



Denver Human Services

Emergency Shelter and Services Contract for
People Arriving from Southern Border



Why Contract for Migrant Shelter and Services?

- Challenges in being able to secure stable sites for sheltering and intake/reception.
- Volatility in census makes it difficult to adequately and timely staff the essential functions.
- Demands on multiple departments in Emergency Operations Center and Mass Care Department Operation Center not staffed for ongoing response.
- Lack of expertise serving the migrant population
- Partners have expressed a need and desire for stable, consistent locations and approach to best support people arriving in our city.



DENVER
THE MILE HIGH CITY

Migrant Sheltering and Support

Shelter

All

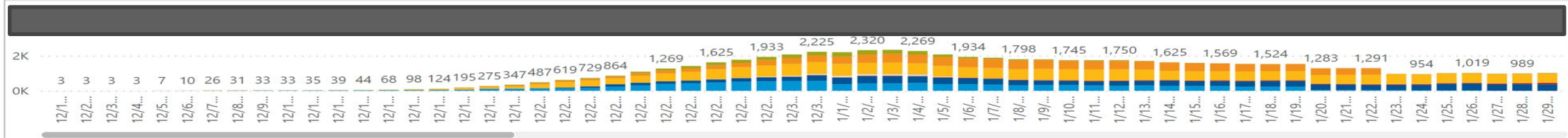
Use Ctrl to multi-select

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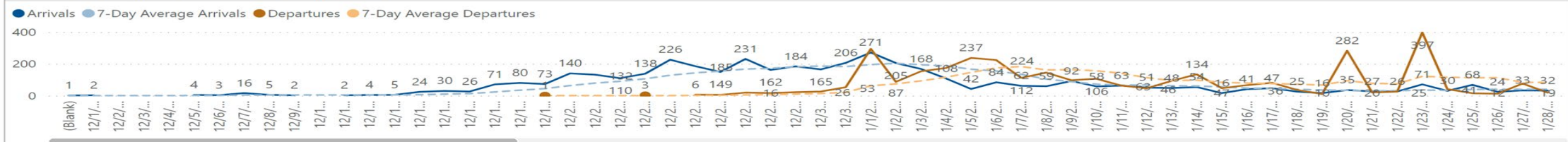
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Scroll to the right for the latest dates

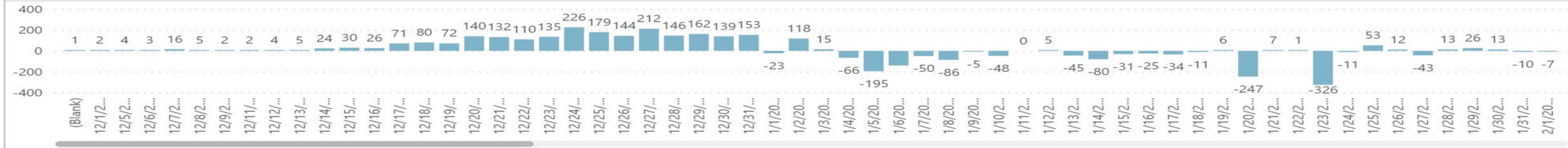
Sheltered Migrant Occupancy by Date



Sheltered Migrant Arrivals and Departures



Sheltered Net - Arrivals Minus Departures





Historical Context (Cont'd)



Migrant Sheltering and Support

Shelter

All

Use Ctrl to multi-select

Last Refresh

6/11/2023 6:02:09 AM

Today's Counts

Processed Today

0

Actual Departures

0

Planned Departures

0

Current Occupancy

631

Total Served

11,325

Actual Expenditures

Friday, June 09, 2023

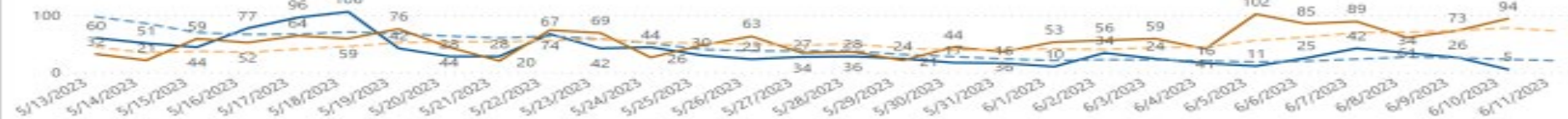
\$17,837,877

Sheltered Migrant Occupancy by Date (last 30 days)

