



## Legislation Details (With Text)

**File #:** 22-0199      **Version:** 1

**Type:** Resolution      **Status:** Adopted

**File created:** 2/8/2022      **In control:** Business, Arts, Workforce, Climate & Aviation Services Committee

**On agenda:** 2/28/2022      **Final action:** 2/28/2022

**Title:** A resolution approving a proposed first Amendment between the City and County of Denver and Allstream Business US, LLC concerning continuing managed services for voice services at Denver International Airport.  
Amends a contract with Allstream Business US, LLC by adding \$600,000 for a new contract total of \$9,927,868.03 and 2 years and 4 months for a new contract end date of 1-19-2025 to continue managed services for voice services at Denver International Airport in Council District 11 (202159587). The Committee approved filing this item at its meeting on 2-16-22. The last regularly scheduled Council meeting within the 30-day review period is on 3-21-22.

**Sponsors:**

**Indexes:** Lucas Palmisano

**Code sections:**

**Attachments:** 1. RR22 0199 DEN Ordinance Request Allstream Business 202159587, 2. RR22 0199 DEN City Council Summary Allstream 202159587, 3. 22-0199 Filed Resolution Allstream Business US, LLC (202159587), 4. 22-0199 Amendment Allstream Business (202159587), 5. 22-0199 Filed Resolution Allstream Business US, LLC (202159587), 6. 22-0199 - signed

Date	Ver.	Action By	Action	Result
2/28/2022	1	Council President	signed	
2/28/2022	1	City Council	adopted	Pass
2/16/2022	1	Business, Arts, Workforce, Climate & Aviation Services Committee	approved by consent	

### Contract Request Template (Contracts; IGAs; Leases)

**Date Submitted: 2/7/22**

**Requesting Agency: DEN**  
**Division:**

**Subject Matter Expert Name: Carolina Flores**

**Email Address:** [Carolina.Flores@flydenver.com](mailto:Carolina.Flores@flydenver.com) <<mailto:Carolina.Flores@flydenver.com>>

**Phone Number:**

**Item Title & Description:**

*(Do not delete the following instructions)*  
*These appear on the Council meeting agenda. Initially, the requesting agency will enter a 2-3 sentence description. Upon bill filling, the City Attorney's Office should enter the title above the description (the title should be in **bold** font).*

*Both the title and description must be entered between the red "title" and "body" below. Do **not** at any time delete the red "title" or "body" markers from this template.*

**A resolution approving a proposed first Amendment between the City and County of Denver and Allstream Business US, LLC concerning continuing managed services for voice services at Denver International Airport.**

Amends a contract with Allstream Business US, LLC by adding \$600,000 for a new contract total of \$9,927,868.03 and 2 years and 4 months for a new contract end date of 1-19-2025 to continue managed services for voice services at Denver International Airport in Council District 11 (202159587). The Committee approved filing this item at its meeting on 2-16-22. The last regularly scheduled Council meeting within the 30-day review period is on 3-21-22.

**Affected Council District(s) or citywide? District 11**

**Contract Control Number: 202159587**

**Vendor/Contractor Name (including any "DBA"):** Allstream Business US, LLC

**Type and Scope of services to be performed:**

The existing contract with Allstream Business US, LLC (Allstream) has allowed the Business Technologies Division at Denver International Airport (DEN) to procure voice services. Allstream is a managed services company that specializes in the life cycle management of DEN's Mitel voice platform and related voice devices. Allstream provides 24 x 7 management of DEN's voice services. Their team is made up of Subject Matter Experts who work to resolve technical issues for both Hardware and Software for this platform. This includes monitoring, equipment failure, after-hours call support, upgrades, security patching, voice deployments, etc.

This contract includes a provision for a 2-year extension of Allstream's Managed Services. If DEN commits to the 2-year extension, with no reduction in services, Allstream has agreed to discount the monthly network MRR over the next 36 months for a total savings of \$197,908.56. Services procured under this contract are paid for out of the Business Technologies operation and maintenance budget. This amendment is requested to provide continuity of voice services under the current contract utilizing the term extensions as allowed for in the original contract and add dollars to the maximum contract liability for these two additional years.

**Location (if applicable): DEN**

**WBE/MBE/DBE goals that were applied, if applicable (construction, design, Airport concession contracts):**

**Are WBE/MBE/DBE goals met (if applicable)?**

**Is the contract new/a renewal/extension or amendment? Amendment**

**Was this contractor selected by competitive process or sole source? Competitive**

**For New contracts**

**Term of initial contract:**

**Options for Renewal:**

**How many renewals (i.e. up to 2 renewals)?**  
**Term of any renewals (i.e. 1 year each):**

**Cost of initial contract term:**

**Cost of any renewals:**

**Total contract value council is approving if all renewals exercised:**

**For Amendments/Renewals Extensions:**

**Is this a change to cost/pricing; length of term; terms unrelated to time or price (List all that apply)? Adding term and capacity**

***If length changing***

**What was the length of the term of the original contract?**

**What is the length of the extension/renewal?**

**What is the revised total term of the contract?**

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
DOE + 3 Years 4 months	2 Years 4 months	1/19/2025

***If cost changing***

**What was the original value of the entire contract prior to this proposed change?**

**What is the value of the proposed change?**

**What is the new/revised total value including change?**

<i>Current Contract Amount (A)</i>	<i>Additional Funds (B)</i>	<i>Total Contract Amount (A+B)</i>
\$9,327,868.03	\$600,000	\$9,927,868.03

***If terms changing***

**Describe the change and the reason for it (i.e. compliance with state law, different way of doing business etc.)**