

2019-20 Workforce Contracts

presented to Business, Arts, Workforce & Aviation Services Committee

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ADULT SERVICES - WIOA

\$2,830,000 to ResCare Workforce Services (Arbor E&T) to provide Workforce Innovation and Opportunity Act (WIOA) services to adults and dislocated workers (19-0484)

- * WIOA Adult
- * WIOA Dislocated Worker
- * Lives Empowered
- * Disability Employment Initiative
- Reemployment Services and Eligibility Assessments (RESEA)
- * One-Stop Operator (DWIN)





ADULT SERVICES - TANF

\$600,000 to ResCare Workforce Services (Arbor E&T) to provide workforce services to Temporary Assistance to Needy Families (TANF) customers (19-0485)

- * Tier 1 job-ready customers
- * Career, skills, and strengths assessment
- * Structured job search activities
- * Direct connections to employers
- * Employment placement goal within 60 days



OUT-OF-SCHOOL YOUTH

Amendment to extend DPS current out-of-school contract by 30 days (19-0483)

- * Transition assistance to new out-of-school youth provider
- * No additional dollars added

\$725,000 to Ability Connection Colorado to serve WIOA out-of-school youth (19-0486)

- * Youth with disabilities
- * Youth in the foster care system
- * Youth with additional barriers to employment

\$100,000 to Center for Employment Opportunities to serve WIOA out-of-school youth

* Youth with juvenile conviction as a barrier

\$95,000 to Urban Peak to provide services to WIOA out-of-school youth

* Youth experiencing homelessness



IN-SCHOOL YOUTH

\$300,000 to Denver Public Schools to provide services to WIOA In-School Youth

* Family and Community Engagement (FACE)

\$600,000 to Denver Public Schools for 2020 Summer Youth Employment Program

- * Paid internships for ages 16-21
- * Career readiness and exploration for ages 14-15





SERVICE APPROACH

Job Seeker Services

- Access 3 Workforce Centers, DWIN partner network, virtual tools
- **Explore -** Labor market and career pathway information
- Prepare Job readiness training, career coaching
- Learn Workshops, individual training accounts
- **Connect -** Recruitment events, work-based learning

Employer Services

Hire - Job postings, applicant referrals, recruitment events
Train - On-the-job training, internships, apprenticeships
Retain - Upskilling and incumbent worker, consulting



JOBSEEKERS + EMPLOYERS

Jobseeker Services

July 2017 to June 2018 Total served - 22,323 Staff assisted - 6,019 (35,129 services) Employment rate (Q2) - 67% Employment rate (Q4) - 64% Average wage - \$17.60/hr

Employer Services

July 2017 to June 2018 Total served - 3,325 Openings posted - 128,377 Staff assisted - 1,082 Events - 87 (455 reported hires) <u>July 2016 to June 2017</u> 27,647 8,044 (35,433 services) 60% 60% \$15.54/hr

<u>July 2016 to June 2017</u> 3,574 146,836 1,215 68 (400 reported hires)







ENROLLMENTS

July 2017 to June 2018 WIOA Adult – 561 (88% priority) DW – 199 Youth – 420 TEC-P – 127 ReImagine Retail – 360 RESEA – 305 Trade Adjustment – 31

Total 2,003

July 2016 to June 2017 WIOA Adult – 721 (89% priority) DW - 263 Youth - 606 TEC-P - 137 ReImagine Retail - 168 RESEA - 213 Trade Adjustment - 41

Total 2,012



FEDERAL PERFORMANCE MEASURES

PY18 (Through 3/31/19)								
WIOA Performance Indicators	Adult		Dislocated Worker		Youth		Wagner Peyser	
wick Performance indicators	Standard	Actual	Standard	Actual	Standard	Actual	Standard	Actual
Employment Rate (Q2)	79.60%	77.78%	80.30%	79.05%	71%	64.46%	59.00%	63.98%
Employment Rate (Q4)	72.60%	70.92%	73.20%	78.01%	61.90%	69.19%	55.50%	63.42%
Median Earnings (Q2)	\$6,210.00	\$6,800.00	\$8,440.00	\$9,383.00	\$0.00	\$4,096.00	\$5,192	\$5,696
Credential Attainment Rate	60.00%	61.59%	50%	73.68%	52.70%	73.25%		
Measurable Skill Gains Rate	N/A	21.20%	N/A	35.71%	N/A	10.14%		
PY17								
WIOA Performance Indicators	Adult		Dislocated Worker		Youth		Wagner Peyser	
wick Performance indicators	Standard	Actual	Standard	Actual	Standard	Actual	Standard	Actual
Employment Rate (Q2)	74.90%	70.63%	75.60%	75.00%	65%	62.17%	52.50%	67.37%
Employment Rate (Q4)	70.40%	67.06%	71.50%	73.33%	56.80%	68.31%	49.20%	64.37%
Median Earnings (Q2)	\$7,388.00	\$4,698.00	\$8,440.00	\$8,209.00	\$0.00	\$3,101.00	\$4,871	\$5,492
Credential Attainment Rate	51.90%	60.00%	50%	65.63%	57.50%	34.58%		
Measurable Skill Gains Rate	N/A	39.38%	N/A	32.10%	N/A	19.61%		
PY16								
WIOA Performance Indicators	Adult		Dislocated Worker		Youth		Wagner Peyser	
	Standard	Actual	Standard	Actual	Standard	Actual	Standard	· ·
Employment Rate (Q2)	74.90%		75.60%		65%		52.50%	
Employment Rate (Q4)	70.40%	68.38%	71.50%		56.80%		49.20%	
Median Earnings (Q2)	\$7,388.00		\$8,440.00		\$0.00		\$4,871	
Credential Attainment Rate	51.90%	49.31%	50%		57.50%		<i><i>v</i>,<i>o</i>,<i>z</i></i>	
Measurable Skill Gains Rate	N/A	63.45%	N/A		0			



