

2025 Denver Health Operating Agreement

City Council Safety Committee Briefing

10/30/2024

Agenda

- Introductions
- Overview of the Operating Agreement
- Changes for 2025 contract
- Budget for 2025 contract
- Questions

Background

- The Denver Health and Hospital Authority (DHHA) was formed as a state authority under state statute in 1997 to operate the former Denver General Hospital.
- City and County of Denver adopted a Charter amendment in 1996 to replace the Department of Health and Hospitals with the Department of Environmental Health (now Denver Department of Public Health & Environment (DDPHE)), which retained the authority and regulatory powers of the local public health agency.
- Annual Operating Agreement outlines services DHHA provides to the City and the City provides to DHHA.

Structure of Agreement

- Services are divided into Core Services and Non-Core Services
 - Core services include the Patient Care (formerly referred to as MI) Payment, Emergency Medical Services, Public Health Clinics, Denver CARES, prisoner medical services at DHHA (Correctional Care Medical Facility), etc.
 - Non-Core services include Nurseline, jail medical services, Center for Occupational Health (COSH) & OUCH Line, etc.
- City also provides services to DHHA including payroll and legal services related to Career Service Authority (CSA) employees at DHHA (total of 41 CSA employees), radio support, fuel, 911 call taker, etc.

Negotiation Schedule

Phase I: Off-cycle negotiations (Jan. - Apr.)

Phase II: Kick-off (Apr.)

Phase III: General negotiations (Apr. - Jul.)

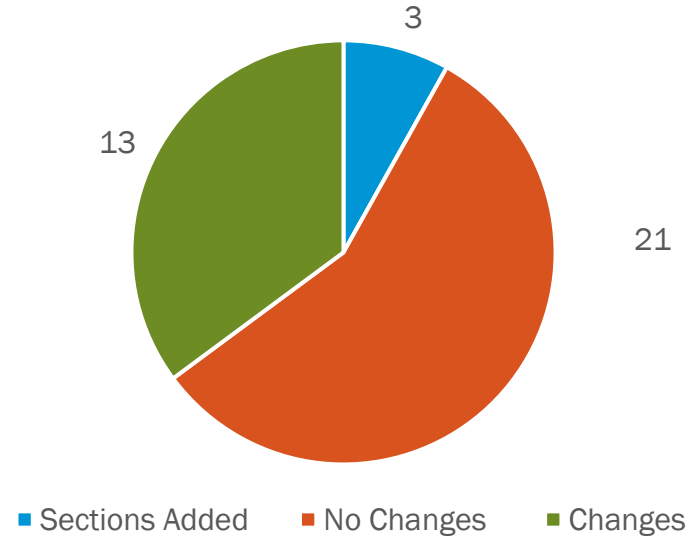
Phase IV: Budget meetings and legal drafting (Jul. - Oct.)

Phase V: City Council ordinance process (Oct.-Dec.)

2025 Contract Changes

- 35 services in the 2025 Operating Agreement
- Language updated in only 13 appendices
- Budgets and rates were updated in some sections

Overview of Language Changes



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Highlights of Key Changes to Appendix A

- *Patient Care (A-1)*
 - *Minor updates to the standard metrics which typically occurs every year*
 - *Some adjustments to the order of the patient cares calculation – doesn't affect the number but aligns the language with the current process*
- *Public Health Clinical Services (A-3)*
 - *Updates to some metrics to report on Denver-specific population/patients*
 - *Minor language updates*

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Highlights of Key Changes to Appendix A (Cont.)

- *Denver Health Medical Plan (A-7)*
 - *Added a section back into the operating agreement for 2025 reinstating a DHHA health insurance option for city employees*

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Highlights of Key Changes to Appendix B

- *Center for Occupational Safety and Health (COSH) & OUCH Line (B-1)*
 - Changes were made to align the language in Denver Health's COSH with the city's 4 other Workers' Compensation Designated Providers, as well as defining requirements found in the Colorado Workers' Compensation Act.
- *Healthcare at Denver County Jail and Downtown Detention Center (B-3)*
 - Revision clarifying the City's access to medical records of individuals treated by the Authority in DCJ & DDC
 - Revision clarifying that the City and the Authority agree that each shall be responsible for any and all negligent acts or wrongful acts or omissions of their respective employees, doctors, and agents

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Highlights of Key Changes to Appendix B (cont.)

