

ORDINANCE/RESOLUTION REQUEST

Please email requests to the Mayor's Legislative Team

at MileHighOrdinance@DenverGov.org by **3:00pm on Monday**. Contact the Mayor's Legislative team with questions

Date of Request: 2/24/2023

Please mark one: ☐ Bill Request or ☒ Resolution Request

1. Type of Request:

- ☒ Contract/Grant Agreement ☐ Intergovernmental Agreement (IGA) ☐ Rezoning/Text Amendment
- ☐ Dedication/Vacation ☐ Appropriation/Supplemental ☐ DRMC Change
- ☐ Other:

2. Title: (Start with *approves*, *amends*, *dedicates*, etc., include name of company or contractor and indicate the type of request: grant acceptance, contract execution, contract amendment, municipal code change, supplemental request, etc.)

Amends a contract with Accenture LLP by extending the term by two years for a new end date of 12/31/2024 for continual support and enhancement of the HxGN Enterprise Asset Management software

3. Requesting Agency: Technology Services

4. Contact Person:

| | |
|---|---|
| Contact person with knowledge of proposed ordinance/resolution | Contact person to present item at Mayor-Council and Council |
| Name: Anna Weber | Name: Joe Saporito |
| Email: anna.weber@denvergov.org | Email: joseph.saporito@denvergov.org |

5. General description or background of proposed request. Attach executive summary if more space needed:

Through this contract Accenture provides both support services and on-call professional services in relation to the Hexagon Enterprise Asset Management (HxGN EAM) software.

This software application is used as the City's EAM application. It is currently being used by Public Works, General Services Facilities, Arts & Venues, Denver Fire Dept., Wastewater, Parks and Recreation, Denver Libraries and Denver Sheriff's Dept. The EAM application can be used to manage day to day work (i.e. scheduling routine preventative maintenance on equipment, appropriating technicians and costs for day to day operations) and is also used by Public Works and General Services Facilities Management for Facilities Conditions Assessments (FCA). FCAs can be used to assess equipment for facility improvement measures. An example of this would be an elevator replacement. This type of project would not be routed through the routine day to day operations workflow, but rather to the appropriate personnel that would account for Capital Improvement Projects (CIP). This process helps with capital planning. This tool is also being used by Public Works to manage the City's bridges and streetlights for both inventory and maintenance and repair purposes.

Technology Services partners with Accenture to assist with the strategic management the HxGN EAM application.

Accenture provides the following services within their standard Post-Implementation Consulting:

- End user and system training
- System Administration function and configuration, including:
 - Screen and Grid design, user security modifications
 - Uploads and imports using HxGN applications
 - Flex SQL configuration
 - Advanced Report and KPI creation, modification

To be completed by Mayor's Legislative Team:

Resolution/Bill Number: _____

Date Entered: _____

- End user functional support
 - User groups and security processes
 - Error and stoppage troubleshooting
 - Screen-sharing sessions to better understand the user's problems
- Review City of Denver's on-going business requirements and provide recommendations and guidance for solutions to meet the business requirements
- Review operations goals and provide recommendations
- HxGN EAM version upgrade support

For requests that fall outside of the support services as described above, Accenture will provide professional services on an on-call basis to assist the City with enhancement planning and implementation.

6. **City Attorney assigned to this request (if applicable):** Andrew Riester

7. **City Council District:** N/A - Citywide

8. ****For all contracts, fill out and submit accompanying Key Contract Terms worksheet****

Key Contract Terms

Type of Contract: (e.g. Professional Services > \$500K; IGA/Grant Agreement, Sale or Lease of Real Property):

Professional Services contract exceeding \$500,000

Vendor/Contractor Name: Accenture LLP

Contract control number: Original TECHS-201313134-06
This amendment TECHS-202265986-06

Location: Citywide

Is this a new contract? ☐ Yes ☒ No **Is this an Amendment?** ☒ Yes ☐ No **If yes, how many?** 6th

Contract Term/Duration (for amended contracts, include existing term dates and amended dates):

Current Term: 10/1/2013 - 12/31/2022 Proposed term: 10/1/2013 - 12/31/2024 Duration: 9 years

Contract Amount (indicate existing amount, amended amount and new contract total):

| <i>Current Contract Amount</i> | <i>Additional Funds</i> | <i>Total Contract Amount</i> |
|--------------------------------|-------------------------|------------------------------|
| (A) | (B) | (A+B) |
| \$ 2,572,220 | N/A | \$ 2,572,220 |

| <i>Current Contract Term</i> | <i>Added Time</i> | <i>New Ending Date</i> |
|------------------------------|-------------------|------------------------|
| 10/1/2013 - 12/31/2022 | Two years | 12/31/2024 |

Scope of work:

Vendor will continue to assist Technology Services with the support and enhancements of the HxGN EAM software

Was this contractor selected by competitive process? No **If not, why not?** Professional Preference

To be completed by Mayor's Legislative Team:

Resolution/Bill Number: _____

Date Entered: _____

Has this contractor provided these services to the City before? ☒ Yes (via this contract) ☐ No

Source of funds: Technology Services Operational Funds

Is this contract subject to: ☐ W/MBE ☐ DBE ☐ SBE ☐ XO101 ☐ ACDBE ☒ N/A

WBE/MBE/DBE commitments (construction, design, Airport concession contracts): N/A

Who are the subcontractors to this contract? N/A

To be completed by Mayor's Legislative Team:

Resolution/Bill Number: _____

Date Entered: _____