



Legislation Text

File #: 23-1672, Version: 1

**Contract Request Template (Contracts; IGAs; Leases)**

**Date Submitted: 11-6-2023**

**Requesting Agency: HOST**  
**Division:**

**Subject Matter Expert Name: Chris Lowell**  
**Email Address: [Christopher.lowell@denvergov.org](mailto:Christopher.lowell@denvergov.org)**  
**[<mailto:Christopher.lowell@denvergov.org>](mailto:Christopher.lowell@denvergov.org)**  
**Phone Number:**

**Item Title & Description:**

*(Do not delete the following instructions)*  
*These appear on the Council meeting agenda. Initially, the requesting agency will enter a 2-3 sentence description. Upon bill filling, the City Attorney's Office should enter the title above the description (the title should be in **bold** font).*

*Both the title and description must be entered between the red "title" and "body" below. Do **not** at any time delete the red "title" or "body" markers from this template.*

**A resolution approving a proposed Fourth Amendatory Agreement between the City and County of Denver and The Colorado Coalition for the Homeless for outreach services to persons experiencing homelessness, citywide.**

Amends a contract with The Colorado Coalition for the Homeless (202057228) to add \$3,037,326 for a new total of \$8,811,044 and one additional year for a new end term of 12-31-2024 for outreach services to persons experiencing homelessness, citywide. 202370851. The last regularly scheduled Council meeting within the 30-day review period is on 12-11-2023. The Committee approved filing this item at its meeting on 11-8-2023.

**Affected Council District(s) or citywide?**

**Citywide**

**Contract Control Number:**  
**202370851/202057228**

**Vendor/Contractor Name (including any "DBA"):**  
**Colorado Coalition for the Homeless**

**Type and Scope of services to be performed:**

**Project Description:**

The purpose of this contract agreement is to provide a Department of Housing Stability (HOST) amendment to add funding in the amount of \$3,037,326 for a total contract amount of \$8,811,044 These funds will be provided to The Colorado

Coalition for the Homeless (CCH) for the Denver Street Outreach Collaborative (DSOC). CCH will deliver outreach and resource engagement, in collaboration with other service providers, to persons experiencing unsheltered homelessness in Denver. DSOC will utilize a model of street outreach that relies upon consistent, long-term, trusting relationships between outreach workers, a case manager, a licensed behavioral health care provider, Registered Nurse, and people, both adults and youths, experiencing unsheltered homelessness.

CCH will subcontract with St. Francis Center and Urban Peak to collaborate in providing services. The collaborative outreach offices are located at the CCH outreach office located at 2100 Broadway. St. Francis Center's outreach offices are located at 2314 N. Broadway. Urban Peak's outreach offices are located at 730 21st Street. Outreach will primarily occur in field locations in encampment or street settings. In addition to the internal collaboration between the contracted agencies, DSOC will coordinate efforts within the greater continuum of homeless service and outreach service providers, including City of Denver outreach teams, Mental Health Center of Denver, OneHome, and additional non-profit partners.

