

# ORDINANCE/RESOLUTION REQUEST

Please email requests to the Mayor's Legislative Team

at [MileHighOrdinance@DenverGov.org](mailto:MileHighOrdinance@DenverGov.org) by **9:00 a.m. on Friday**. Contact the Mayor's Legislative team with questions.

Date of Request: **January 9 2025**

Please mark one:  Bill Request or  Resolution Request

Please mark one: The request directly impacts developments, projects, contracts, resolutions, or bills that involve property and impact within .5 miles of the South Platte River from Denver's northern to southern boundary? (Check map [HERE](#))

Yes  No

## 1. Type of Request:

Contract/Grant Agreement  Intergovernmental Agreement (IGA)  Rezoning/Text Amendment

Dedication/Vacation  Appropriation/Supplemental  DRMC Change

Other:

2. **Title:** (Start with *approves, amends, dedicates*, etc., include name of company or contractor and indicate the type of request: grant acceptance, contract execution, contract amendment, municipal code change, supplemental request, etc.)

Approves a contract with the Colorado Coalition for the Homeless (CCH) for a total award amount of \$3,000,000.00 with an end date of 12-31-25 for the Denver Street Outreach Collaborative (DSOC) to provide outreach services to people experiencing unsheltered homelessness throughout the City and County of Denver, citywide (HOST-202477529).

3. **Requesting Agency:** Department of Housing Stability (HOST)

## 4. Contact Person:

Contact person with knowledge of proposed ordinance/resolution (e.g., subject matter expert)	Contact person for council members or mayor-council
Name: Evangeline Bengler	Name: Chris Lowell
Email: <a href="mailto:evangeline.bengler@denvergov.org">evangeline.bengler@denvergov.org</a>	Email: <a href="mailto:Christopher.lowell@denvergov.org">Christopher.lowell@denvergov.org</a>

## 5. General description or background of proposed request. Attach executive summary if more space needed:

The Denver Street Outreach Collaborative (DSOC) is a cornerstone of HOST's homeless outreach team. DSOC has been experts in this service for nearly 20 years, and the City has consistently contracted with DSOC to build consistent, long-term, trusting relationships with people experiencing homelessness and connect them with services and housing. These funds will be provided to The Colorado Coalition for the Homeless (CCH) for the Denver Street Outreach Collaborative (DSOC). CCH will deliver outreach and resource engagement, in collaboration with other service providers, to persons experiencing unsheltered homelessness in Denver. DSOC will utilize a model of client engagement that relies upon consistent, long-term, trusting relationships between outreach workers, a case manager, a licensed behavioral health care provider, Registered Nurse, and people, both adults and youths, experiencing unsheltered homelessness.

DSOC will provide two programs via this contract (outlined in detail in the Scope of Work):

- General Outreach
- Housing Stabilization Case Management

CCH will subcontract with St. Francis Center to collaborate in providing services. The collaborative outreach offices are located at the CCH outreach office located at 2100 Stout. St. Francis Center's outreach offices are located at 2314 N. Broadway. Outreach will primarily occur in field locations in encampment or street settings. In addition to the internal collaboration between the contracted

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agencies, DSOC will coordinate efforts within the greater continuum of homeless service and outreach service providers, including City of Denver outreach teams, Mental Health Center of Denver, OneHome, and additional non-profit partners.

6. **City Attorney assigned to this request (if applicable): Gabrielle Corica**

7. **City Council District:** Citywide

8. **\*\*For all contracts, fill out and submit accompanying Key Contract Terms worksheet\*\***

### Key Contract Terms

**Type of Contract: (e.g. Professional Services > \$500K; IGA/Grant Agreement, Sale or Lease of Real Property):**  
Professional Services > \$500K

**Vendor/Contractor Name (including any dba's):** The Colorado Coalition for the Homeless

**Contract control number:** HOST-202477529

**Location:** 2100 Stout St, Denver, CO 80205

**Is this a new contract?**  Yes  No **Is this an Amendment?**  Yes  No **If yes, how many?** \_\_\_\_

**Contract Term/Duration (for amended contracts, include existing term dates and amended dates):**  
HOST-202477529: January 1<sup>st</sup> 2025 – December 31<sup>st</sup> 2025

