

Quarterly Update

# DENVER WORKFORCE SERVICES

Business, Arts, Workforce and Aeronautical Services Committee  
April 26, 2017

Denise Bryant  
Director, Denver Workforce Services  
Office of Economic Development



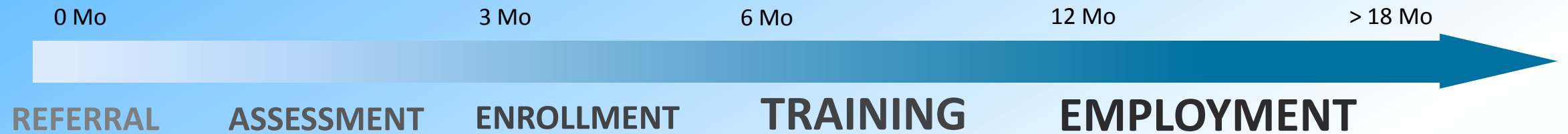
# AGENDA

- **METRICS & TRANSITION UPDATE**
- **CONSTRUCTION-RELATED EFFORTS**
- **BUSINESS SERVICES & COMMUNITY**
- **DISCUSSION**

# METRICS & TRANSITION UPDATE



# CONTINUUM OF JOBSEEKER SERVICES



# YEARLY ENROLLMENTS

WIOA Adult and Dislocated Worker Provider	Yearly Goal	Actual	Delta
ResCare WIOA Adult	581	583	+2
ResCare WIOA Dislocated Worker	147	184	+37

Youth Providers	Yearly Goal	Actual	Delta
DPS WIOA In-School Youth	300	314*	+14
Dynamic WIOA Out-of-School Youth	310	163	(147)

\* DPS has enrolled 13 out-of-school youth YTD (seven of which are reflected in their 3Q “actual”)

## 3Q ACTIVITY - TRAINING

WIOA Adult and Dislocated Worker Provider	Goal	Actual	Delta
ResCare Adult Overall WIOA Training*	183	202	+19
ResCare Dislocated Worker Overall WIOA Training	45	49	+4

WIOA Youth	Goal	Actual	Delta
DPS (In-School) Overall WIOA Training	100	167	+67
Dynamic (Out-of-School) Overall WIOA Training	180	63	(117)

\* Training includes individual training accounts (ITAs), on-the-job training (OJTs), and apprenticeships  
-- and for DPS, basic skills training



## 3Q ACTIVITY - EMPLOYMENT

WIOA Adult and Dislocated Worker Provider	Goal	Actual	Delta
ResCare Adult WIOA Employment	239	209	(30)
ResCare Dislocated Worker WIOA Employment	72	74	+2

WIOA Youth	Goal	Actual	Delta
DPS (In-School) WIOA Employment	142	304*	+79
Dynamic (Out-of-School) WIOA Employment	198	96	(102)

\* DPS has exceeded its yearly target of 158 employment placements

## TANF

## WORKFORCE TRANSITION

- Denver Human Services (DHS) RFP proposals were due on March 31. Evaluation committee met and awards are being considered.
- DHS new positions have posted/closed – two teams of eight plus one supervisor per team. Target date to be fully staffed is May 8.
- DHS and OED have worked to create a plan to stagger caseload transfers to ensure seamless service delivery.
- Finalizing details on MOU between DHS and OED to serve job-ready TANF customers.

## DELEGATE AGENCIES

- Promote co-enrollment with existing caseloads with other workforce programs (e.g. retail grant, WIOA) wherever possible, to ensure seamless service delivery.
- Ensure all providers are on the WIOA eligible training provider list so they can receive payments for training via individual training accounts (ITAs).





# WORKFORCE TRANSITION

## OUT-OF-SCHOOL YOUTH (OSY) SERVICES

- OED released the OSY RFP on March 6.
- Responses were due April 3.
- Evaluation committee conducted finalists interviews on April 19.
- Awards are being considered.
- OED staff reviewing 100% of files to determine quality, levels of engagement and ongoing service delivery needs.
- Transition activities to begin in June, including: staff training, location logistics, review of caseload analytics and process mapping.
- Anticipate seamless service delivery on July 1.



