

ORDINANCE/RESOLUTION REQUEST

All Fields must be completed

Incomplete request forms will be returned to sender which may cause a delay in processing.

Date of Request: 5/25/23

Please mark one: ☐ Bill Request or ☒ Resolution Request

1. Type of Request:

- ☒ Contract/Grant Agreement ☐ Intergovernmental Agreement (IGA) ☐ Rezoning/Text Amendment
☐ Dedication/Vacation ☐ Appropriation/Supplemental ☐ DRMC Change
☐ Other:

2. Title: Approves an agreement for software and professional support services with Whyline, Inc. to provide virtual queueing services for security screening checkpoints at Denver International Airport, Contract Number PLANE-202266069

3. Requesting Agency: Department of Aviation

4. Contact Person:

Contact person with knowledge of proposed ordinance/resolution	Contact person to present item at Mayor-Council and Council
Name: Matthew Robb	Name: Carolina Flores
Email: matthew.robbs@flydenver.com	Email: Carolina.Flores@flydenver.com

5. General description or background of proposed request. Attach executive summary if more space needed:

The purpose of this agreement is to activate a security line management solution at our security checkpoints to help enhance the customer experience during construction and busy travel times by offering a service known as DEN Reserve. DEN will offer DEN Reserve to its departing passengers free of charge on a first-come, first-served basis to provide a predictable journey from flight check-in to departure gate. Through the reservation platform, provided by Whyline, Inc., passengers will be able to book a time slot for quick and easy transition through airport security checkpoints. Through the reservation platform, DEN staff will be provided with utilization metrics and the ability to adjust slot availability to maximize passenger experience and minimize screening wait times. Offering DEN Reserve will encourage changes in passenger behavior and reduce periods of surging demand; this is known as “shaving the peak” or “flattening the curve.” DEN Reserve is currently utilized at many of the United States’ largest airports and has an established user-base.

6. City Attorney assigned to this request (if applicable): Kevin Cain

7. City Council District: Eleven (11)

8. **For all contracts, fill out and submit accompanying Key Contract Terms worksheet**

To be completed by Mayor's Legislative Team:

Resolution/Bill Number: _____

Date Entered: _____

Key Contract Terms

Type of Contract: Software and Professional Support Services Contract > \$500k

Vendor/Contractor Name: Whyline, Inc.

Contract control number: PLANE-202266069

Location: Denver International Airport

Is this a new contract? ☒ Yes ☐ No **Is this an Amendment?** ☐ Yes ☒ No **If yes, how many?** _____

Contract Term/Duration (for amended contracts, include existing term dates and amended dates): 2 years

Contract Amount (indicate existing amount, amended amount and new contract total):

<i>Current Contract Amount</i> (A)	<i>Additional Funds</i> (B)	<i>Total Contract Amount</i> (A+B)
\$1,525,000.00	N/A	N/A

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
2 years	N/A	N/A

Scope of work: Whyline, Inc. will provide Denver International Airport with a web-based reservation platform and utilization metrics and also staff at the security screening checkpoint to administer the program by validating reservation slots and providing passenger service.

Was this contractor selected by competitive process? No **If not, why not?** Comparable service is not offered by another vendor.

Has this contractor provided these services to the City before? ☐ Yes ☒ No

Source of funds: Denver International Airport Operations and Maintenance funds

Is this contract subject to: ☐ W/MBE ☐ DBE ☐ SBE ☐ XO101 ☐ ACDBE ☒ N/A

WBE/MBE/DBE commitments (construction, design, Airport concession contracts): N/A

Who are the subcontractors to this contract? N/A

To be completed by Mayor's Legislative Team:

Resolution/Bill Number: _____

Date Entered: _____