- *9-1-1 NurseLine Services (B-4 newly added section)*
 - The Authority will coordinate the management of incoming 9-1-1 calls that do not require emergency medical service (i.e., ambulance to emergency room) and instead connect those callers to the Denver Health NurseLine to receive more cost-effective and efficient types of medical support.
- Treatment on Demand (B-7, 1.5)
 - Added and updated metrics
- Postmortem Skeletal Survey (B-7, 1.6 newly added section)
 - The Authority will provide the Office of the Medical Examiner postmortem skeletal surveys on an as needed basis

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Highlights of Key Changes to Appendix C

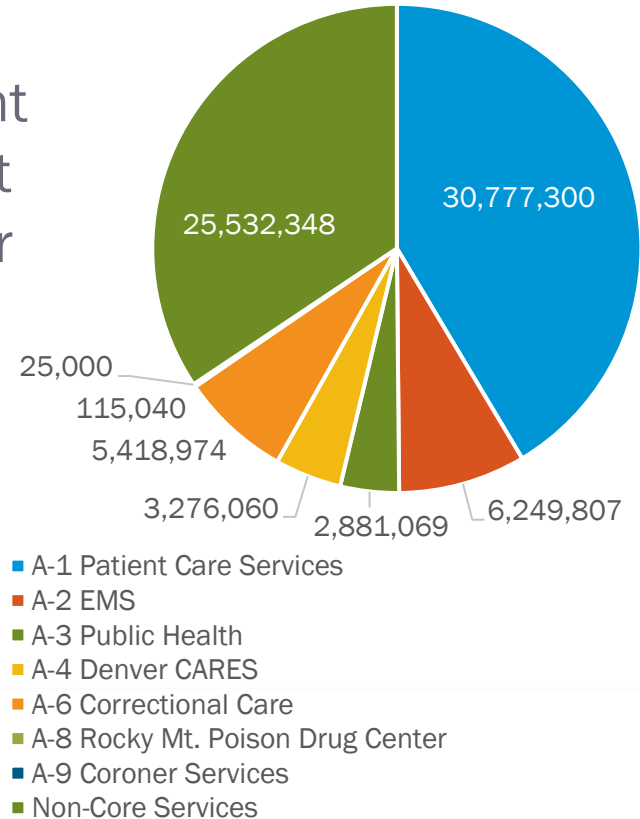
- *Provisions for Small Business Enterprise (SBE) and Minority and Women-Owned Business Enterprise (MWBE) Requirements (C-10)*
 - The revision identifies which projects are subject to the agreement: new construction valued at or above \$5million. Previously, that was undefined. Also, we streamlined operations by removing annual and bi-monthly reporting requirements, from DSBO to the Authority, because no one at the Authority needed the reports.

2025 Contract Budget

The total proposed 2025 contract amount is \$74,275,598: \$30,777,300 for Patient Care services and \$43,498,298 for other core and non-core services.

Budget includes an approximate revenue amount \$3,308,394 for city services provided to DHHA.

Core Services Budget by Section



Budget Increases & Reductions

Proposal Name	City Department	Duration	Net Financial Impact
Market/Merit Increases	Various	Permanent	\$1,991,995
A-2 51% EMS Medical Director Budget Correction	DFD	Permanent	\$66,223
A-2 DEN EMS Increased Cost of Services	DFD/DEN	Permanent	\$98,529
B-2 Nurseline Increased Cost Serving Uninsured Residents	DDPHE	Permanent	\$59,073
B-4 911 Nurseline Services	DOS	Permanent	193,318
B-7 Park Hill Clinic Reduction	DDPHE	Permanent	\$(80,900)
		TOTAL	\$2,328,238

Questions

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