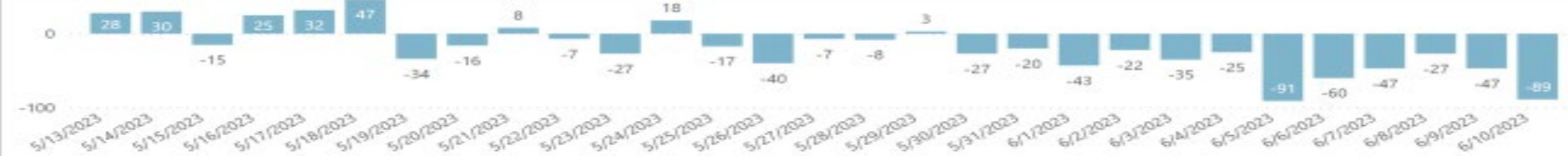


Sheltered Migrant Arrivals and Departures (last 30 days)

● Arrivals ● 7-Day Average Arrivals ● Departures ● 7-Day Average Departures



Sheltered Net - Arrivals Minus Departures (last 30 days)



Contract Services and Terms

- Services Covered
 - Congregate site to shelter up to 1,000 (site location to be determined)
 - Co-location with Reception/Intake
 - Staffing 24/7 with staff-to-guest ratio of 1:30
 - Overflow and medical isolation to be provided through current motels (and paid by City)
- Additional Components
 - Donations management
 - Reunification services
 - Variable rates based on census ('banded' rates)
 - On-site food preparation
 - Hiring options for current City on-call staff
 - Medical pre-screening
- Key Terms
 - Upon Execution – March 2024
 - Allowable two one-year extensions
 - Initial term not to exceed \$40 million

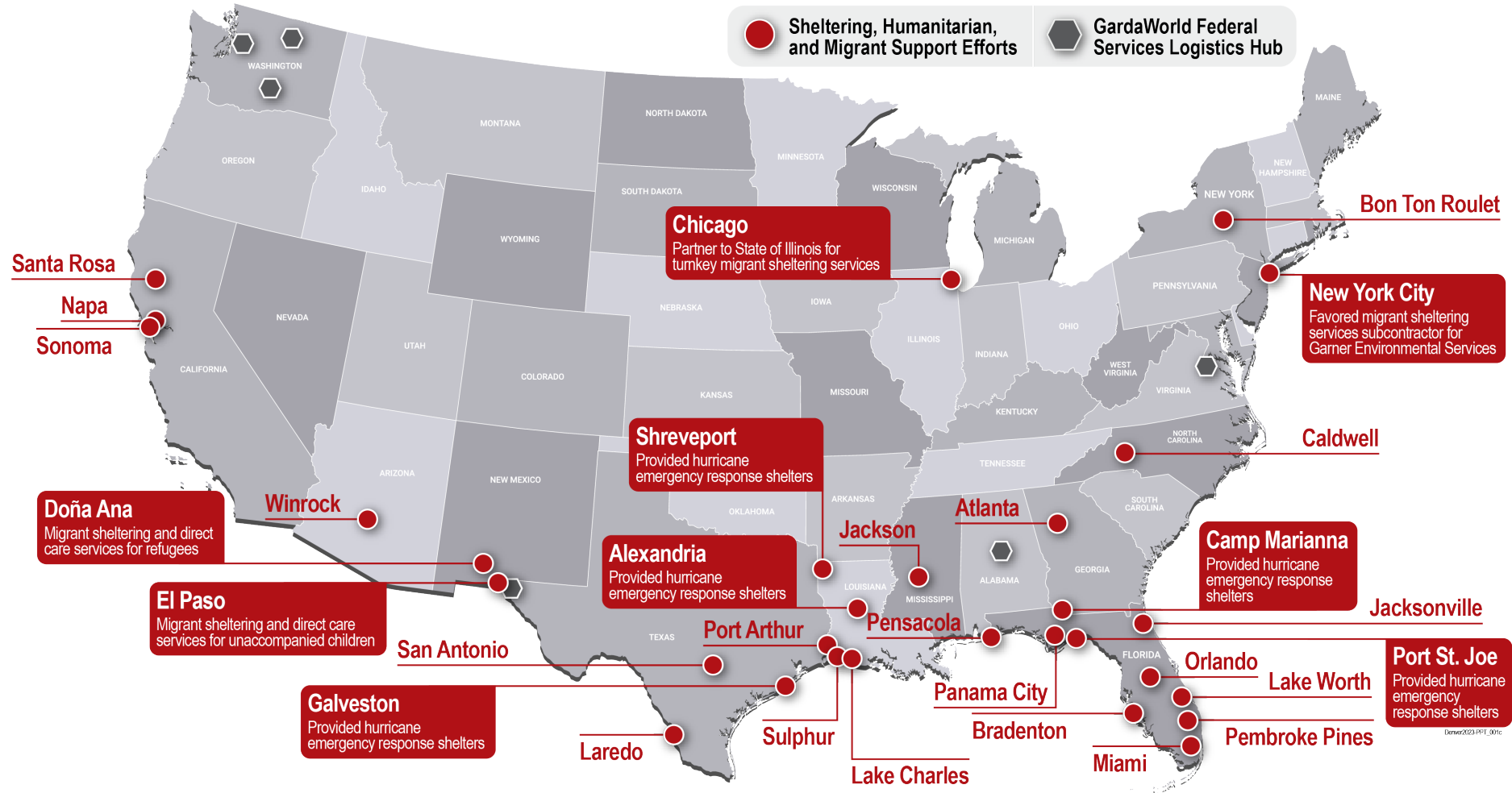
Why GardaWorld Federal Services (GWFS)?

