



## Legislation Details (With Text)

**File #:** 22-0726      **Version:** 1

**Type:** Resolution      **Status:** Adopted

**File created:** 6/10/2022      **In control:** Safety, Housing, Education & Homelessness Committee

**On agenda:** 7/11/2022      **Final action:** 7/11/2022

**Title:** A resolution approving a proposed Third Amendatory Agreement between the City and County of Denver and Securus Technologies, LLC to amend the scope of work and to provide free, portable community tablets and personal tablets to rent to all individuals who are in custody with the Denver Sheriff Department.  
Amends a contract with Securus Technologies, LLC to provide free, portable community tablets and personal tablets to rent to all individuals who are in custody with the Denver Sheriff Department, citywide. No change to the contract amount or duration (SHERF-201734866/Jaggaer SHERF-202262841). The last regularly scheduled Council meeting within the 30-day review period is on 7-25-22. The Committee approved filing this item at its meeting on 6-22-22.

**Sponsors:**

**Indexes:** Emily Lapel

**Code sections:**

**Attachments:** 1. RR22-0726 Securus Amd 03 Ordinance Request 6.7.pdf, 2. 22-0726 Filed Resolution\_SecurusTechnologiesLLC\_202262841-03, 3. 22-0726 3rdAmendAgr\_SecurusTechnologiesLLC\_202262841-03, 4. 22-0726 Filed Resolution\_SecurusTechnologiesLLC\_202262841-03, 5. 22-0726 - signed

Date	Ver.	Action By	Action	Result
7/11/2022	1	Council President	signed	
7/11/2022	1	City Council	adopted	Pass
6/22/2022	1	Safety, Housing, Education & Homelessness Committee	approved by consent	

### Contract Request Template (Contracts; IGAs; Leases)

**Date Submitted: 6-14-2022**

**Requesting Agency: Sheriff  
Division:**

**Subject Matter Expert Name: Major Kelly Bruning**

**Email Address:** Kelly.Bruning@denvergov.org

**Phone Number:**

**Item Title & Description:**

*(Do not delete the following instructions)*

*These appear on the Council meeting agenda. Initially, the requesting agency will enter a 2-3 sentence description. Upon bill filling, the City Attorney's Office should enter the title above the description (the title should be in **bold** font).*

*Both the title and description must be entered between the red "title" and "body" below. Do **not** at any*

*time delete the red "title" or "body" markers from this template.*

**A resolution approving a proposed Third Amendatory Agreement between the City and County of Denver and Securus Technologies, LLC to amend the scope of work and to provide free, portable community tablets and personal tablets to rent to all individuals who are in custody with the Denver Sheriff Department.**

Amends a contract with Securus Technologies, LLC to provide free, portable community tablets and personal tablets to rent to all individuals who are in custody with the Denver Sheriff Department, citywide. No change to the contract amount or duration (SHERF-201734866/Jaggaer SHERF-202262841). The last regularly scheduled Council meeting within the 30-day review period is on 7-25-22. The Committee approved filing this item at its meeting on 6-22-22.

**Affected Council District(s) or citywide? Citywide**

**Contract Control Number:** (SHERF-201734866 Parent/Jaggaer SHERF-202262841).

**Vendor/Contractor Name (including any "DBA"):** Securus Technologies, LCC

**Type and Scope of services to be performed:**

**SEE ADDITIONAL INFORMATION FOR BROADER VISITATION UPDATE OUTSIDE SCOPE OF THIS AMENDMENT**

Community tablets will be afforded, free of charge, to all individuals who are in custody with the Denver Sheriff Department. In addition to the free basic community tablets, Provider will offer personal rental tablets with premium content. The Securus debit account will be used by users to pay for premium content and debit calls and be connected to their trust/commissary account. Securus will offer free and rentable tablets to users to purchase premium content that is described in the general description.

