Denver Workforce Services 2017-18 CONTRACTS

Business, Arts, Workforce & Aeronautical Services Committee June 14, 2017

Denise Bryant, Director

Denver Workforce Services - OED



17-0670	\$1,650,000 to Denver Public Schools to work with In-School and Out-or School Youth
17-0671	\$2,985,000 to ResCare Workforce Services (Arbor E&T) to work with WIOA Adults and Dislocated Workers
17-0672	\$500,000 to Denver Public Schools to deliver Summer Youth Employment Program (SYEP)
17-0673	\$1,407,741 to ResCare Workforce Services (Arbor E&T) to work with Tier 1 "Work-Ready" TANF recipients



MAY 2016 - ASPIRATIONS FOR NEW DELIVERY MODEL

WIOA Adult	Current	Future	WIOA Youth	Current	Future
Placed into training-related jobs	53%	90%	Placement in Employment, Education or Training	124	540
Skills gained while in an OJT	46%	90%	or training		
Course Completions (Individual Training Accounts vs. ResCare	156 750	750	Work Experience Placements	148	437
Academy – online platform)			Credential Attainment	59%	65%

WIOA Dislocated Worker	Current	Future	TANF	Current	Future
Placed into training-related jobs	61%	90%	Work Participation Rate – All families	6%	50%
Skills gained while in an OJT	37%	90%	Completion of Transitional Employment Assignment	50%	90%
Course Completions (Individual Training Accounts vs. ResCare Academy – online platform)	73	500	Course Completions (Individual Training Accounts vs. ResCare Academy – online platform)	25	1,000



WIOA Adult	Current	Future
Placed into training-related jobs	53%	90%
Skills gained while in an OJT	46%	90%
Course Completions (Individual Training Accounts vs. ResCare Academy – online platform)	156	750

THROUGH 6/7/17 (year ends 6/30)

CONSIDERATIONS

51%

47%

238

Estimate: 30,000 Wagner-Peyser customers

Actual YTD: 26,483

CONTRACTS

Estimate: 581 new WIOA Adults + 133 carry-in = 714 WIOA Adults

Actual YTD: 616 new WIOA Adults + 111 carry-in = 727 WIOA Adults



Estimate: 147 new Dislocated Workers + 79 carry-in = 226 Dislocated Workers

Actual YTD: 204 new Dislocated Workers + 57 carry-in = 261 Dislocated Workers

Estimate: 581 new WIOA Adults + 133 carry-in = 714 WIOA Adults

Actual YTD: 616 new WIOA Adults + 111 carry-in = 727 WIOA Adults

WIOA / Dislocated Worker	Current	Future	THROUGH 6/7/17
Placed into training-related jobs	61%	90%	65%
Skills gained while in an OJT	37%	90%	38%
Course Completions (Individual Training Accounts vs. ResCare Academy – online platform)	73	500	76



WIOA Youth	Current	Future	THROUGH 6/7/17
Placement in Employment, Education or Training	124	540	462
Work Experience Placements	148	437	114
Credential Attainment	59%	65%	18%

Estimate: 300 new In-School Youth + 62 carry-in = 362 In-School Youth

Actual YTD: 304 new In-School Youth + 59 carry-in = 363 In-School Youth

Estimate: 310 new Out-of-School Youth + 127 carry-in = 437 OOS Youth

Actual YTD: 187 new Out-of-School Youth + 118 carry-in = 305 OOS Youth



Estimate: 3,300 TANF recipients served – average monthly

Actual (March 2017): 2,852 TANF recipients served (rolling; varies)

TANF	Current	Future	THROUGH 6/7/17
Work Participation Rate – All Families	6%	50%	4%
Completion of Transitional Employment Assignment	25%	90%	25%
Course Completions (Individual Training Accounts vs. ResCare Academy – online platform)	25	1,000	1,415

Estimate: About 300 WIOA Adult and Dislocated Workers will receive training (ITA or OJT) at an average of \$3,000 per participant

Actual YTD: 284 WIOA Adult and Dislocated Workers are receiving training (ITA or OJT) at an average of \$3,000 per participant

SHORT OF GOAL

MEETING GOAL

EXCEEDING GOAL

Out-of-School Youth

ITAs and OJTs
Wagner-Peyser adults
In-School Youth

WIOA Adults
Dislocated Workers
TANF – ResCare Academy



Focus on Incumbent/
Underemployed
Workers

Increased
Access and
Stronger
Service
Philosophy

Strengths-Based

Long-term Career
Pathways, Stackable
Credentials

VISION

Employer as Customer; Jobseeker as Talent Product

Focus on Middle-Skill Sectors Leveraging City and Contractor Resources

Economic
Mobility for
Most
Vulnerable
Populations

Direct Job Pipeline to Public Projects



"Delegate agencies" were not positioned to fulfill federal reporting requirements

Grant funds (TEC-P, retail) have been essential to support service delivery

In contractor model, having flexible professional capacity in OED was critical

Referrals converted to WIOA enrollments of youth are less than 100%

Core strength in OED in employer services – more needs-based mentality

Serving just Tier 1 work-ready TANF recipients a stronger fit for OED; applying DHS "social worker" model to those with significant/multiple barriers a stronger fit for the population in Tiers 2-3-4

Expand niche recruitment/training events for jobseekers "where they are"

Career pathways, stackable credentials essential to wage growth in middle-skill

Adjusting staff capacity to build implementation on apprenticeships, pipelines

Monthly reports to Workforce Development Board

Quarterly reports to City Council Committee



DISCUSSION

