



DENVER
THE MILE HIGH CITY

Technology Services On Call Contracts

FOR CITY SERVICES VISIT | CALL
DenverGov.org | **311**

- Engage possible vendors through Purchasing / Bidnet every five years.
- Seeking On-Call professional information technology resources for the purpose of augmenting City and County of Denver technology staffing as needed.
- Broken out into two categories: Staff Augmentation and Management Consulting.

- **Staff Augmentation:** an outsourcing strategy used to staff a technology project or initiative. Additionally, Staff Augmentation firms may be requested to place different skillsets to augment teams that have a staff shortage or surge work.
- **Management Consulting:** helping organizations solve issues, create value, and improve the business performance of their clients. It provides objective advice, expertise and specialist skills. Management consulting is primarily concerned with the strategy, structure, management and operations of an organization.

- 56 vendors proposed.
- 18 were awarded.
- Contracts to have a 5 Year term (2020 – 2025).
- Each contract to have a contract maximum amount of \$5,000,000.

- They establish the legal and business parameters which govern the relationship between the awarded firms and the City.
- They give the city the ability to recruit resources with specialized/niche skills.
- They give the city the ability to recruit resources for short-term work assignments as well as large projects with specific start and end dates.
- They allow for the stability and expansion of critical city services and operations, some of which are being utilized at higher levels due to public health orders around COVID-19.

- Commit funds, nor do they guarantee any amount to the awarded firms.
 - funds are committed via task orders on an as needed basis and only when funds are available.
- Be a vehicle for contract staff to take the place of FTEs. Contract staff only supplement the work of FTE staff.

- Provides resource augmentation for:
 - the collection of online payments (e.g., Enterprise Cashiering System).
 - the collection of parking fees (e.g., Parking Management System).
 - the processing and collection of payments online for permits and licenses (e.g., Accela).
 - the processing and collection of tax payments (e.g., Property Tax and Assessment System).
 - the implementation of other projects to keep City operations running efficiently such as DSD Jail Management System, DOTI Project Management System, Safety/DOTI Fleet Management System, among others.

- Apex Systems
- Brooksource
- Ciber Global, LLC
- Compri Consulting
- DISYS
- Experis
- Grant Thornton, LLP
- HirePower Inc, dba
Innovar Group
- Insight Global
- Kforce
- Link Technologies
- Long View Systems
- North Highland
- Quantix Consulting,
Inc.
- SCI Cloud Services,
LLC.
- TEKsystems, Inc.
- Vericour
- World Wide
Technology

Questions