

## ORDINANCE/RESOLUTION REQUEST

Please email requests to the Mayor's Legislative Team

at [MileHighOrdinance@DenverGov.org](mailto:MileHighOrdinance@DenverGov.org) by **9 a.m. Friday**. Contact the Mayor's Legislative team with questions

Date of Request: January 7, 2026

Please mark one:  Bill Request      or       Resolution Request

**Please mark one: The request directly impacts developments, projects, contracts, resolutions, or bills that involve property and impact within .5 miles of the South Platte River from Denver's northern to southern boundary? (Check map [HERE](#))**

Yes       No

**1. Type of Request:**

Contract/Grant Agreement       Intergovernmental Agreement (IGA)       Rezoning/Text Amendment

Dedication/Vacation       Appropriation/Supplemental       DRMC Change

Other:

**2. Title:** (Start with *approves, amends, dedicates*, etc., include name of company or contractor and indicate the type of request: grant acceptance, contract execution, contract amendment, municipal code change, supplemental request, etc.)

Amends an agreement with Mission Critical Partners, LLC by adding \$378,907.00 for a new total of \$660,000.26 and adding 24 months for a new end date of 12-31-2029 to provide project management services to support computer-aided dispatch (CAD), records management system (RMS), and mobile data systems (MDS) to support emergency call taking and dispatch systems Denver 9-1-1 communications and the Denver International Airport, citywide (SAFTY-202265618-00/SAFTY-202582711-01).

**3. Requesting Agency:** Department of Public Safety

**4. Contact Person:**

Contact person with knowledge of proposed ordinance/resolution (e.g., subject matter expert)	Contact person for council members or mayor-council
Name: Andrew Dameron Emily Lauck	Name: Andrew Dameron Emily Lauck
Email: Andrew.dameron@denvergov.org Emily.lauck@denvergov.org	Email: Andrew.dameron@denvergov.org Emily.lauck@denvergov.org

**5. General description or background of proposed request. Attach executive summary if more space needed:**

The Department of Safety contracted with Mission Critical Partners, LLC ("MCP") in 2022 for RFP development and vendor selection support related to the replacement of the computer-aided dispatch (CAD) systems in the City & County of Denver and at Denver International Airport. The contract allows for project management support after vendor selection. The selected vendor agreement is moving through the City Council request process currently (Item 25-XXXX). Due to lack of available staffing resources and capacity, Technology Services is unable to provide 100% of the required project management support for the implementation of the new CAD system. The Department, in partnership with Technology Services, therefore seeks to leverage MCP's subject matter expertise, experience in supporting other 9-1-1 centers on identical projects, and existing comprehensive understanding of Denver's system needs. The funding source for this requested amendment will be the 9-1-1 Emergency Communications Trust Fund and there will be no General Fund impact by this requested amendment.

**6. City Attorney assigned to this request (if applicable):** McKenzie Brandon

**7. City Council District:** City-wide

**8. For all contracts, fill out and submit accompanying Key Contract Terms worksheet\*\***

*To be completed by Mayor's Legislative Team:*

Resolution/Bill Number: \_\_\_\_\_

Date Entered: \_\_\_\_\_

## Key Contract Terms

**Type of Contract: (e.g. Professional Services > \$500K; IGA/Grant Agreement, Sale or Lease of Real Property):**

Professional Services > \$500K

**Vendor/Contractor Name (including any dba's):** Mission Critical Partners, LLC

**Contract control number (legacy and new):**

SAFTY-202265618-00;  
SAFTY-202582711-01

**Location:** 9-1-1 Communications

**Is this a new contract?  Yes  No** **Is this an Amendment?  Yes  No** **If yes, how many? 01**

**Contract Term/Duration (for amended contracts, include existing term dates and amended dates):**

01/01/2022-12/31/2027;  
01/01/2022-12/31/2029.

**Contract Amount (indicate existing amount, amended amount and new contract total):**

<b>Current Contract Amount</b> (A)	<b>Additional Funds</b> (B)	<b>Total Contract Amount</b> (A+B)
\$281,093.26	\$378,907.00	\$660,000.26

<b>Current Contract Term</b>	<b>Added Time</b>	<b>New Ending Date</b>
01/01/2022-12/31/2027	24 Months	12/31/2029

**Scope of work:**

MCP will provide project management services to the City throughout the anticipated 18-month replacement implementation for the CAD systems in the City & County of Denver and Denver International Airport. MCP will ensure the deployment of the new CAD is completed with no disruption to emergency communications or response operations. MCP will provide support to the city after the CAD system replacement has been completed and placed in beneficial use, including the resolution of all punch list items that remain open beyond cutover and to assist in the validation of any code fixes that may have to be applied during the post cutover period to resolve open items. MCP will support the City throughout the post cutover project closeout process and will remain available for consultation as a subject matter expert as system updates and patch fixes are required.

**Was this contractor selected by competitive process?** Yes, Houston-Galveston Area Council Cooperative 7638 **If not, why not?**  
N/A

**Has this contractor provided these services to the City before?  Yes  No**

**Source of funds:** 56540 911 Emergency Communications Trust Fund/ 3501100 Safety Administration

**Is this contract subject to:**  W/MBE  DBE  SBE  XO101  ACDBE  N/A

**WBE/MBE/DBE commitments (construction, design, Airport concession contracts):** N/A

**Who are the subcontractors to this contract?** N/A

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