#### SERVICES DESCRIPTION

- A. CCH will coordinate the DSOC initiative. CCH will subcontract with agencies to perform the services outlined in this Scope of Work.
- B. DSOC provides outreach and engagement services, as well as intensive, housing focused case management services, to youth and adults experiencing homelessness in Denver with a focus on those who are chronically homeless, disconnected from facility-based programming, and in encampment settings. DSOC case management services include connecting clients to OneHome and helping to collect documents needed to complete housing applications.
- C. DSOC works to remove barriers to housing by including an RN and Licensed Behavioral Health Navigator to the outreach activities. These licensed health care providers enable vital services to be delivered where people are at: on the street or other places of engagement.
- D. Designated DSOC encampment response staff (comprising 13.25 FTE, 42% of total contracted staff) provide outreach to residents of City-identified encampments with deployment of staff and resources directed by the Department of Housing Stability; deployment directives include engaging residents of encampments that are posted for cleanup or public health closure. The DSOC encampment response staff provide initial and ongoing focused engagement, assessment and identification of service needs, case management, and referrals to services.
- E. DSOC will coordinate with the Department of Housing Stability for the coordination of care and provision of outreach and encampment response services to shared clients.
- F. DSOC services will be provided Monday through Friday, from 7 A.M. to 5:30 P.M., and one Saturday each month, from 9 A.M. to 5:00 P.M. CCH agrees to provide HOST with an on-call number to be utilized to coordinate for an outreach response in emergency situations outside of regular business hours as defined above - but still within the hours of M-F 7AM - 9PM and Saturday-Sunday 8AM - 6PM. Days of operation may be extended during cold and other weather emergencies.
- G. DSOC will develop a standard protocol to be activated during isolated weather emergencies.
- H. DSOC will coordinate with HOST staff for provision of same-day services within City encampment response.
- I. DSOC outreach workers will have visible ID and branded items such as lanyards, backpacks, or other similar gear, to easily identify outreach workers.
- J. DSOC will respond to all requests for outreach service within two working days. DSOC shall retain discretion to suspend deployments to environments that have clear, present, and imminent safety risk. These risks, or any emergent incident that interferes with outreach deployment, shall be promptly communicated to HOST.
- K. DSOC will develop a plan alongside HOST and the MDHI HMIS team to maintain quality data for DSOC programs in HMIS. Elements for consideration and review for the plan include, but are not limited to, use of HMIS outreach module, standard procedure for exiting clients in HMIS, and aggregate reporting of camp level data.
- L. As local experts in the engagement of, and provision of services to, persons experiencing

unsheltered homelessness, DSOC will assist City of Denver/HOST to improve understanding of needs, experiences, and solutions for this unique service population. This improved understanding relies upon DSOC’s ongoing, meaningful engagement through activities inclusive of, but not limited to, representation of persons with lived expertise in advisory and decision-making bodies, administering surveys, conducting interviews, and other initiatives as appropriate.

**OBJECTIVES AND OUTCOMES**

Number of duplicated households contacted annually	11,500
Number of people contacted in collaboration with City directed encampment response efforts placed into shelter, NCS or micro-community units, assuming availability of aligned units.	735
Number of unique households contacted who obtain permanent housing (including reunification with family or friends)	265
Unsheltered households obtaining permanent housing identified as chronically homeless	100
Number of households receiving case management services who exited to permanent or stable housing	65
Assumptions: Unless otherwise indicated, data will be pulled from Homeless Management Information System. Data Quality Report must be uploaded to Salesforce with quarterly report. Data quality must be in alignment with City of Denver standards.	

**Location (if applicable):**

**WBE/MBE/DBE goals that were applied, if applicable (construction, design, Airport concession contracts):**

N/A

**Are WBE/MBE/DBE goals met (if applicable)?**

N/A

**Is the contract new/a renewal/extension or amendment?**

amendment

**Was this contractor selected by competitive process or sole source?**

Competitive

**For New contracts**

**Term of initial contract:**

**Options for Renewal:**

**How many renewals (i.e. up to 2 renewals)?**

**Term of any renewals (i.e. 1 year each):**

**Cost of initial contract term:**

**Cost of any renewals:**

**Total contract value council is approving if all renewals exercised:**

**For Amendments/Renewals Extensions:**

**Is this a change to cost/pricing; length of term; terms unrelated to time or price (List**

**all that apply)?**

Cost/length

**If length changing**

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
1/1/21 - 12/31/23	12 Months	12/31/24

**If cost changing**

<i>Current Contract Amount (A)</i>	<i>Additional Funds (B)</i>	<i>Total Contract Amount (A+B)</i>
\$5,773,718	\$3,037,326	\$8,811,044

**If terms changing**

**Describe the change and the reason for it (i.e. compliance with state law, different way of doing business etc.)**