SECOND AMENDATORY AGREEMENT

THIS SECOND AMENDATORY AGREEMENT ("Agreement") is made between the CITY AND COUNTY OF DENVER, a municipal corporation of the State of Colorado (the "City" or "Customer"), and KRONOS INCORPORATED, a corporation incorporated under the laws of the Commonwealth of Massachusetts and registered to do business in the State of Colorado, whose address is 900 Chelmsford Street, Lowell, Massachusetts 01851 (the "Consultant or Kronos").

RECITALS:

WHEREAS, the City and the Consultant entered into an Agreement dated August 10, 2015, and an Amendatory Agreement dated October 6, 2016, relating to software services, training and implementation (the "Agreement"); and

WHEREAS, the parties wish to amend the agreement to revise the scope of work and extend the term;

NOW, THEREFORE, in consideration of the premises and the mutual covenants and obligations herein set forth, the parties agree as follows:

- 1. All references in the Agreement to "Exhibit A" are amended to read as "Exhibits A and A-1", as applicable. The scope of work marked as Exhibit A-1 is attached and incorporated by reference.
 - **2.** Article 1 of the Agreement entitled "**TERM**" is hereby amended to read as follows:
 - "1. <u>TERM</u>: The term of the Agreement is from August 1, 2015 through December 31, 2019."
- **3.** As herein amended, the Agreement is affirmed and ratified in each and every particular.

[SIGNATURE PAGE FOLLOWS]

| Contract Control Number: | |
|-------------------------------------------------------------|------------------------------------------------|
| IN WITNESS WHEREOF, the parties h Denver, Colorado as of | ave set their hands and affixed their seals at |
| SEAL | CITY AND COUNTY OF DENVER |
| ATTEST: | By |
| | |
| APPROVED AS TO FORM: | REGISTERED AND COUNTERSIGNED |
| | By |
| By | |
| | By |



Contract Control Number:

TECHS-201523625-02

Contractor Name:

KRONOS INCORPORATED

Name: John O'Brien (please print)

Title: Chief Revenue Officer (please print)

ATTEST: [if required]

Name: Paula Stevens
(please print)

Title: Legal Assistant (please print)





Kronos Incorporated 900 Chelmsford Street Lowell, MA 01851

26-JUN-2018 STEPHEN AUBERGER DENVER SHERIFF DEPARTMENT Solution ID: 6122324

Subject: Kronos Support Services Quote for DENVER SHERIFF DEPARTMENT

Contract #: 1195937 R16-APR-18

Dear STEPHEN,

The support services and benefits provided under your existing maintenance services terms are due to expire. In order to continue to receive support services and benefits for your Kronos products, you will need to renew the maintenance support for another year. Please review the attached quote so that we can ensure that the upcoming invoice we send to your Accounts Payable organization accurately reflects your Kronos investment. (Please be aware that per the terms of your agreement Kronos will send an invoice 60 days prior to the start of your contract.) If the attached quote matches your records, please sign the quote and return a copy to me within 10 business days.

If your organization requires a Purchase Order for payment, please forward me a copy at this time so I can make sure it is referenced on the invoice.

When the invoice is paid, your organization is acknowledging that they are renewing the maintenance support services for another year under the existing terms and conditions with Kronos. If the invoice is not paid, your support services for the products will be cancelled and Kronos will require you to sign a new support services contract, with applicable charges, in order to reactivate your service.

I encourage you to visit the Kronos Customer Portal at http://customer.kronos.com for access to SuperSearch, eCase management, Customer Forums, Product Documentation, Training tips and so much more! Experience the array of services Kronos offers.

Please contact me at the email address or telephone number provided below if you have any guestions regarding your renewal.

Thank you for your business.

