



Legislation Text

File #: 22-1537, Version: 2

**Contract Request Template (Contracts; IGAs; Leases)**

**Date Submitted: 11-28-2022**

**Requesting Agency: Technology Services  
Division:**

**Subject Matter Expert Name: Chad Mitchell**

**Email Address:** [chad.mitchell@denvergov.org](mailto:chad.mitchell@denvergov.org) <<mailto:chad.mitchell@denvergov.org>>

**Phone Number:**

**Item Title & Description:**

*(Do not delete the following instructions)*

*These appear on the Council meeting agenda. Initially, the requesting agency will enter a 2-3 sentence description. Upon bill filling, the City Attorney's Office should enter the title above the description (the title should be in **bold** font).*

*Both the title and description must be entered between the red "title" and "body" below. Do **not** at any time delete the red "title" or "body" markers from this template.*

**A resolution approving a proposed Fourth Amendatory Agreement between the City and County of Denver and Tyler Technologies, Inc. to reflect both the renegotiated pricing and continued need for the software application supporting property tax processes.**

Amends a contract with Tyler Technologies, Inc. by reducing the amount by \$996,090 for a new total of \$13,745,584 and by adding 18 months for a new end date of 11-30-2026 to reflect both the renegotiated pricing and continued need for the software application supporting property tax processes, citywide (TECHS-201521806/ TECHS-202265409-04). The last regularly scheduled Council meeting within the 30-day review period is on 1-3-2023. The Committee approved filing this item at its meeting on 11-29-2022.

**Affected Council District(s) or citywide? Citywide**

**Contract Control Number:** This amendment TECHS-202265409-04  
Original TECHS-201521806-00

**Vendor/Contractor Name (including any "DBA"):**  
**Tyler Technologies, Inc**

**Type and Scope of services to be performed:**

Vendor will continue to support the iasWorld tax collection software according to our Service Level Agreement. This includes vendor monitoring of the application as well as issue resolution assistance to ensure the application is functioning at its maximum performance.

**Location (if applicable): CITYWIDE**

**WBE/MBE/DBE goals that were applied, if applicable (construction, design, Airport concession contracts): N/A**

**Are WBE/MBE/DBE goals met (if applicable)? N/A**

**Is the contract new/a renewal/extension or amendment?  
Amendment**

**Was this contractor selected by competitive process or sole source?  
Competitive process**

**For New contracts**

**Term of initial contract:**

**Options for Renewal:**

**How many renewals (i.e. up to 2 renewals)?**

**Term of any renewals (i.e. 1 year each):**

**Cost of initial contract term:**

**Cost of any renewals:**

**Total contract value council is approving if all renewals exercised:**

**For Amendments/Renewals Extensions:**

**Is this a change to cost/pricing; length of term; terms unrelated to time or price (List all that apply)?**

**Cost/pricing and length of term**

***If length changing***

**What was the length of the term of the original contract?**

**5/21/2015 - 5/21/2025**

**What is the length of the extension/renewal?**

**One year and six months**

**What is the revised total term of the contract?**

**5/21/2015 - 11/30/2026**

***If cost changing***

**What was the original value of the entire contract prior to this proposed change? \$**

**14,741,674.00**

**What is the value of the proposed change? (\$996,090)**

**What is the new/revised total value including change?  
\$13,745,584.00**

***If terms changing***

**Describe the change and the reason for it (i.e. compliance with state law, different way of doing business etc.)**

The Department of Finance partnered with Technology Services to purchase the Tyler Technologies iasWorld Software as a Service (SaaS) application in 2015 for the purpose of administering the property tax process for the City and County of Denver including:

- Listing of properties
- Valuation of properties
- Taxation
- Collection

This application is primarily used by the Department of Finance (Assessment and Treasury) and secondarily used by other City Agencies (Wastewater, Community Planning and Development, Department of Economic Development, Denver Fire Department, etc.). The functionality of this system will continue to be needed by these departments requiring an extension of the contract to continue the use and support of the application.

The City collects approximately \$1.6 billion through this system on an annual basis so it is vital that the City has continual access and use of this system and that it continues to be supported by the vendor. The City, through this application, is also able to distribute a portion of the taxes collected to Denver Public Schools.

The City has been able to renegotiate with the vendor to reduce the overall costs and extend the reduced costs over a greater length of time.