

## Proclamation No. CP16-0185 Honoring Anthony Frazzini for His Career with the City and County of Denver

**WHEREAS**, Anthony Frazzini has served the citizens of the City and County of Denver with distinction in his role as Director of the Denver County Motor Vehicle Division, and is retiring after 27 years with the city; and

**WHEREAS,** Anthony has been an advocate for the citizens of Denver, believing that customer service is first and foremost, and he has been an effective and professional leader by providing dedicated and quality service throughout his agency; and

**WHEREAS,** Anthony is well respected, with a sterling reputation as a subject matter expert, and has gone above and beyond in a collaborative effort working with the 63 county clerks and their motor vehicle staffs, the Colorado Department of Revenue, the Colorado Office of Information Technology, the Colorado Department of Corrections and many agencies within the City and County of Denver; and

WHEREAS, Anthony has been recognized by both state and county leaders in his appointment representing all counties on the Colorado DRIVES Steering Committee, launching the State's multimillion-dollar initiative replacing the 1983 CSTARS system (Colorado State Title & Registration System); and

**WHEREAS**, when Anthony was appointed Director of Denver County Motor Vehicle Division, he put into place his A.C.E. philosophy (Accountability, Consistency and Efficiency), leaving a legacy of managers who believe in this philosophy as much as he does and who will carry this forward; and

**WHEREAS,** Anthony's legacy is his creation of the renewal data mailer for the citizens of Denver, setting the bar substantially higher for process improvements by increasing the mail-in process and showing a measurable decrease in customer wait times in the offices at the end of the month; and

**WHEREAS**, the Motor Vehicle Division of the City and County of Denver is a far greater place now than when Anthony took the helm, and it was his spirit, drive and dedication that moved the agency to be the premier Motor Vehicle Division in the State of Colorado.

## NOW THEREFORE, BE IT PROCLAIMED BY THE COUNCIL OF THE CITY AND COUNTY OF DENVER:

**Section 1.** That the Council of the City and County of Denver congratulates and thanks Anthony Frazzini for his distinguished career in the service of the City and County of Denver.

**Section 2.** That the Clerk of the City and County of Denver shall attest and affix the seal of the City and County of Denver to this proclamation and that a copy be transmitted to Anthony Frazzini.

PASSED BY THE COUNCIL March 14, 2016

PRESIDENT