

# Workforce Development **CONTRA** **CTS**



**Business Development Committee**  
**May 10, 2016**

**Denise Bryant and Anita Davis**

# CONTRACTS VISION SERVICE OUTCOMES

## PARTNERS REPORTING

### COMPREHENSIVE SERVICES (One-Stop Operator)

Implement one-stop delivery services for TANF, low-income adult, and dislocated worker customers throughout Denver and act as the one-stop operator (convener) for the entire system

### YOUTH SERVICES

Provide services for Denver's young people between the ages of 16–24 who have demonstrated need, which includes summer youth employment programming (TANF/WIOA)

### DELEGATE AGENCY / INNOVATIVE PROGRAM DESIGN

Local organizations who serve targeted populations (e.g., immigrants, refugees, basic skills deficient) and/or have an innovative program design to support workforce preparatory activities (e.g., bridge or pre-apprenticeship programs)

# CONTRACTS VISION SERVICE OUTCOMES PARTNERS REPORTING APPLICANTS - COMPREHENSIVE SERVICES

Arbor E&T, LLC – DBA ResCare Workforce Services  
*with subcontractors Mi Casa Resource Center <sup>1,2</sup> and mpowered*

KRA Corporation

MAXIMUS Human Services, Inc.

National Able Network

*with subcontractors Mi Casa Resource Center <sup>1,2</sup> mpowered,  
Center for Work Education and Employment, Shalom Denver <sup>1</sup>,*

*Work Options for Women <sup>1</sup>, and Colorado Construction Institute*

<sup>1</sup> Indicates current (PY15 WIOA/TANF or 2016 Summer Youth) workforce contractors

<sup>2</sup> Currently receiving housing or neighborhood development funds through OED

# CONTRACTS VISION SERVICE OUTCOMES PARTNERS REPORTING

## APPLICANTS – DELEGATE AGENCY / TARGETED POPULATIONS

Colorado Latino Leadership, Advocacy and Research Organization

Elegant Catering Designs, Inc.

Emily Griffith Technical College <sup>1</sup>

Spring Institute for Intercultural Learning

Youth Employment Academy <sup>2</sup>

1 Indicates current (PY15 WIOA/TANF or 2016 Summer Youth) workforce contractors

2 Currently receiving housing or neighborhood development funds through OED

# CONTRACTS VISION SERVICE OUTCOMES

## PARTNERS REPORTING

### APPLICANTS – INNOVATIVE PROGRAM DESIGN

Bayaud Enterprises, Inc. <sup>1</sup>

*with subcontractors Colorado Coalition for the Homeless <sup>2</sup>,  
St. Francis Center <sup>2</sup>, and Volunteers of America <sup>2</sup>*

DenverWorks

Goodwill Industries of Denver

GreenPath, Inc.

Denver Office of Financial Empowerment (HRCM)

*with subcontractors mpowered, Financial Health Institute, Greenpath,  
Operation Hope, and Denver Asset-Building Coalition*

Mi Casa Resource Center <sup>1,2</sup>

mpowered

Techtonic Group, LLC

Urban Peak Denver <sup>1,2</sup>

Work Options for Women <sup>1</sup>

Youth Employment Academy <sup>2</sup> (2015 or 2016 Summer Youth) workforce contractors

<sup>2</sup> Currently receiving housing or neighborhood development funds through OED



# CONTRACTS VISION SERVICE OUTCOMES

## PARTNERS REPORTING

### APPLICANTS – YOUTH PROGRAM

Ability Connection Colorado

Colorado Nonprofit Development Center

Denver Public Schools District 1 <sup>1</sup>

Housing Authority of the City & County of Denver <sup>1,2</sup>

*with subcontractors Urban Peak <sup>1,2</sup> and Servicios de la Raza <sup>1</sup>*

