File #: 18-0538, **Version:** 1

Contract Request Template (Contracts; IGAs; Leases)

Date Submitted: 5-8-18

Requesting Agency: Technology Services

Item Title & Description:
(Do not delete the following instructions)
*These appear on the Council meeting agenda. Initially, the requesting agency will enter a 2-3 sentence description. Upon bill filling, the City Attorney's Office should enter the title above the description (the title should be in **bold** font).*

*Both the title and description must be entered between the red "title" and "body" below. Do **not** at any time delete the red "title" or "body" markers from this template.*

A resolution approving a proposed Amendatory Agreement by and between the City and County of Denver and Tegsco, LLC to extend the term and increase compensation for the second phase of the implementation of the ARIES/vehicle towing dispatch solution.
Adds $1.8 million and five years to a contract with Tegsco, LLC. for a new total of $2,283,000 and five years through 5-1-23 for vehicle impound and tow management software to support tow dispatch and tow management operations (TECHS-201522305-01). The last regularly scheduled Council meeting within the 30-day review period is on 6-25-18. The Committee approved filing this item at its meeting on 5-22-18.

Affected Council District(s) or citywide? Citywide

Contract Control Number: TECHS-201522305-01

Vendor/Contractor Name (including any "DBA"): Tegsco, LLC

Type and Scope of services to be performed:
In 2015 Tegsco (AutoReturn) was awarded a contract through the RFP process to provide a Vehicle Impound and Tow Management software solution (ARIES). This software solution was to be implemented in two phases; Phase I was the implementation of the ARIES/Impound solution: Phase II will be the implementation of the ARIES/Dispatch solution.

Phase I was the primary objective for the City to provide a new impound management system for the Vehicle Impound Facility ("VIF"). AutoReturn completed the deployment of its ARIES/Impound to support the VIF operations on March 16, 2016. Now, the City is exercising

the option to proceed with Phase II to deploy AutoReturn's ARIES/Dispatch for the City's tow operations.

The successful launch in Phase I culminated in achieving the following objectives:
- Complete automation and process optimization for all VIF activities
- Data conversion for all actively stored vehicles from legacy system
- Integration with CCD Enterprise Cashiering System (ECS)
- Integration with CCD Single-Sign-On (SSO) system
- Integration with CCD PocketGov website and app (impounded vehicle search)
- Complete automation of Broncos game details at the temporary lot
- Electronic vehicle hold management for Denver Police Department ("DPD") investigators and officers

This amendment will allow for the implementation of the ARIES/Dispatch system and AutoReturn's tow company management process to support the City's tow dispatch and tow management operations for the two main tow types:
- Impound tows that are stored at the VIF
- Accident tows that are stored at the tow company facilities

This will include the towing for all 6 DPD districts plus the additional district for the Denver International Airport ("DIA"). As part of this effort AutoReturn will assume the responsibility of managing the tow companies that have current contracts with the City to provide these towing services.

Location (if applicable):

WBE/MBE/DBE goals that were applied, if applicable (construction, design, Airport concession contracts):

Are WBE/MBE/DBE goals met (if applicable)?

Is the contract new/a renewal/extension or amendment?

Was this contractor selected by competitive process or sole source?

For New contracts
Term of initial contract:

Options for Renewal:
      How many renewals (i.e. up to 2 renewals)?
      Term of any renewals (i.e. 1 year each):

Cost of initial contract term:

Cost of any renewals:

Total contract value council is approving if all renewals exercised:

For Amendments/Renewals Extensions:
Is this a change to cost/pricing; length of term; terms unrelated to time or price (List

all that apply)?

If length changing
What was the length of the term of the original contract?
Three years
What is the length of the extension/renewal?
Five years
What is the revised total term of the contract?
Eight years
If cost changing
What was the original value of the entire contract prior to this proposed change?

What is the value of the proposed change?
$1,800,000
What is the new/revised total value including change?
$2,283,000

If terms changing
Describe the change and the reason for it (i.e. compliance with state law, different way of doing business etc.)