- Selected through open solicitation, competitive process that began in January 2023
 - Selection committee consisted of staff from Denver Human Services, Department of Housing Stability, Department of Finance, Agency for Human Rights and Community Partnerships, Technology Services, Department of Public Health and Environment.
 - GWFS scored the highest in the proposal evaluations and was unanimously recommended by the selection committee.
 - Ability to adapt and be nimble, experience in emergency sheltering services and logistics, comprehensiveness of strategy and plan.

- **Company overview**
- **Experience and focus areas**
- **Services provided**
- **Values and obligations**

Sheltering, Humanitarian and Migrant Support Services (GWFS)

GWFS has provided sheltering and humanitarian response services across the country to include some of the below highlighted experience.



Border Crisis Response Fund and Financial Plan

Initial Amount Requested

- \$20,125,000
 - Contract amount for remainder of 2023 = \$20M
 - DHS positions (contract and programming) for remainder of 2023= \$125K
- Upon evaluation of spending, the 2024 budget will appropriate funds accordingly.

Overall Plan and Actions Requested

New

Border Crisis Response Special Revenue Fund \$18.225M

- Cash transfer from Special Revenue Funds \$5.25M
- Transfer from General Fund Contingency \$4.9M
- Appropriate from DHS SRF \$8M



American Rescue
Plan Act Fund:
Reassigning \$1.9M of
unspent Revenue
Loss originally for
restoration



**\$20.125M for
Migrant
Services
Contract**

Border Crisis Response Special Revenue Fund Creation

Border Crisis Response Fund

- Denver Human Services will be the expending authority.
- This fund will allow for transparency of revenue and expenditures associated with the contract and program manager position.
- The fund will be the primary source of expenditures associated with this program.

- Establishes the “Border Crisis Response Special Revenue Fund” in the Human Services Special Revenue Fund Series to support programs and services for people migrating from the southern border.
- This bill request establishes the “Border Crisis Response Special Revenue Fund”, Fund number 13809, to administer program expenses related to sheltering and services for people arriving from the southern border in Denver; including but not limited to personnel, sheltering, services (including contracts to provide services), and supplies expenses. The expending authority of the new fund will be the Executive Director of the Department of Human Services.
- The Fund will be revenue based and non-lapsing.

Recissions, Appropriations and Cash Transfers

Detailed List of Sources

Source	Amount
Cash Transfers from Special Revenue Funds	
Planned Fleet Special Revenue Fund	2,500,000
Alternative Transportation (for employees) Special Revenue Fund	2,000,000
Investment Impact Fund	500,000
Technology Services projects	250,000
Subtotal	5,250,000
Recission/Appropriation	
General Fund Contingency	4,912,500
Denver Human Services Fund Balance	8,062,500
Subtotal	12,975,000
American Rescue Plan Act - Restoration/Revenue Loss	1,900,000
Total Requested	20,125,000



General Fund Contingency 2023

Total Original Contingency	\$32,562,000
Supplementals Approved to Date	
CB23-0553 – Supplemental for Services provided Q1	\$11,020,818
Available Contingency	\$21,541,182
Supplemental Request through BR23-0829	\$4,912,500
Available Contingency if approved	\$16,628,682

General Fund Contingency

The City Charter requires that the proposed budget for the General Fund shall include no less than two percent of total estimated expenditures for unbudgeted expenditures. Fiscal Policy outlines criteria that include:

- An unexpected event such as a natural disaster or accident
- Large unappropriated payouts or personnel costs such as retirement payout or midyear salary adjustments that cannot be absorbed by agency appropriation
- Unfunded mandates as a result of legislation
- Planned one-time expenditures that advance a programmatic or financial outcome

There are two other ‘reserves’ to be used under natural disaster or economic downturn circumstances. Both must be replenished.



