

# Housing Outreach Resources



**DENVER**  
THE MILE HIGH CITY



The City and County of Denver support various and integrated teams that respond to support people experiencing homelessness in encampments and those who are unsheltered. This is done on-the-street to connect individuals, couples, and families to housing and other needs. These teams provide resources, referrals, and access to care. All programs are able to facilitate referrals to shelter, working together and across the network of providers.

## Denver Street Outreach Collaborative (DSOC)

The DSOC provides deep case management support to people experiencing unsheltered homelessness as well as wrap around service support from distribution of basic needs to coordination of primary and behavioral health service. The collaborative is comprised of 18 outreach staff and a behavioral health navigator at Colorado Coalition for the Homeless, St. Francis Center, and Urban Peak.

**Strategic Outreach to Large Encampments (SOLE)**– SOLE is an affiliate team with DSOC that focuses on needs of large, priority encampments identified by City of Denver. This team is comprised of 3 outreach workers, a peer, and nurse at Colorado Coalition for the Homeless, St. Francis Center, and Urban Peak.

## Early Intervention Team (EIT)

EIT is a flexible and nimble response team focused on smaller encampments throughout the city. EIT is comprised of staff from Denver Human Services alongside staff from Denver Fire Department.

## Denver Police Homeless Outreach Team (HOT)

Denver Police HOT team is a resource-forward unit of police officers serving citywide to assure individuals experiencing homelessness can access police resources and police calls involving those experiencing homelessness are coordinated to specialized, resource-forward response.

**Support Team Assisted Response (STAR)** – STAR pairs a social worker from Mental Health Center of Denver alongside a Denver Health paramedic to assist emergency dispatches with appropriate response. STAR serves many emergency crisis calls to 911 involving behavioral health generally, but frequently supports calls involving citizens who are experiencing housing crisis and homelessness. The team also partners with RTD security. This program provides a dedicated clinician to HOT responses before and during large encampment cleanups.

**Crisis Intervention Response Unit (CIRU)** – CIRU provides behavioral health response to 911 crisis calls linking a Licensed Social Worker with responding police to assess and coordinate long term supports for individuals in acute crisis. CIRU engagement is not specifically to communities in homelessness but is invoked frequently when 911 responds to homeless crises.

**Substance Use Navigators (SUN)** – SUN coordinates between Denver Health and law enforcement to provide access to substance use treatment, including medication-assisted treatment, and other services. The program subcontracts to Denver Health for Clinical Navigation and Peer Recovery Coach positions and can be found in clinical settings as well as directly on ride-alongs with DPD HOT team. In clinical setting, SUN leads the “treatment on demand” program with 24/7 linkage from Emergency Room and inpatient to addiction consult physicians.

## Denver Public Library Community Resource Program (CR)

During the pandemic the social worker and peer navigator staff of Denver Public Library have supported outreach efforts to library guests experiencing homelessness with varied support services coordinated to outreach efforts. The CR Program has also coordinated with Denver Department of Public Health and Environment on outreach efforts including those through Wellness Winnie. DPL has provided tech support outside of libraries, in the community, and at the Safe Outdoor Space sites.