



## Legislation Details (With Text)

**File #:** 24-0153 **Version:** 1

**Type:** Resolution **Status:** Adopted

**File created:** 2/5/2024 **In control:** Safety, Housing, Education & Homelessness Committee

**On agenda:** 2/26/2024 **Final action:** 2/26/2024

**Title:** A resolution approving a proposed Second Amendatory Agreement between the City and County of Denver and The Urban Institute to continue to evaluate the Support Team Assisted Response (STAR) and Co-Responder programs, citywide.  
Amends a contract with The Urban Institute by adding \$250,000 for a new total of \$735,579 and one year for a new end date of 12-31-2024 to continue to evaluate the Support Team Assisted Response (STAR) and Co-Responder programs, citywide (ENVHL-202371875-02/ENVHL-202161500-02). The last regularly scheduled Council meeting within the 30-day review period is on 3-18-2024. The Committee approved filing this item at its meeting on 2-14-2024.

**Sponsors:**

**Indexes:** Anne Wallace

**Code sections:**

**Attachments:** 1. RR24-0153\_DDPHE Urban Institute Request, 2. 24-0153 Filed Resolution\_The Urban Institute\_202371875-02, 3. 24-0153 Agr\_The Urban Institute\_202371875-02, 4. 24-0153 Filed Resolution\_The Urban Institute, 5. 24-0153\_signed

Date	Ver.	Action By	Action	Result
2/26/2024	1	Council President	signed	
2/26/2024	1	City Council	adopted	Pass
2/14/2024	1	Safety, Housing, Education & Homelessness Committee	approved by consent	Pass

## Contract Request Template (Contracts; IGAs; Leases)

**Date Submitted: 2-12-2024**

**Requesting Agency: DDPHE**  
**Division:**

**Subject Matter Expert Name: Will Fenton**  
**Email Address: William.fenton@denvergov.org**  
**Phone Number:**

### Item Title & Description:

*(Do not delete the following instructions)*

*These appear on the Council meeting agenda. Initially, the requesting agency will enter a 2-3 sentence description. Upon bill filling, the City Attorney's Office should enter the title above the description (the title should be in **bold** font).*

*Both the title and description must be entered between the red "title" and "body" below. Do **not** at any time delete the red "title" or "body" markers from this template.*

## **A resolution approving a proposed Second Amendatory Agreement**

**between the City and County of Denver and The Urban Institute to continue to evaluate the Support Team Assisted Response (STAR) and Co-Responder programs, citywide.**

Amends a contract with The Urban Institute by adding \$250,000 for a new total of \$735,579 and one year for a new end date of 12-31-2024 to continue to evaluate the Support Team Assisted Response (STAR) and Co-Responder programs, citywide (ENVHL-202371875-02/ENVHL-202161500-02). The last regularly scheduled Council meeting within the 30-day review period is on 3-18-2024. The Committee approved filing this item at its meeting on 2-14-2024.

**Affected Council District(s) or citywide?**  
**citywide**

**Contract Control Number:**

ENVHL-202371875-02/ENVHL-202161500-02).

**Vendor/Contractor Name (including any "DBA"):**

**The Urban Institute**

**Type and Scope of services to be performed:**

The Urban Institute is conducting third party evaluation for the STAR Program to document, improve on, and evaluate the STAR and Co-Responder programs, with a focus on connection to services. In addition to providing Denver with ongoing information about implementation for the purposes of further refining and improving these initiatives, this work will contribute to emerging literature and best practices for non-punitive responses to people in crisis, helping policymakers direct resources where they can be most effective and efficient. The purpose of this evaluation is to 1) evaluate the implementation and outcomes of the community engagement provider/service provider network (i.e. "STAR Community Coalition run by Servicios de la Raza), 2) analyze short and immediate-term participant outcomes, and 3) conduct a cost analysis of the STAR and Co-Responder Programs.

The Urban Institute (Urban) is conducting an evaluation of the City and County of Denver's (Denver) STAR and Co-responder programs. The evaluation's goals are to: foster greater understanding about implementation, coordination, and connection to services; support continuous improvement; and document participant outcomes and ongoing needs.

In 2022 (Year 1), the evaluation had three primary components:

- *Implementation and Process Study* to document program implementation and develop recommendations for successful program expansion and sustainability;
- *An Outcomes Study* to measure short-term outcomes for program participants;
- *A Community Engaged Systems Change Study* to document systems-level implementation processes, gaps and perceived community-level outcomes.

In 2023 (Year 2), the evaluation included:

- *An Outcomes Study* to analyze linked WellPower and Department of Safety data over two years after client engagement with the STAR or Co-responder program. Urban received the data in September 2023 and will begin data cleaning and analysis which will continue into Year 3.
- *A Community Engagement/Service Provider Network Study* to document how Servicios de la Raza collaborates with the STAR program and the network of community-based providers created to support longer-term service connections for STAR clients.

In 2024, (Year 3) of the evaluation includes data collection and analysis focusing on:

- *Ongoing Outcomes Study* to continue data analysis of intermediate outcomes of program participants after STAR and Co-Responder team interactions, including exploring outcomes by subgroups (e.g., needs, locations, demographics/identities, services).
- *A Cost Study* to understand the public costs and benefits of the STAR and Co-responder programs and how it relates to the public costs and benefits of traditional first responder systems. (*Originally*

*planned for Year 2 but postponed to Year 3 because the cost analysis is dependent on outcomes data.*)

- *Scaling Up Strategy Assessment* to estimate the full demand for STAR and Co-Responder programs using 911 data and describe the implementation and budget requirements for scaling up.

**Location (if applicable):**

**WBE/MBE/DBE goals that were applied, if applicable (construction, design, Airport concession contracts):**

N/A

**Are WBE/MBE/DBE goals met (if applicable)?**

**Is the contract new/a renewal/extension or amendment?**

amendment

**Was this contractor selected by competitive process or sole source?**

no

**For New contracts**

**Term of initial contract:**

**Options for Renewal:**

How many renewals (i.e. up to 2 renewals)?

Term of any renewals (i.e. 1 year each):

**Cost of initial contract term:**

**Cost of any renewals:**

**Total contract value council is approving if all renewals exercised:**

**For Amendments/Renewals Extensions:**

<i>Current Contract Amount (A)</i>	<i>Additional Funds (B)</i>	<i>Total Contract Amount (A+B)</i>
\$485,579	\$250,000	\$735,579

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
12/1/2021-12/31/2023	1 year	12/31/2024