# CONSTRUCTION-RELATED EFFORTS

# CONSTRUCTION EFFORTS

## METRO DENVER CONSTRUCTION PARTNERSHIP

- Launched January 23, 2017
  - 50 Employers
  - 28 Public Partners

## CENTRAL 70 PROJECT

- Needs assessment stakeholder interviews
- Roundtable discussions
- Neighborhood information sessions
- Training content

## INDUSTRY TRAINING



## METRO DENVER CONSTRUCTION PARTNERSHIP

2 meetings since the launch

- 17 employers
- 24 public partners

2 action teams - Talent Pipeline, Branding and Marketing

## CENTRAL 70 PROJECT

Neighborhood information sessions

- Session content and planning
- Hosted 2 of the 5 events
- Presented workforce services at sessions

Content contribution for industry specific training

## INDUSTRY TRAINING

Occupational skills training (ITAs)

- Q3-48     Total-54

On-the-Job training

- Q3-4     Total-6



# ONGOING EFFORTS

## EMPLOYER SERVICES

- Recruitment and connection events
- Work-based learning programs
- Apprenticeships

## LOCAL HIRE

Neighborhood focused events:

- Recruitment and connection events
- Training and resource information sessions

## INDUSTRY TRAINING

- ITAs and work-based learning
- Apprenticeship opportunities

## FUNDING SUPPORT (STAFF)

- Apprenticeships
- Central 70



# BUSINESS SERVICES & COMMUNITY



# **PRESENCE WITHIN THE COMMUNITY**

## **RECRUITMENT AND CONNECTION EVENTS**

### **HIRING EVENTS**

- Q3 - 5 employers, 167 job seekers, 16 reported hires  
District 3 (3), District 9 (2)
- PY16 – 20 employers, 568 job seekers, 46 reported hires

### **JOB FAIRS**

- Q3 - 5 events, 63 employers, 289 job seekers, 30 reported hires  
District 3 (1), District 8 (1), District 9 (1), District 11 (2)
- PY16 – 21 events, 325 employers, 1,233 job seekers, 124 reported hires

### **INFORMATION SESSIONS**

- Q3 – 9 sessions, 394 job seekers  
District 1 (2), District 3 (2), District 8 (1), District 10 (2), District 11 (2)
- PY16 – 21 sessions, 497 job seekers

### **GIS MAPPING**

# SECTOR INITIATIVES

## HEALTHCARE

- Greater Metro Denver Healthcare Partnership

## MANUFACTURING

- Metro Manufacturing Partnership

## RETAIL

- Denver Metro Retail Partnership

## CONSTRUCTION

- Metro Denver Construction Partnership

## INFORMATION TECHNOLOGY

- Technology Employment in Colorado Partnership (TEC-P)

## FINANCIAL SERVICES

- Launching in Q4





# REIMAGINE RETAIL

## YEAR 1 ACCOMPLISHMENTS (4/1/16 - 3/31/17)

Total number of people served – 170 (150 goal)

Cohort based occupational skills training

- 139 ITAs
- Emily Griffith Culinary Quick Start, DenverWorks, Metro Caring, Urban League, Prodigy Ventures, National Retail Federation

Work-based learning

- 31 (23 OJTs, 8 WE)

Denver Metro Retail Partnership

## AWARDED YEAR 2 FUNDING

- Total number to be served – 175
- Focus on incumbent worker training



## **GOVERNOR'S SUMMER JOB HUNT**

- Outreach and Events
  - Q3 – 2 job fairs, 45 employers, 164 youth (District 10, District 11)

## **SUMMER YOUTH EMPLOYMENT PROGRAM**

- 120 hour paid work experience
  - 325 applicants

## **SUPER SOPHOMORE PROGRAM**

- 2 week job shadow

## **DSST CODING PROGRAM**

- 4 week coding academy

## **OPERATION PERFECT BEGINNINGS**

- 3-4 week entrepreneurial training/job shadow

## **DENVER SCHOLARSHIP FOUNDATION**

- Summer internship placement for DSF scholars

## **SUMMER YOUTH**



# QUARTER FOUR & NEW PROGRAM YEAR



# FOCUS FOR Q4 & NEW PROGRAM YEAR

## OED/Workforce Services

- Focus on realignment of workforce system – how to improve partnerships in broader community, especially with limited resources (Mathematica)
- Transition TANF to DHS and assist with process mapping for serving job-ready participants
- Onboard new OSY service provider
- Focus efforts around construction and apprenticeships
- Seek non-federal funds to support training and employment efforts
- Improve overall marketing strategy – including successes and multiple program offerings



# DISCUSSION