**Location (if applicable):** Denver Detention Facility and Denver County Jail

**WBE/MBE/DBE goals that were applied, if applicable (construction, design, Airport concession contracts):**

**Are WBE/MBE/DBE goals met (if applicable)?**

**Is the contract new/a renewal/extension or amendment? Amendment**

**Was this contractor selected by competitive process or sole source?  
Competitive**

**For New contracts**

**Term of initial contract:**

**Options for Renewal:**

**How many renewals (i.e. up to 2 renewals)?**

**Term of any renewals (i.e. 1 year each):**

**Cost of initial contract term:**

**Cost of any renewals:**

**Total contract value council is approving if all renewals exercised:**

**For Amendments/Renewals Extensions:**

**Is this a change to cost/pricing; length of term; terms unrelated to time or price (List all that apply)? No change to cost or duration**

***If length changing***

**What was the length of the term of the original contract?**

**What is the length of the extension/renewal?**

**What is the revised total term of the contract?**

***If cost changing***

**What was the original value of the entire contract prior to this proposed change?**

**What is the value of the proposed change?**

**What is the new/revised total value including change?**

***If terms changing***

**Describe the change and the reason for it (i.e. compliance with state law, different way of doing business etc.)**

**Change to terms:** Community tablets will be afforded, free of charge, to all individuals who are in custody with the Denver Sheriff Department. In addition to the free basic community tablets, Provider will offer personal rental tablets with premium content. The Securus debit account will be used by users to pay for premium content and debit calls and be connected to their trust/commissary account. Securus will offer free and rentable tablets to users to purchase premium content that is described in the general description.

**UPDATE ON VISITATION OUTSIDE THE SCOPE OF THIS AMENDMENT-  
INFORMATIONAL ONLY**

**Remote Visitation**

The Denver Sheriff Department has implemented remote visitation on June 30, 2019 with Securus Technologies, LLC. This proposal includes an amendment to the current contract for the inclusion of Video Relay Services/Customer-Managed Digital Mail

Center and three new application services. The deployment of Video Relay Services/Customer- Managed Digital Mail Center is articulated in amendatory agreement 2. New applications include a prepaid debit account funded through an individual's commissary/trust account that will be utilized to pay for Securus services. The incorporation of free personal tablets that will give the option for users to improve their lives with no cost educational, mental health, addiction recovery, personal development, job search and religious materials. Personal tablet benefits will help increase communications with family and friends (helping compliance with meaningful contact under House Bill 21-1211 and decreasing the amount of personal mail the jail accepts), access educational tools and resources, search and prepare for employment prior to release, access the latest technology, prepare for successful re-entry, grow spiritually and personally, occupy time with entertainment options (pay for premium services such as songs, games, and movies) and develop new skills and interests.

Remote visitation is completed through the following website - Securustech.net. An account must be created, by the user on this website, prior to a visit being scheduled. Once the account is created, the user can schedule a visit for the next business day. Remote visits must be completed on devices that are internet capable (phone, computer or tablet/iPad). Home remote visitation costs the user \$9.00 per visit but are unlimited. There is also a selection to conduct a free visit at either the Downtown Detention Center or the County Jail. Onsite facility visitation is limited to 2 visits per week. Securus and DSD personnel actively monitor remote visitation for possible policy violations. If a violation is noted, a warning message is first sent to the visitor/customer. If the violation is not corrected, the visit is terminated. Professional remote visitation is also available, under the same policy, but is not monitored by staff.

Current requested tablet technology will not involve remote visitation. The tablets will support in person mail, which will reduce the amount of physical mail the facilities will handle.

### **In-Person Visitation Project/ Process Executive Summary (Related but not part of this agreement)**

The DSD has offered video visitation as the primary method for visitation since 2005. Video visitation occurs at both the Downtown Detention Center and the County Jail facilities.

In 2017, following the recommendation of former Independent Monitor, Nick Mitchell's report and additional community interest, previous Sheriff, Patrick Firman asked that a workgroup be convened, "to assess the impacts and consideration aspects for in-person interviews (visits)". The scope of the workgroup's discussions would include, but not be limited to, cost and fiscal impacts, space/infrastructure, staffing needs, timelines, scale with potential for piloting as a starting point, and determining interoperability with various types of visitation and impacts.

