contracts, include existing term dates and amended dates):

01/01/2022-12/31/2027;
01/01/2022-12/31/2029.

Contract Amount (indicate existing amount, amended amount and new contract total):

<i>Current Contract Amount</i> (A)	<i>Additional Funds</i> (B)	<i>Total Contract Amount</i> (A+B)
\$281,093.26	\$378,907.00	\$660,000.26

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
01/01/2022-12/31/2027	24 Months	12/31/2029

Scope of work:

MCP will provide project management services to the City throughout the anticipated 18-month replacement implementation for the CAD systems in the City & County of Denver and Denver International Airport. MCP will ensure the deployment of the new CAD is completed with no disruption to emergency communications or response operations. MCP will provide support to the city after the CAD system replacement has been completed and placed in beneficial use, including the resolution of all punch list items that remain open beyond cutover and to assist in the validation of any code fixes that may have to be applied during the post cutover period to resolve open items. MCP will support the City throughout the post cutover project closeout process and will remain available for consultation as a subject matter expert as system updates and patch fixes are required.

Was this contractor selected by competitive process? Yes, Houston-Galveston Area Council Cooperative 7638 If **not, why not?** N/A

Has this contractor provided these services to the City before? ☒ Yes ☐ No

Source of funds: 56540 911 Emergency Communications Trust Fund/ 3501100 Safety Administration

Is this contract subject to: ☐ W/MBE ☐ DBE ☐ SBE ☐ XO101 ☐ ACDBE ☒ N/A

WBE/MBE/DBE commitments (construction, design, Airport concession contracts): N/A

Who are the subcontractors to this contract? N/A

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