File #: 18-0363, **Version:** 1

Contract Request Template (Contracts; IGAs; Leases)

Date Submitted: 4-10-18

Requesting Agency: Technology Services

Item Title & Description:
(Do not delete the following instructions)
*These appear on the Council meeting agenda. Initially, the requesting agency will enter a 2-3 sentence description. Upon bill filling, the City Attorney's Office should enter the title above the description (the title should be in **bold** font).*

*Both the title and description must be entered between the red "title" and "body" below. Do **not** at any time delete the red "title" or "body" markers from this template.*

A resolution approving a proposed Fourth Amendatory Agreement by and between the City and County of Denver and CI Technologies, Inc. to extend the term, increase the maximum amount, and add functionality for internal investigations for the Department of Safety.
Adds $313,850 and three years to a contract with CI Technologies, Inc. for a new total of $563,650 through 12-31-20 and includes implementation of the CrimeNtel Criminal Intelligence software in the scope (TECHS - 201208585-04). The last regularly scheduled Council meeting within the 30-day review period is on 5-21-18. The Committee approved filing this resolution by consent on 4-17-18.

Affected Council District(s) or citywide? Citywide

Contract Control Number: TECHS - 201208585-04

Vendor/Contractor Name (including any "DBA"): CI Technologies, Inc

Type and Scope of services to be performed:
 The Denver Police Department and Internal Affairs Bureau replaced their in-house data base that records complaints with CI Technologies' Case Management system, "IAPRO" back in 2012. This system is currently used by Denver Sheriff's Department, Denver Police Department, Executive Director of Safety's Office, the Office of the Independent Monitor and the City Attorney's Office. This amendment will extend the term so that these agencies can continue to use the IAPRO application and maintain the vendor's support of the application. Support includes issue resolution assistance to ensure the application is functioning at its maximum capacity.

Also, as part of the amendment, the City is adding the "CrimeNtel" functionality which is a part to the CI Technologies' application suite. This new functionality will increase the efficiency of investigations being done by the Crime Intelligence unit. Part of the increase in the contract amount will go to the implementation of the CrimeNtel product.

The remainder of the increase in the contract amount will go to the annual maintenance / support costs of the application and Professional Services to be used on an as needed basis.

The process to amend this contract was initiated in August of 2017 in an effort to have the amendment completed prior to the expiration date. There were several issued that needed to be clarified during this process that delayed the amendment. There were minimal delays with revisions to the quote for the IAPro and Blue Team annual support costs and the CrimeNtel implementation quote and rectifying errors with the supplier's certificate of insurance, but much of the delay revolved around the supplier's ability to implement Federated Authentication which is a security requirement of Technology Services. The supplier and Technology Services worked together to ensure that proper security measures were in place and ultimately the appropriate language was input in the contract.

Location (if applicable):

WBE/MBE/DBE goals that were applied, if applicable (construction, design, Airport concession contracts):

Are WBE/MBE/DBE goals met (if applicable)?

Is the contract new/a renewal/extension or amendment?

Was this contractor selected by competitive process or sole source?

For New contracts
Term of initial contract:

Options for Renewal:
        How many renewals (i.e. up to 2 renewals)?
        Term of any renewals (i.e. 1 year each):

Cost of initial contract term:

Cost of any renewals:

Total contract value council is approving if all renewals exercised:

For Amendments/Renewals Extensions:
Is this a change to cost/pricing; length of term; terms unrelated to time or price (List all that apply)?

If length changing

What was the length of the term of the original contract?
Five years

What is the length of the extension/renewal? Three years

What is the revised total term of the contract? Eight years

If cost changing
What was the original value of the entire contract prior to this proposed change?
$249,800
What is the value of the proposed change?
 $313,850
What is the new/revised total value including change?
$563,650
If terms changing
Describe the change and the reason for it (i.e. compliance with state law, different way of doing business etc.)
Amending the terms to include the implementation of the CrimeNtel Criminal Intelligence software.