

EXECUTIVE SUMMARY

SECURITAS SECURITY SERVICES USA, INC. HOST 202159869-04

Securitas Security Services USA, Inc. (Securitas) is under contract to provide security services at congregate and non-congregate sheltering locations. These shelters were put in place to help prevent the spread of COVID-19 amongst those experiencing homelessness.

The City increased its initial assignment to include security services at the Hampton Inn, Rodeway Inn, the Ramada Hotel, and the shelter on Elati Street. Beginning December 30, 2020, Securitas transitioned to provide security services for the Denver Coliseum, 48th Street shelter, Crossroads shelter and other non-congregate shelter locations.

At this time, HSS, Inc. which is contracted to provide citywide facilities security services, is not able to staff the additional locations as requested. HSS, Inc. is actively recruiting and training to appropriately staff the citywide contract and stated they could not meet the city's additional service needs.

For Securitas to continue these critical services, this amendment adds \$2,878,005 for a new total of \$10,378,005 and extends the term of the agreement through December 31, 2021. City Staff anticipate 75% of security service expenses under this contract to be covered by emergency FEMA funds. The remaining 25% match will be accomplished through local and federal funding sources. All other contract terms and conditions will remain the same.

All Securitas Security Personnel provide general customer service such as answering questions and providing directional assistance, assist with de-escalation amongst guests, monitor entrances/exits, and conduct observe and report protocols. By location, Securitas Security Personnel may also perform perimeter patrols, parking lot patrols and bag screening.

During initial onboarding, Securitas participated in a trauma-informed, person centered training that was facilitated by operating partners, Colorado Coalition for the Homeless. This training is provided to all security officers throughout CCH properties; with primary focus on The Five Guiding Principles of Trauma Informed Care. These include; safety, choice, collaboration, trustworthiness and empowerment. This ensures the physical and emotional safety of an individual is addressed and allows opportunity to build rapport and trust. This model of training continues to be provided on an individual basis as new Securitas employees are onboarded to our sheltering efforts.

Extension estimate July 1, 2021 through September 30, 2021 for Site Below:

• Aloft Hotel 800 15th Street 224 hours per week Estimated Weekly Costs-\$7,784.00

Extension estimate July 1, 2021 through December 10, 2021 for Denver Coliseum:

Denver Coliseum 4600 Humboldt Street 1092 hours per week
253 hours per week – supervisor

Estimated Weekly Costs-\$48,738.00

Extension estimate July 1, 2021 through December 30, 2021 for Sites Below:

Assignment Location:

•	48th Ave Shelter	East Location	168 hours per week
•	48th Ave Shelter	West Location	168 hours per week
•	Crossroads	1901 29 th Street	392 hours per week
•	La Quinta Inn	3500 Park Ave W	336 hours per week
•	Rodeway Motel	4765 Federal Blvd	336 hours per week
•	Supervisor – all other Various		168 hours per week
•	Rovers	Various	112 hours per week
	Estimated Weekly Costs-\$59,707.00		

Extension estimate October 1, 2021 through December 30, 2021 for Additional sites:

336 hours per week

 Quality Inn 4330 E. 48th Ave Estimated Weekly Costs-\$11,676.00