COMMUNITY IMPACT

July 2017 to June 2018

23,323 total job seekers served

15,608 employed within six months of accessing services (67%) \$361,000,000 in wages into local economy

6,019 people received staff-assisted services

5,261 were employed within 6 months of accessing services (87%) \$87,000,000 in wages into local economy

1,180 people were enrolled into WIOA programs

22% increase in median annual wages for successful completers\$7,360,000 in additional wages (beyond program expenditures, prior wages, and federal income tax) flowed into the local economy



WORKFORCE DEVELOPMENT BOARD

Serves as the strategic convener that promotes, brokers and aligns relationships to design and implement state-of-the-art workforce solutions to connect Denver's businesses with a skilled workforce

Federally mandated to provide program oversight of WIOA Adult, Dislocated Worker and Youth activities

Employers representing Denver's targeted growth industry sectors

Construction, Health Care, IT, Retail & Hospitality, Manufacturing, Financial & Professional Services

Labor unions and skilled trade apprenticeships

Vocational and higher education

CCD, DU, Emily Griffith

Workforce and economic development partners

CDLE, Vocational Rehabilitation, and providers serving ex-offenders, veterans, youth, ESL, homeless

Current priorities

Growing work-based learning activities Expanding availability of workforce services Sustainability and funding





SECTOR PARTNERSHIPS

Greater Metro Denver Healthcare Partnership

Youth pre-apprenticeship training (AHEC)

Medical Assistant Registered Apprenticeship (Centura Health)

Metro Denver Retail Partnership

Lodging Manager Registered Apprenticeship (Stonebridge)

Metro Denver Construction Partnership

Building youth career pathways (Engage, Inform, Educate, Certify)

Technology Employment in Colorado Partnership

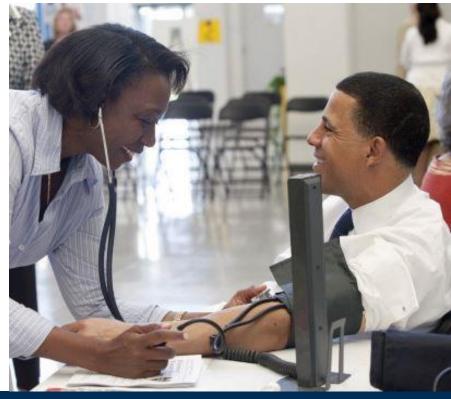
Software Dev Registered Apprenticeship (Techtonic model) Internships

Metro Manufacturing Partnership

Re-launched in 2018 - partnership with CO Advanced Mfg Assn Early Childhood Education Workforce Partnership

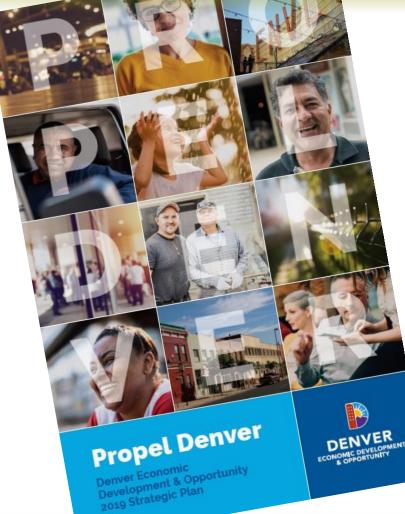
Regulation and compliance

Workforce qualifications and career pathways





ON THE HORIZON



Strengthen alignment between business needs and community assets to expand the talent pipeline

- WORKNOW and the Denver Construction Collaborative Pilot Sector partnerships
- Apprenticeship and work-based learning Securing flexible non-federal funding

Increase access to/impact of jobseeker and employers services

System evaluation Alternate hours and virtual tools Disability Employment Initiative Veterans Service to Career Program Back-to-Work 50+ Lives Empowered DEN service expansion



DISCUSSION