**Contract Amount (indicate existing amount, amended amount and new contract total):**

<i>Current Contract Amount</i> (A)	<i>Additional Funds</i> (B)	<i>Total Contract Amount</i> (A+B)
\$3,000,000	N/A	\$3,000,000

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
01/01/2025 to 12/31/2025	N/A	N/A

**Scope of work:**

### SERVICES DESCRIPTION

**General Outreach Team:**

- CCH will coordinate the DSOC initiative. CCH will subcontract with agencies to perform the services outlined in this Scope of Work.
- DSOC will provide outreach services at the direction of and in collaboration with HOST.
- DSOC provides outreach and engagement services to adults experiencing homelessness in Denver with a focus on those who are chronically homeless, disconnected from facility-based programming, and in encampment settings. DSOC case

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management services include connecting clients to OneHome and helping to collect documents needed to complete housing applications.

- DSOC works to remove barriers to housing by including RNs and Licensed Behavioral Health Navigators to the outreach activities. These licensed health care providers enable vital services to be delivered where people are at: on the street or other places of engagement.
- DSOC will coordinate with the Department of Housing Stability for the coordination of care and provision of outreach to shared clients.
- DSOC services will be provided Monday through Friday, from 7 A.M. to 5:30 P.M., and one Saturday each month, from 9 A.M. to 5:00 P.M. CCH agrees to provide HOST with an on-call number to be utilized to coordinate for an outreach response in emergency situations outside of regular business hours as defined above – but still within the hours of M-F 7AM – 9PM and Saturday-Sunday 8AM - 6PM. Days of operation may be extended during cold and other weather emergencies.
- DSOC will develop a standard protocol to be activated during isolated weather emergencies.
- DSOC will coordinate with HOST staff for provision of same-day services within City outreach response.
- DSOC will respond to all requests for outreach service within two working days. DSOC shall retain discretion to suspend deployments to environments that have clear, present, and imminent safety risk. These risks, or any emergent incident that interferes with outreach deployment, shall be promptly communicated to HOST
- DSOC outreach workers will have visible ID and branded items such as lanyards, backpacks, or other similar gear, to easily identify outreach workers.

#### **Stabilization Case Management Team:**

- DSOC housing case management stabilization team will receive, and support clients referred via the Housing Central Command (HCC)
- Stabilization staff will support a 1:18 household ratio per funded FTE, collectively supporting up to 108 households across 6 funded case manager positions. If an FTE position is vacant, the team is still expected to meet these outcomes, ensuring no more than a 1:36 staff-to-household ratio. Stabilization staff will be community based, meaning their work will be mobile in nature. They will provide the following services to clients through a Critical Time Intervention approach:
  - Housing Stability Plan assessment
  - Regular client meetings
  - Transportation support
  - Referral to complex case reviews
  - Navigation to community-based supports
- Stabilization team will collaborate with Housing Connector to ensure positive landlord relationships are maintained
- Regular collaboration with other organizations performing stabilization duties within the HCC.

#### **All Programs:**

- DSOC will develop a plan alongside HOST and the MDHI HMIS team to maintain quality data for DSOC programs in HMIS. Elements for consideration and review for the plan include, but are not limited to, use of HMIS outreach module, standard procedure for exiting clients in HMIS, and aggregate reporting of camp level data.
- As local experts in the engagement of, and provision of services to, persons experiencing unsheltered homelessness, DSOC will assist City of Denver/HOST to improve understanding of needs, experiences, and solutions for this unique service population. This improved understanding relies upon DSOC's ongoing, meaningful engagement through activities inclusive of, but not limited to, representation of persons with lived expertise in advisory and decision-making bodies, administering surveys conducting interviews, and other initiatives as appropriate.

Was this contractor selected by competitive process?  Yes  No If not, why not?

Has this contractor provided these services to the City before?  Yes  No

Source of funds: Homelessness Resolution Fund and General Fund

Is this contract subject to:  W/MBE  DBE  SBE  XO101  ACDBE  N/A

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**WBE/MBE/DBE commitments (construction, design, Airport concession contracts): N/A**

**Who are the subcontractors to this contract?**

The St. Francis Center

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