# Bridge Housing and Expanded Shelter Access

Denver City Council
Safety, Housing, Education, & Homelessness Committee
December 11<sup>th</sup>, 2019



#### Overview

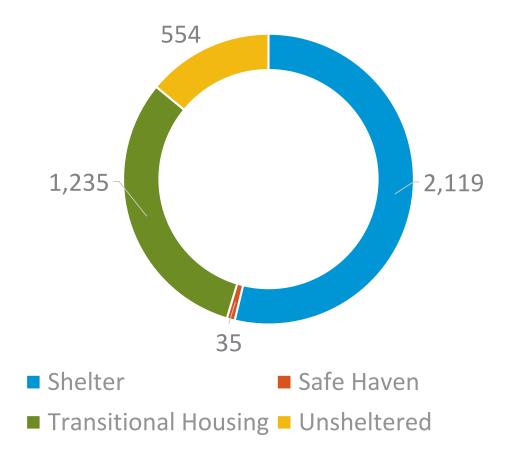
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# Background on Homelessness in Denver: On a single night in January 2019

- 3,943 people were counted sleeping in shelters, safe havens, transitional housing programs, or sleeping unsheltered
- This included:
  - o 3,137 single individuals
  - 798 people in families
  - 196 unaccompanied youth
  - 428 people who were newly homeless
  - o 806 people experiencing chronic homelessness

#### Number of People Staying in Each Location, Denver Point in Time Count 2019





#### Background on These Awards

In April 2019, the Mayor announced \$15.7 million in new funding for bridge housing options and day shelter service expansions to better support residents experiencing homelessness.

The \$15.7 million is being raised via public private partnership:

- \$11.2 million from City and County of Denver
- \$4.5 million from organizations such as: Anschutz Family Foundation, the Colorado Health Foundation, The Associated General Contractors of Colorado, the Downtown Denver Partnership, and VISIT Denver



#### Full List of Awards Selected Through These Procurements

Agency	Туре	Amount	Bill Number
Denver Rescue Mission	Day Shelter: Capital Improvement	\$1,574,135	13-1346
	Day Shelter: Operations	\$733,596	19-1345
Salvation Army	Day Shelter: Operations	\$333,334	N/A
St. Francis Center	Day Shelter: Capital Improvement	\$174,295	N/A
	Day Shelter: Operations	\$322,111	N/A
Urban Peak	Day Shelter: Capital Improvement	\$138,328	N/A
	Day Shelter: Operations	\$840,682	19-1344
Volunteers of America	Day Shelter: Capital Improvement	\$100,000	N/A
	Day Shelter: Operations	\$528,405	19-1342
Family Promise	Bridge Housing	\$160,866	N/A
CCH Bridge Housing		\$1,985,000	19-1350
Total		\$6,890,752	



### **Contracts Requiring Approval**

Bridge Housing

Day Shelter Investments



#### **Bridge Housing Overview**

#### What is bridge housing?

A temporary "master-leased" apartment or motel room for someone with an identified or imminent permanent housing resource

#### Bridge housing provides:

- stable environment for people to connect to permanent housing
- place to store belongings
- place families can remain intact
- an opportunity to engage with clinical and health services
- Chance to get documents in order for a future lease



Contractor	Colorado Coalition for the Homeless	
Program Name	Bridge to Home Program	
Contract Amount	\$1,985,000	
Bill Number	19-1350	
Scope/Outcomes	<ul> <li>Rent assistance, housing navigation, and supportive services</li> <li>100 units at a time, average duration of 3 months in bridge housing</li> <li>Additional 400 households in 2020: individuals, couples, and families</li> <li>Locations: 25 units at Fusion Studios, other CCH properties, and private marketplace</li> <li>Referrals through OneHome and street outreach</li> <li>Amendment and expansion of 2019 innovative programs contract</li> </ul>	



#### Day Shelter Investment Overview

- Goal: Provide more robust daytime shelter services to better support those living unsheltered or those lacking daytime services in Denver
- Community resource needs: To better provide day shelter services, community partners require both operating dollars to support expanded operations and capital improvement dollars to improve facilities.
- Eligible Activities:
  - Capital improvements
  - Essential services (i.e., bathrooms, mail, storage)
  - Supportive services (resource/housing navigation, rapid resolution, employment, health, etc.)



