

ON-CALL MARKETING, ADVERTISING, MEDIA AND CREATIVE SERVICES 201631111

STACEY STEGMAN, SENIOR VICE PRESIDENT OF COMMUNICATIONS AND MARKETING DENVER INTERNATIONAL AIRPORT

CONTRACT DESCRIPTION



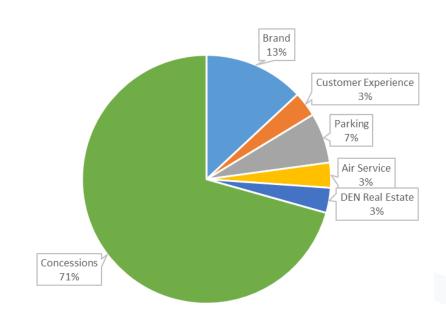
- Selection of on-call marketing, advertising, media and creative services agency to provide cost-effective, coordinated, strategic marketing services
- Benefit to DEN:
 - Will create a strategic, coordinated and consistent marketing program
 - Paid media purchased together giving DEN more buying power and greater efficiencies in the market
- Best Practice in Industry Marketing

CONTRACT DESCRIPTION



- Contracted agency will develop and execute campaigns for:
 - DEN Brand
 - Customer Experience
 - Parking
 - Air Service
 - DEN Real Estate
 - Concessions (developed in partnership with Concessionaires)

Estimated Annual DEN Marketing/Advertising Spend Breakout: \$3,065,160



SELECTION PROCESS



- Request for Qualifications (RFQ) to Request for Proposal (RFP) process
- Four proposals were received from qualified firms:
 BrandJuice/Street Source, Fear Not, Karsh Hagan and Vladimir Jones.
- Selection criteria based on RFP assignment including brand planning, overall marketing plan for DEN, media strategy, creative strategy and cost estimate, rate structure and accounting method
- Independent evaluation panel, approved by CEO, consisted of six individuals from different areas of business
 - Two Department of Aviation representatives
 - One Industry/Community representative
 - Two Concessionaires
 - One City and County of Denver representative

Selected Firm



- Karsh Hagan
- Colorado company with 40 years of experience
 - 38 years of Colorado tourism experience
 - 23 years of Denver tourism experience
 - Shopper marketing and retail marketing experience with top brands
- Past and present clients include: Colorado Lottery, Visit Denver, Colorado Tourism Office, McDonald's, University of Colorado System, The Brown Palace Hotel & Spa, United Airlines, Frontier Airlines, Aspen Snowmass, Beaver Creek, Cherry Creek Shopping Center, USA Pro Challenge and more
- Has the experience and capabilities to manage the varying needs of DEN

CONTRACT TERMS



- The term is five (5) years from date of execution
- Contract Amount is \$15,310,800.00

