

## **II. A-1 Patient Care Services**

Please provide the specifics of 'performance criteria'

Response: The performance criteria are included in attached Appendix A-1.

## **II. A-2 Emergency Medical Services**

What % of the firefighters have received EMS training? Once they are all trained, shouldn't this (\$538,400) go down?

Response: Denver Fire's Emergency Medical Technicians (EMT's) operate under the license of a doctor employed by Denver Health who is designated as the EMT Medical Director. The contract that Denver Fire has with Denver Health encompasses the necessary training that new recruits are required to meet, regarding EMT certification, along with ongoing continuing education training, for incumbents, that is provided by designated trainers from Denver Health. The contracted price remains constant whether there is a new recruit class or not.

## **II. A-3**

Regarding the operational budget of \$2,189,700, please provide a breakdown or line item of what this covers.

Response: Please see Denver Health response.

## **II. A-6**

Please define 'utilization management'

Response: Please see Denver Health response. Utilization management has helped DHHA and the Sheriff's Department contain costs for health care delivered to inmates.

## **II. A-8**

Please provide a copy of the Denver Health Medical Plan

Response: See attached.

## **III. B-2**

Question: How many staff at FCC and what do they do?

Response: Please see Denver Health response.

### **III. B-4**

Question: Is the Center tied to Denver Cares? Does the cost increase have anything to do with breathalyzers?

Response: The Family Crisis Center has no tie to Denver CARES. Occupational Medical services are itemized and agreed to in section B-4. Breathalyzer tests are performed as required by the Dept. of Transportation and Executive Order 94. There is not a relationship between these tests/costs and Denver Cares. The cost of breathalyzer tests has increased by \$2 for 2012 due to an increase in lab charges that DHHA had to pay.

### **III. B-11**

Question: Concerning the City's 2012 contribution of \$1,400,000 for the Westside clinic, what is the status of the construction and the timeline for completion?

Response: The City's 2012 contribution of \$1,400,000 comes from Better Denver Bond proceeds in Purpose 3, Health and Human Services System Facilities. It was appropriated per ordinance #258, series of 2011 passed earlier this year. DHHA is currently searching for a suitable site with construction anticipated to begin in 2012.

### **IV.**

Please provide a copy of appendices 'Services to be supplied by the City to the Authority

Response: See attached Appendix C

### **IV. C-IV**

Please define Central Services Division

Response: The Central Services Division is a division of the Department of General Services under the Charter which provides various centralized services like copy machines, printing, and mail delivery.

### **IV. C-VI DDHS**

Please explain this discontinued service

Response: Please see Denver Health response.

### **IV. CVIII**

Please provide more specific detail regarding the services

Response: Technology Services provides radio programming and radio repair service for DHMC Paramedics for their Public Safety radios. Technology Services also provides maintenance and repair support for in building Distributed Antenna Systems (DAS) that are installed at some of the DHHA facilities. Lastly, Technology Services provides support and repair for the MCT's that are installed in DHHA ambulances.

**IV. C-X**

Please provide a detailed breakdown of expenditures

Response: Please see Appendix C table attached.

**IV. XI**

Does the City's public works maintenance cover this cost? If so, why? Is this quantified and included in the \$1,513,164 figure referenced in V. Key Contract Terms?

Response: DHHA only purchases fuel from the City. This amount is included in the \$1,513,164 figure.

**IV. C-XIII**

Please provide a detailed breakdown

Response: See attached Appendix C, section XIII.

**V. g**

Please provide a copy of separate appendices

Response: See attached Appendices A, B and C.

**V. j**

Please provide a list of existing vendors

Response: The City does not have this information.