Contractor	Denver Rescue Mission		
Program Name	Day Shelter Capital Improvement		
Contract Amount	\$1,574,135		
Bill Number	19-1346		
Scope/Outcomes	<ul> <li>Creation of office space for behavioral health specialist, intake assessments, and community partners</li> <li>Modifying DRM Lawrence Street Community Center (LSCC) to me ADA accessibility standards</li> <li>Includes mobility improvements to entrance, showers, bathrooms and adding an elevator</li> <li>Installation of 600 storage lockers/units</li> <li>100 at LSCC, 500 at 48<sup>th</sup> Avenue, including ongoing staffing</li> </ul>		



Contractor	Denver Rescue Mission	
Program Name	Day Shelter Operations	
Contract Amount	\$733,596	
Bill Number	19-1345	
Scope/Outcomes	<ul> <li>Creates new Homeless Engagement Team to outreach to Ballpark Neighborhood, connecting with 30 people per day</li> <li>Funds new full time behavioral health specialist position</li> <li>Provides staff support for those accessing services to store belonging</li> <li>Expands Next Step program to 432 additional clients through added case management capacity</li> <li>Aims to expand utilization of Lawrence Street Community Center by 5 per year (520 people next year)</li> </ul>	



Contractor	Urban Peak
Program Name	Day Shelter Operations
Contract Amount	\$840,682
Bill Number	19-1344
Scope/Outcomes	<ul> <li>Expanding staffing supports at the Drop in Center to extend daytime service by 520 hours annually</li> <li>Expanding professional services at the Drop in Center and Shelter, engaging 500 youth in case management services</li> <li>Expands outreach to occur during all hours of drop-in operations, bringing 60% of youth contacted on outreach inside for service.</li> </ul>



Contractor	Volunteers of America
Program Name	Day Shelter Operations
Contract Amount	\$528,405
Bill Number	19-1342
Scope/Outcomes	<ul> <li>Supports opening of a new Senior Women's Shelter on a 24/7 basis with supportive services for up to 25 older and veteran women at a time</li> <li>Funds case management to support housing goals and care coordination</li> <li>Provides flexible funds for client support</li> <li>Supports start-up equipment/furniture costs and office and supply items</li> <li>VOA aims to help 60% of guests staying at least 30 days obtain housing</li> </ul>



## Summary of Additional Contracts - No Action Required

Contractor	Туре	Summary
Salvation Army	Day Shelter Operations	Funding case management and direct client assistance to support guests in obtaining housing solutions
St. Francis Center	Day Shelter Operations and Capital	Renovations to improve showers, mail distribution, storage, office space, and security  New staffing for assessment and case management
Urban Peak	Day Shelter Capital	Installation of security camera system, secure entry system, outdoor lighting, and construction of new outdoor space
Volunteers of America	Day Shelter Capital	Upgrading ventilation system and remodeling first floor to support shelter operations (increasing showers, updating kitchenette, building out sleeping and office space)
Family Promise	Bridge Housing	20 families with dependent children, full-time Family Advocate



#### Overall Impacts Through 2020

Across all 11 contracts, the city and its partners will:

- House 420 households through bridge housing
- Serve 1300 more households in our shelters
- Add 600 storage lockers
- Serve 27,000 more meals
- Increase access to shelter through ramps, elevators, power doors and other equipment for mobility
- Deepen services leading to hundreds of permanent exits from the streets to housing
- Create a 24/7 shelter for older and single veteran women



#### **Action Required Today**

Staff request your support for the following bill numbers:

- 19-1342 (Volunteers of America Operations)
- 19-1344 (Urban Peak Operations)
- 19-1345 (Denver Rescue Mission Operations)
- 19-1346 (Denver Rescue Mission Capital)
- 19-1350 (Colorado Coalition for the Homeless Bridge Housing)