Kaiser Group, Inc. DBA Dynamic Workforce Solutions

*with subcontractors MAXIMUS and Community College of Denver*

The Center for Employment Opportunities

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# CONTRACTS

VISION

SERVICE

OUTCOMES

~~PARTNERS REPORTING~~

ResCare Workforce Services  
Services –

\$6.4M

Comprehensive

Mi Casa Resource Center

One-Stop Operator  
Subcontractor to ResCare

Dynamic Workforce Solutions  
Services

\$1.45M

Out-of-School Youth

*Urban Peak*

*Servicios de la Raza*

*Denver Housing Authority*

*Subcontractor to DWS*

*Subcontractor to DWS*

*Subcontractor to DWS*

Denver Public Schools  
Goodwill Industries

\$600K

In-School Youth Services  
Subcontractor to DPS

Work Options for Women

\$158K

Innovative Programs

Spring Institute for  
Intercultural Learning

\$174K

Delegate Agency – Targeted  
Populations

Emily Griffith Technical  
College

\$329K

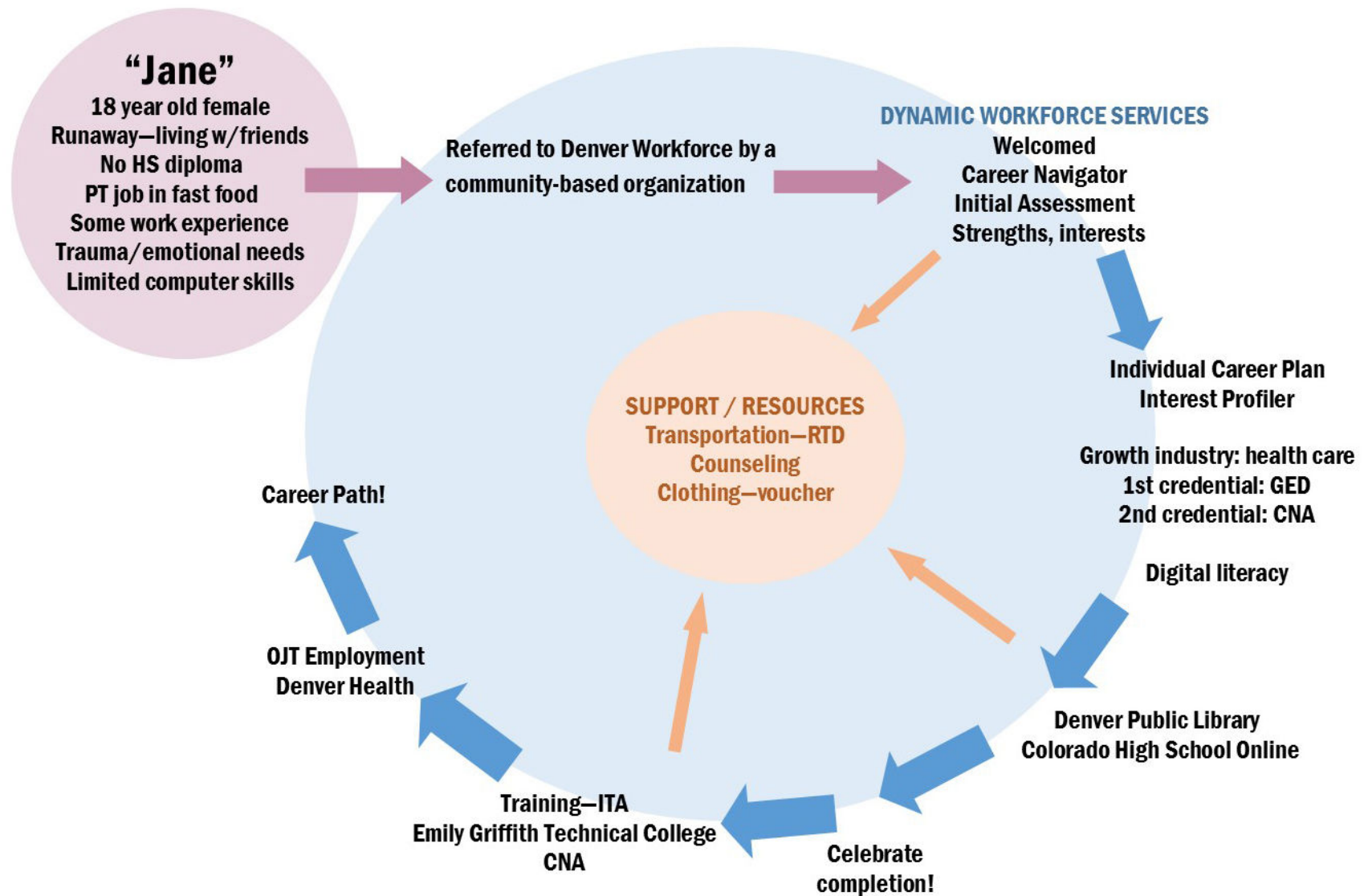
Delegate Agency – Targeted  
Populations

# CONTRACTS VISION SERVICE OUTCOMES

PARTNERS REPORTING



# CONTRACTS VISION SERVICE OUTCOMES



# CONTRACTS VISION SERVICE PARTNERS REPORTING OUTCOMES

| WIOA Adult  | Current | Future | WIOA Youth  | Current | Future |
|---|---------|--------|---|---------|--------|
| Placed into training-related jobs   | 53%     | 90%    | Placement in Employment, Education or Training  | 124     | 540    |
| Skills gained while in an OJT   | 46%     | 90%    | Work Experience Placements  | 148     | 437    |
| Course Completions (Individual Training Accounts vs. ResCare Academy – online platform) | 156     | 750    | Credential Attainment   | 59%     | 65%    |
| WIOA Dislocated Worker  | Current | Future | TANF  | Current | Future |
| Placed into training-related jobs   | 61%     | 90%    | Work Participation Rate – All families  | 6%      | 50%    |
| Skills gained while in an OJT   | 37%     | 90%    | Completion of Transitional Employment Assignment  | 50%     | 90%    |
| Course Completions (Individual Training Accounts vs. ResCare Academy – online platform) | 73      | 500    | Course Completions (Individual Training Accounts vs. ResCare Academy – online platform) | 25      | 1,000  |

## PARTNERS REPORTING

OED is actively identifying additional partnership opportunities that result in increased outcomes for Denver's residents:

**Recruitment/outreach** (mainly to disconnected youth, homeless, and ex-offender populations)

**Increased access to services/use** of community space for program services (GES, Westwood, Five Points, Northeast Park Hill)

**Technical training/pre-apprenticeship** opportunities (middle-skill occupations in high demand industries)

**Transitional employment programs** that work with the most vulnerable populations (chronically unemployed, newly released/formerly incarcerated)

# OUTCOMES PARTNERS REPORTING

An OED/WD staff liaison focused on each program

Monthly meetings with each contractor

Monthly meetings of Denver Workforce Development Board

OED/WD economist focused on job/industry trends, results, opportunities

Quarterly progress reports to Mayor, City Council, Council work group

Quarterly and annual reports to CDLE, Human Services

# DISCUSSION