Regards,

Kimberly Honohan Contract Administrator

tel:

fax: (978)-596-0007

email: Kimberly.Honohan@Kronos.com



Payment Terms:

Customer PO Number:

Currency:

Contact:

Support Services Quote

Page 1 of 2

Quote Type: Renewal

Customer: DENVER SHERIFF DEPARTMENT

Solution ID: 6122324

Contract #: 1195937 R16-APR-18

Date: 26-JUN-2018

Prepared by: Kimberly Honohan / US West2

BIII To: DENVER SHERIFF DEPARTMENT

Net 30 Days

USD

201 W. COLFAX AVE DENVER CO 80201 UNITED STATES

STEPHEN AUBERGER

Email: stephen.auberger@denvergov.org

Ship To: DENVER SHERIFF DEPARTMENT

201 W. COLFAX AVE DENVER CO 80201 UNITED STATES

CONTRACT SUMMARY

Contract Period: 14-AUG-2018 - 31-DEC-2019

| Description | Support Services | Estimated Tax | Subtotal |
|---------------------------|------------------|---------------|-----------|
| Software Support Services | 45,264.61 | 0.00 | 45,264.61 |
| Total | 45,264.61 | 0.00 | 45,264.61 |

Annualized Contract Value: 32,716.00

The Annualized Contract Value is the value of the contract if all services are priced for 365 days. The Annualized Contract Value does not include estimated tax. Please note that this quote may include services priced for prorated periods.

IMPORTANT NOTES

Support Services are subject to applicable taxes. The tax amount shown on this quote is only an estimate. The actual tax due will be reflected on the invoice.

| DENVER SHERIFF DEPARTMENT | KRONOS INCORPORATED |
|---------------------------|---------------------|
| Signature: | Signature: |
| Name: | Name: |
| Title: | Title: |
| Date: | Date: |



Payment Terms:

Customer PO Number:

Currency:

Support Services Quote

Page 2 of 2

Quote Type: Renewal

Customer: DENVER SHERIFF DEPARTMENT

Solution ID: 6122324

Contract #: 1195937 R16-APR-18

Date:

Prepared by: Kimberly Honohan / US West2

BIII To: DENVER SHERIFF DEPARTMENT

Net 30 Days

USD

201 W. COLFAX AVE DENVER CO 80201 UNITED STATES

Contact: STEPHEN AUBERGER

Email: stephen.auberger@denvergov.org

Ship To: DENVER SHERIFF DEPARTMENT

201 W. COLFAX AVE DENVER CO 80201 UNITED STATES

SOFTWARE SUPPORT SERVICES

| Line | Support Service Level | Covered Product | License Count | Start Date | End Date | Duration (days) |
|------|--------------------------|--------------------------------------------------|------------------|-------------|-------------|-----------------|
| 1 | Platinum | WORKFORCE TELESTAFF BIDDING V5 | 965 | 14-AUG-2018 | 31-DEC-2019 | 505 |
| 2 | Platinum | WORKFORCE TELESTAFF CONTACT MANAGER V5 | 965 | 14-AUG-2018 | 31-DEC-2019 | 505 |
| 3 | Platinum | WORKFORCE TELESTAFF ENTERPRISE V5 | 965 | 14-AUG-2018 | 31-DEC-2019 | 505 |
| 4 | Platinum | WORKFORCE TELESTAFF GATEWAY MANAGER V5 | | 14-AUG-2018 | 31-DEC-2019 | 505 |
| 5 | Platinum | WORKFORCE TELESTAFF GATEWAY MGR V5 I/F TO WFC | | 14-AUG-2018 | 31-DEC-2019 | 505 |
| 6 | Platinum | WORKFORCE TELESTAFF GLOBAL ACCESS V5 | 965 | 14-AUG-2018 | 31-DEC-2019 | 505 |
| 7 | Platinum | WORKFORCE TELESTAFF INSTITUTION FOCUS V5 | 965 | 14-AUG-2018 | 31-DEC-2019 | 505 |

| | Support Services | Estimated Tax | Subtotal |
|---------------------------|---------------------|---------------|-----------|
| Software Support Services | 45,264.61 | 0.00 | 45,264.61 |