Human Services Fund Balance

- Projected Year-end unrestricted Fund balance: \$42.9 million
- Proposed Appropriation from DHS Fund balance: \$8.1 million
- Revised Projected year-end Fund balance: \$34.8 million

American Rescue Plan Act

- The 2021 Budget faced a \$190M gap
- In [November, 2021](#), City Council approved allocating ARPA funds to restore reductions across the City under the Revenue Loss category.
- Each year the General Fund has absorbed a portion of the original ARPA restoration/revenue loss investment.
- As a result of the ‘step down’ strategy, agencies have not needed to spend all the original ARPA investment because of General Fund restoration.



BR 23 – 0829

- Rescinds, appropriates makes cash transfers in the amount to \$18,225,000 from General Fund Contingency, Technology Services Capital Improvement Fund, and the General Government Special Revenue Fund and authorizes appropriations to transfer cash from said funds and the Human Services Special Revenue Fund to support expenditures in the Border Crisis Response Special Revenue Fund (13809) for the migrants and asylum seekers arriving from the southern border
- The balance of \$1,900,000 will stay in revenue loss in the American Rescue Plan federal grant fund and be assigned to Denver Human Services.
- The action of 23-0829 and the \$1.9M from ARPA will provide \$20,125,000 for the vendor contract and Human Services positions



Questions?

Appendix

Historical Use of Contingency

	Contingency	Remaining	Contingency Spent	% remaining of original
2018	\$34,457,698	\$9,370,378	\$25,087,320	27%
2019	\$28,684,000	\$6,966,127	\$21,717,873	24%
2020	\$29,200,000	\$11,771,272	\$17,428,728	40%
2021	\$26,095,000	\$4,837,823	\$21,257,177	19%
2022	\$29,400,000	\$9,624,786	\$19,775,214	33%

Financial Strategies to Date

- Grant Funding Awarded
 - State (DOLA) awarded \$3.5M
 - Federal Government (FEMA) awarded \$909,000
 - Federal Government (FEMA) awarded \$8.6M (award letter pending)
- General Fund Supplemental - \$11.02M
 - Primarily for January – March expenditures
- Position Review Process
 - To create savings in the General Fund
 - Either for additional service needs or to offset pending supplemental requests

January-March 2023

Type of Expense	Amount
Hotels*	\$7,730,000
Personnel	\$2,136,818
Security	\$679,000
Janitorial	\$225,000
Repairs	\$117,000
Facility lease for congregate shelter	\$20,000
Misc. other**	\$113,000
TOTAL	\$11,020,818

*Hotels are January-June 2023

**Includes shelter supplies and equipment, transportation, food, dumpster services

American Rescue Plan Overview: Eligible Uses

City and County of Denver will receive \$308 million in two tranches of \$154 million each



Public health
expenditures



Address negative
economic impacts
caused by the
public health
emergency



Replace lost
public sector
revenue



Provide
premium pay
for essential
workers



Invest in water,
sewer, and
broadband
infrastructure

American Rescue Plan Act in Denver

\$308 million: Total State and Local Fiscal Relief Funds allocated to Denver

- Ordinance No. 591, Series of 2021, established the American Rescue Plan Act Grant Fund, Fund No. 11011, and accepted the Coronavirus Local Fiscal Recovery Fund award agreement with the US Department of Treasury.
- This ordinance accepted the full \$308M identified in the award agreement and included provisions requiring that City Council approve spending in the fund through amendments to said Ordinance.
- Subsequent ordinances amended the original, aforementioned ordinance by authorizing allocations in the “Revenue Loss,” “Recovery,” “Premium Pay,” and “Administration” categories, which collectively made up the first half of the ARPA award (\$154M)
- The second \$154M disbursement arrived in July of 2022 and the majority was allocated through ordinance in November of 2022, after input from the community and review by the SIAC
- There are ***no additional ARPA disbursements coming to Denver***
- The \$308M must be spent by December 31, 2026 (encumbered by 2024)