



Legislation Text

File #: 23-1897, Version: 1

Contract Request Template (Contracts; IGAs; Leases)

Date Submitted: 12-4-2023

Requesting Agency: DDPHE
Division:

Subject Matter Expert Name: Will Fenton
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Phone Number:

Item Title & Description:

(Do not delete the following instructions)

*These appear on the Council meeting agenda. Initially, the requesting agency will enter a 2-3 sentence description. Upon bill filling, the City Attorney's Office should enter the title above the description (the title should be in **bold** font).*

*Both the title and description must be entered between the red "title" and "body" below. Do **not** at any time delete the red "title" or "body" markers from this template.*

A resolution approving a proposed Second Amendatory Agreement between the City and County of Denver and Mental Health Center of Denver, doing business as WellPower, to continue to provide clinicians for the Support Team Assisted Response (STAR) program.

Amends a contract with the Mental Health Center of Denver, operating as WellPower, by adding \$935,986 for a new total of \$3,213,553 and one year for a new end date of 12-31-2024 to continue to provide clinicians for the Support Team Assisted Response (STAR) program, citywide. ENVHL-202371478-02/ENVHL-202160835-02. The last regularly scheduled Council meeting within the 30-day review period is on 1-22-2024. The Committee approved filing this item at its meeting on 12-6-2023.

Affected Council District(s) or citywide?

citywide

Contract Control Number:

ENVHL-202371478-02

Vendor/Contractor Name (including any "DBA"):

Mental Health Center of Denver, dba WellPower

Type and Scope of services to be performed:

1. The STAR Van Clinicians will:
 - A. Provide de-escalation, connection, and system navigation for individuals, in the city and county of Denver, through triaged

- calls from the STAR dedicated phone number, the Public Safety non-emergency line or 911 Emergency Services.
- B. Assist in supporting the self-identified needs of individuals served. This includes but is not limited to:
 - a. Access to low barrier treatment options.
 - b. Connection (or reconnection) to service providers or safe locations identified by the individual.
 - c. Transport to identified supports as needed.
 - d. Referral and connection to additional resources that can be utilized for support and system navigation post crisis provided through STAR community coalitions.
 - 2. Deploy response teams that include, but are not limited to, Licensed Behavioral Health Clinicians (or Unlicensed Behavior Health Clinicians under supervision).
 - 3. Be available for 16 hours daily (7 days per week) based on assessed need, with current staffing levels.
 - a. There are limited exceptions for staff availability, which may cause a slight reduction in community response:
 - i. Clinical staff will attend bi-weekly (every other week) team meetings, governed by the WellPower Clinical Manager, which can last up to 2 hours, and may include pre-planned trainings
 - ii. STAR Clinicians are required to attend a 1-hour individual clinical supervision meeting, in compliance with clinical ethical standard practice. Clinical supervision will be scheduled with minimal reductions in STAR van service.
 - iii. Clinical staff will attend on-going trainings that provide them with continuing education regarding their clinical work and/or trainings related to vicarious trauma (or similar trainings), and/or professional development. The trainings will be scheduled to have a minimal impact on community response but may require modified schedules for STAR van availability.
 - iv. All clinical staff are required to attend WellPower all-staff meetings, and team building practicums 3 (three) times per year, for at least a half day for each session.
 - b. WellPower will ensure adequate staffing to accommodate training and professional development activities for staff with minimal, if any, interruption to van service
 - c. WellPower will inform the Denver Department of Public Health and Environment (DDPHE), and STAR program partners before any planned reduction in availability due to staff training, engagement, and/or wellness needs when possible. In instances where there is not 30 days notice, WellPower will inform DDPHE and STAR program partners upon learning of the planned reduction in availability
 - 4. WellPower will:
 - a. Provide STAR van clinical staff with training that includes best practices related to required activities of the team, including cultural responsiveness training specific to populations served, universal precautions, and biohazard waste disposal. DDPHE staff may review and recommend changes to training curriculum if they differ from recommended practices. Additional trainings may include, but are not limited to: verbal de-escalation; diversity, equity and inclusion; non-violent crisis intervention; and targeted learning on underserved and underrepresented marginalized populations present in the City and County of Denver, which includes LGBTQI+, BIPOC, IDD populations, and youth.
 - b. Additional trainings may be offered to WellPower, as a STAR program partner, with curriculum approved in advance by Clinical Manager.
 - c. Secure any protected health information resulting from service delivery according to applicable federal, state and local law and rules, with robust policies and procedures in place to maintain the confidentiality of protected health information.
 - d. Deliver telehealth services via encrypted technology compliant with HIPAA.
 - e. Have signed and dated confidentiality agreements for all staff and volunteers on file.
 - f. Hold in confidence proprietary data or confidential information that may be owned or controlled by the City or may be owned or controlled by other governmental entities and is collected in the performance of services. Vendor may only use this data and confidential information for the performance of services. Vendor will be required to handle, maintain, and protect all such data or information in accordance with any applicable local, state or federal laws, rules or regulations that may apply.
 - g. Participate in formative and process evaluation as part of the ongoing activities of the STAR program.

Location (if applicable):

WBE/MBE/DBE goals that were applied, if applicable (construction, design, Airport concession contracts):

N/A

Are WBE/MBE/DBE goals met (if applicable)?

N/A

Is the contract new/a renewal/extension or amendment?

Amendment

Was this contractor selected by competitive process or sole source?

Competitive process

For New contracts

Term of initial contract:

Options for Renewal:

How many renewals (i.e. up to 2 renewals)?

Term of any renewals (i.e. 1 year each):

Cost of initial contract term:

Cost of any renewals:

Total contract value council is approving if all renewals exercised:

For Amendments/Renewals Extensions:

<i>Current Contract Amount (A)</i>	<i>Additional Funds (B)</i>	<i>Total Contract Amount (A+B)</i>
\$2,277,567	\$935,986	\$3,213,553

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
1/1/2022-12/31/2023	1 year	12/31/2024