File #: 21-0053, **Version:** 1

Contract Request Template (Contracts; IGAs; Leases)

Date Submitted: 1-15-21

Requesting Agency: Technology Services
Division:

Subject Matter Expert Name:

Name: Joe Saporito
Email: Joseph.saporito@denvergov.org

Item Title & Description:
(Do not delete the following instructions)
*These appear on the Council meeting agenda. Initially, the requesting agency will enter a 2-3 sentence description. Upon bill filling, the City Attorney's Office should enter the title above the description (the title should be in **bold** font).*

*Both the title and description must be entered between the red "title" and "body" below. Do **not** at any time delete the red "title" or "body" markers from this template.*

A resolution approving a proposed Sixth Amendatory Agreement between the City and County of Denver and CI Technologies, Inc to update the scope of work, increase the maximum contract amount and extend the term for the IAPro and Blueteam software supporting the Denver Police, Fire and Sheriff's Departments.

Amends a contract with CI Technologies, Inc. by adding $552,357 for a new total of $1,156,007 and three years for a new end date of 12-31-23 for the continual use and support of the IAPro and Blueteam software supporting the Denver Police, Fire and Sheriff's Departments (TECHS-202056831). The last regularly scheduled Council meeting within the 30-day review period is on 3-1-21. The Committee approved filing this item at its meeting on 1-26-21.

Affected Council District(s) or citywide? Citywide

Contract Control Number: TECHS-202056831

Vendor/Contractor Name (including any "DBA"): CI Technologies, Inc.

Type and Scope of services to be performed:

The Denver Police Department (DPD) and Internal Affairs Bureau (IAB) replaced their in-house data base that records complaints with CI Technologies' Case Management system, "IAPro" back in 2012. IAPro was originally purchased to be the new case management program for DPD Internal Affairs. It was rolled out February 28, 2013, paired with Blueteam and is now not only the case management program, but also the Department's Use of Force (UoF) reporting system. Over the past several years, other Safety Agencies started to use IAPro and Blueteam and now this system is currently used by Denver Police Department Internal Affairs Bureau, Conduct Review, the Office of the Independent Monitor, Director of Safety's Office, Civil Liability and City Attorney's Office, Denver Sheriff's Department and Denver Fire Department. For DPD, Blueteam is used department wide for the transmission of IAB cases and UoF reporting. DPD's current use of Blueteam for UoF reporting also keeps DPD in compliance with State Law SB-217. DSD is also currently developing their use of Blueteam for UoF reporting to comply with State Law SB-217.

Also, as part of the amendment, the City is adding the "ElPro" (Early Intervention) functionality which is a part to the CI Technologies' application suite. This new functionality has been developed as a solution that will bring the Performance Development Unit into the mix and enable front-line supervisors and those in higher echelons to familiarize themselves with incidents those down their chain-of-command have been involved in. These incidents could include incidents of all types such as: internal and external complaints, use-of-force, vehicle pursuit, employee involved accident, etc. The types of incident in this solution are configured by the City so there's no limit to the number of types there can be. Part of the increase in the contract amount would go to the implementation of the ElPro product. This will allow early intervention to be tied to the information in IAPro instead of using two different reporting systems. This will improve the ability to identify officers that potentially need additional resources and or training, in an effort to prevent negative community interactions.

This amendment will extend the term and add capacity so that these agencies can continue to use the IAPro and Blueteam applications and maintain the vendor's support of the application. Software maintenance and support services include remote troubleshooting and support provided via the telephone and online channels, as well as installation assistance and basic usability assistance. Software support services may also include new product installation services, installation of product updates, migrations for major releases of software and other types of proactive or reactive on-site services, future minor versions (point releases) or future major releases of software. These support services are employed to ensure the application is functioning at its maximum capacity.

Location (if applicable):

WBE/MBE/DBE goals that were applied, if applicable (construction, design, Airport concession contracts):

Are WBE/MBE/DBE goals met (if applicable)?

Is the contract new/a renewal/extension or amendment?

Was this contractor selected by competitive process or sole source?

For New contracts

Term of initial contract:

Options for Renewal:

How many renewals (i.e. up to 2 renewals)?

Term of any renewals (i.e. 1 year each):

Cost of initial contract term:

Cost of any renewals:

Total contract value council is approving if all renewals exercised:

For Amendments/Renewals Extensions:

Is this a change to cost/pricing; length of term; terms unrelated to time or price (List all that apply)?

If length changing

What was the length of the term of the original contract?

11/1/2012 - 12/31/2020

What is the length of the extension/renewal?

3 years

What is the revised total term of the contract?

11/1/2012 - 12/31/2023

If cost changing

What was the original value of the entire contract prior to this proposed change?

$603,650

What is the value of the proposed change?

$552,357

What is the new/revised total value including change?

$1,156,007

If terms changing

Describe the change and the reason for it (i.e. compliance with state law, different way of doing business etc.)