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**Empowering Denver's communities to live better, longer** 



### Support Team Assisted Response

#### Servicios de La Raza

Amends a contract with La Raza Services, Inc., doing business as Servicios de La Raza, by adding \$2,300,000 for a new total of \$4,600,000 and 10 months for a new end date of 12-31-24 to continue to provide culturally appropriate community engagement services to recipients of the Support Team Assisted Response (STAR) program, citywide. ENVHL-202472789.



# Support Team Assisted Response (STAR) Program

Began as a pilot June 1<sup>st</sup>, 2020, after community members, city employees, and program partners visited Eugene, Oregon to learn about their alternative response program

Program/contracts were housed in Department of Safety until mid-2021

The program now includes both the immediate van response, as well as follow up services through a network of community-based providers





#### STAR Program Partners

- STAR Community Advisory Committee
- Servicios de la Raza & STAR Community Partner Network
- WellPower
- Denver Health Paramedics Division
- Denver 9-1-1

#### Servicios De La Raza

- Create a Culturally, Geographically and Linguistically Appropriate Services (CGLAS) network that addresses behavioral health issues and social determinants of health
- Provide these services to individuals who have interacted with a STAR team



#### STAR Community Partner Network









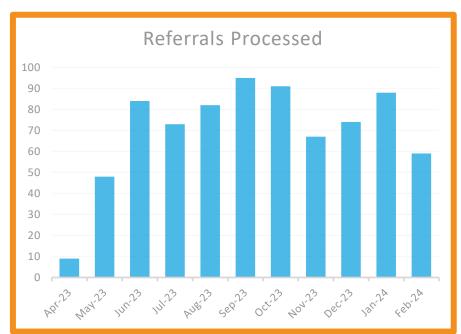






Provide culturally responsive, linguistically specific, and geographically appropriate wraparound services personalized to individual needs

#### STAR Community Partner Network Data







## Client Success Stories



#### Request

Add \$2,300,000 and 10 months for a new end date of 12-31-24 to continue to provide culturally appropriate community engagement services to recipients of the Support Team Assisted Response (STAR) program, citywide.

## Questions?