After convening over the course of four months, the Contact Visitation Workgroup completed the task to assess the impacts and considerations for in-person visitation. After review of all recommendations, the Denver County Jail (COJL), located at 10500 Smith Road was the preferred location as recommended by the group. Building 1 will be converted to a contact visit room. Contact visits were previously conducted in this space prior to the implementation of video visitation at the COJL in 2005. At the time of the formal recommendation by the Working Group, the total projected cost to renovate the area was estimated at \$923,571.00. The final approved budget for this project today is, \$1,756,220.07

The visitation space will have 10 tables seating up to 4 people each, up to 3 visitors and 1 person in custody. In addition, 3 private family rooms will be provided for court ordered child visitation with a social worker and similar situations. Persons in custody will be brought in from the secured area into the space. The visitors will be escorted from the lobby to the visit room. Included in the renovation to Building 1 for the purpose of contact visitation, the outdated COJL lobby will be remodeled into a more open and inviting space for our visitors. There will be a site walk at the facility on June 14<sup>th</sup>, Owner/Architect/Contractor/ (OAC) Meeting with a demo on the 3rd or 4th week of June contingent upon materials being available. The general contractor, Wilderness, prefers to ensure that the materials are here before the demo begins due to possible supply chain issues, which makes sense. As of now, the very early schedule assumption, per the PM's estimate, is 20 weeks start to finish. The project plan is currently being finalized. We anticipate a late fall implementation.

### ***Current Inmate Official Contact Visits Process:***

At present Inmates housed at the DDC or COJL are allowed official contact visits from attorneys and others recognized by the Department as having an official function. These do not count as personal visits. These visitors include attorneys, law enforcement officers, correctional agency investigators, probation and parole

officers, officers of the court, and government investigators, clergy, social service agencies. Visitors in the classification are prescreened and must present a valid ID when arriving at the COJL or DDC. These visits can take place 7 days a week from 7 am to 8 pm with an approximate 30-minute time limit.

Parent/Child Bonding Contact Visits Overview (Construction is Complete / Pending Completion of Policy):

Contact visits between inmate mothers and their children ages two and under will be permitted to facilitate bonding and encourage the emotional / physical development of young children and the parent/child relationship. These visits can take place 7 days a week from 8 am to 8 pm at the COJL only and will be approximately 90 minutes in length and one per day. Inmates at the DDC that may qualify will be transported to the COJL for the visit if needed. No more than three children will be allowed in a single visit. Prior to the initial visit, an application process must be completed by the inmate with criminal background check will be conducted on guardians and third-party individuals. Inmates who have restraining orders or other court orders in place that disallow visitation with the child will not be permitted to have bonding visits. All court-ordered visitation parameters will be followed for bonding visits. Visits will not be allowed within the inmate mother's first 48-hours of booking, though the application process may be initiated during this time. This time limit does not include inmates returning to the facility after giving birth.

Inmates may not be allowed a visit if they are experiencing a mental health crisis. If this is the case the visit will be rescheduled. Guardians will be allowed to bring in approved food and formula to feed the children. Mothers will be allowed to breast feed if desired. This program can be suspended during instances of public health or other emergencies, all visits may be cancelled for legitimate safety and security purposes.

General Inmate Contact Visits (Pending Construction and Policy Completion):

General contact visits shall be available to qualifying inmates housed at the County Jail COJL. These visits can take place all week from 8 am to 8 pm at the COJL only and will last for approximately 30 minutes. Inmates who qualify will need to make a request 48 hours in advance of a desired contact visits with all visitors being cleared through CCIC/NCIC prior to the visit. Only eligible level five (5) inmates shall be allowed to participate in general contact visits. To determine if a level five (5) inmate is eligible to participate in contact visits, staff shall review notations made in ATIMS to determine if such inmate has violated any jail rules or regulations set forth in the

### Inmate Handbook.

If an inmate has been written up on a jail rule violation, they shall not be permitted to participate in contact visits, except for parent/child bonding visits, for a duration of time determined by the facility major, regardless if a disposition hearing has been conducted. Visitors shall be declined a visit if there is an active protective order against them or an active arrest warrant is discovered. Each visitor, including children, shall pass through the metal detector. A handheld metal detector may be used to search for metal contraband items on visitors if needed. Staff will perform a visual inspection of any briefcases, purse, packages, strollers, diaper bags, or other property. A pat or trans frisker search of their person may be required at the direction of a supervisor. Visitors and inmates will be brought to the contact visiting room where they will sit at the same table and have their visit. Upon completion of the visit the inmate will be searched and returned to their housing area and the visitor will be escorted out of the building. This program can be suspended during instances of public health or other emergencies, all visits may be cancelled for legitimate safety and security purposes.