



Legislation Details (With Text)

File #: 17-0932 **Version:** 1

Type: Resolution **Status:** Adopted

File created: 8/15/2017 **In control:** Business, Arts, Workforce, & Aeronautical Services Committee

On agenda: 9/11/2017 **Final action:** 9/11/2017

Title: A resolution approving a proposed Agreement between the City and County of Denver and Allstream Business US, Inc. concerning purchase of hardware, software, software upgrades, support, maintenance and related equipment and professional services at Denver International Airport. Approves a five-year contract with Allstream Business US, Inc. in the amount of \$9,327,868.03 to design, build, deploy, and manage telephone and voice services for user devices and functions including airport operations and maintenance control, emergency services, call centers, facility phones, and emergency broadcast and conference capabilities throughout Denver International Airport (201523312-00). The last regularly scheduled Council meeting within the 30-day review period is on 9-25-17. The Committee approved filing this resolution by consent on 8-23-17.

Sponsors:

Indexes: Debra Bartleson

Code sections:

Attachments: 1. RR17 0932 DIA Allstream Business, 2. 17-0932 Contract_Allstream Business US, 3. 17-0932 Filed Resolution_Allstream Business US, 4. 17-0932 Filed Resolution_Allstream Business US.pdf, 5. 17-0932 PLEASE USE - Filed Bill_DOE Hearing Office Supplemental.pdf, 6. 17-0932 - signed.pdf

| Date | Ver. | Action By | Action | Result |
|-----------|------|--|---------------------|--------|
| 9/12/2017 | 1 | Council President | signed | |
| 9/11/2017 | 1 | City Council | adopted | Pass |
| 8/23/2017 | 1 | Business, Arts, Workforce, & Aeronautical Services Committee | approved by consent | |

Contract Request Template (Contracts; IGAs; Leases)

Date Submitted: 08-15-17

Requesting Agency: Denver International Airport
Division:

- **Name:** Aaron Barraza
- **Phone:** (303) 342-2261
- **Email:** Aaron.Barraza@flydenver.com <mailto:Aaron.Barraza@flydenver.com>

Item Title & Description:

*(Do not delete the following instructions)
These appear on the Council meeting agenda. Initially, the requesting agency will enter a 2-3 sentence description. Upon bill filling, the City Attorney's Office should enter the title above the description (the title should be in **bold** font).*

*Both the title and description must be entered between the red "title" and "body" below. Do **not** at any time delete the red "title" or "body" markers from this template.*

A resolution approving a proposed Agreement between the City and County of Denver and Allstream Business US, Inc. concerning purchase of hardware, software, software upgrades, support, maintenance and related equipment and professional services at Denver International Airport.

Approves a five-year contract with Allstream Business US, Inc. in the amount of \$9,327,868.03 to design, build, deploy, and manage telephone and voice services for user devices and functions including airport operations and maintenance control, emergency services, call centers, facility phones, and emergency broadcast and conference capabilities throughout Denver International Airport (201523312-00). The last regularly scheduled Council meeting within the 30-day review period is on 9-25-17. The Committee approved filing this resolution by consent on 8-23-17.

Affected Council District(s) or citywide? Council District 11

Contract Control Number: 201523312-00

Vendor/Contractor Name (including any "DBA"): Allstream Business US, Inc

Type and Scope of services to be performed:

To replace the current Avaya Voice platform with a new telephony solution that can support: core voice system, voice mail, call management / integrated voice response, call accounting, call recording, conference bridge, and blast conferencing solution. The new system will provide voice services supporting over 3,600 end devices and over 2,000 users to include:

- City office functions including Airport Operations, Maintenance Control
- Emergency services - 911 - Police, Fire, Paramedics
- TSA, Tenants and Airlines via Technologies Tenant Services
- Call centers, Business Technologies Service Desk and facility phones (e.g. parking gates, elevator phones, white courtesy phones, AGTS tunnel phones).
- Emergency broadcast and conference capabilities (Crash-net, Brief-net, Train-net, Fire-net)

Location (if applicable):

WBE/MBE/DBE goals that were applied, if applicable (construction, design, Airport concession contracts):

Are WBE/MBE/DBE goals met (if applicable)?

Is the contract new/a renewal/extension or amendment?

Was this contractor selected by competitive process or sole source? RFP process

For New contracts

Term of initial contract: Five years

Options for Renewal:

How many renewals (i.e. up to 2 renewals)?

Term of any renewals (i.e. 1 year each):

Cost of initial contract term: \$9,327,868.03

Cost of any renewals:

Total contract value council is approving if all renewals exercised:

For Amendments/Renewals Extensions:

Is this a change to cost/pricing; length of term; terms unrelated to time or price (List all that apply)?

If length changing

What was the length of the term of the original contract?

What is the length of the extension/renewal?

What is the revised total term of the contract?

If cost changing

What was the original value of the entire contract prior to this proposed change?

What is the value of the proposed change?

What is the new/revised total value including change?

If terms changing

Describe the change and the reason for it (i.e. compliance with state law, different way of doing business etc.)