

## Key Contract Terms

Type of Contract: Technology Services

Software as a Service (SaaS) for application + Professional Services for implementation.

Vendor/Contractor Name: Tyler Technologies

Contract control number: TECHS-201521806-0

City's contract manager: Cindy Zec

Was this contractor selected by competitive process? Yes

Has this contractor provided these services to the City before? Yes

Term/Duration of contract/project: 5 years (5/01/16 – 4/30/20)

Is this a new contract? N An amendment? Y How many amendments? This is the First Amendment

Renewal terms: Option To Renew for additional 5 years at capped cost.

Purpose: This project will implement a new solution for the assessment, billing, collection and distribution of personal and real property taxes for the City & County of Denver. The City & County of Denver implement the software product iasWorld from Tyler Technologies leveraging the Software as a Service (SaaS) model for procurement. Additionally, Tyler Technologies will provide Professional Services (Statement of Work) supporting the end-to-end implementation of their product.

Scope of services with performance bench marks: Yes

Software as a Service (SaaS) Agreement for hosting and support of software application.

Professional Services for implementation with Milestone Payment Plan with Performance Bond with Retainage.

Cost/value: \$10M

Source of funds: Ifund (Capital) for Year 1-3, Operating budget for years 4-5

Benefit:

To fully replace the functionality of the legacy mainframe applications, CAMA and OASIS, with an integrated commercial off-the-shelf (COTS) solution that leverages more current technologies and offers opportunity to automate and streamline business processes.

Termination provision for City and for contractor: 30 days

Is this contract subject to: N/A \_\_\_ W/MBE \_\_\_ DBE \_\_\_ ACDBE \_\_\_ SBE \_\_\_ XO 101 WBE/MBE/DBE commitments (construction, design, Airport concession contracts):

Location: N/A

Affected Council District: N/A