



Legislation Text

File #: 23-0294, Version: 1

Contract Request Template (Contracts; IGAs; Leases)

Date Submitted: 3/12/23

**Requesting Agency: HOST
Division:**

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Phone Number:

Item Title & Description:

(Do not delete the following instructions)

*These appear on the Council meeting agenda. Initially, the requesting agency will enter a 2-3 sentence description. Upon bill filling, the City Attorney's Office should enter the title above the description (the title should be in **bold** font).*

*Both the title and description must be entered between the red "title" and "body" below. Do **not** at any time delete the red "title" or "body" markers from this template.*

A resolution approving a proposed Third Amendatory Agreement between the City and County of Denver and Colorado Coalition for the Homeless to continue to coordinate and deliver the Denver Street Outreach Collaborative and Strategic Outreach to Large Encampments programs to assist persons experiencing unsheltered homelessness in Denver.

Amends a contract with the Colorado Coalition for the Homeless by adding \$175,430 for a new contract total of \$5,773,718 to continue to coordinate and deliver the Denver Street Outreach Collaborative (DSOC) and Strategic Outreach to Large Encampments (SOLE) programs to assist persons experiencing unsheltered homelessness in Denver. No change to contract duration (HOST 202057228/HOST202366886-03). The last regularly scheduled Council meeting within the 30-day review period is on 4-24-2023. The Committee approved filing this item at its meeting on 3-22-2023.

Affected Council District(s) or citywide? Citywide

Contract Control Number: HOST 202057228/HOST202366886-03

Vendor/Contractor Name (including any "DBA"): Colorado Coalition for the

Homeless

Type and Scope of services to be performed:

This contract amendment will continue and expand the role of the Colorado Coalition for the Homeless (CCH) in delivering outreach services in collaboration with other service providers to persons experiencing unsheltered homelessness in Denver. CCH serves as the lead agency; Urban Peak and St. Francis Center are subcontractors. In addition to the internal collaboration between the contracted agencies, the Denver Street Outreach Collaborative (DSOC) and Strategic Outreach to Large Encampments (SOLE) programs coordinate efforts within the greater continuum of homeless service and outreach service providers, including City of Denver outreach teams, WellPower, the OneHome Coordinated Entry System, and additional nonprofit partners.

DSOC and SOLE utilize a model of street outreach that relies upon developing consistent, long-term, trusting relationships between outreach workers, a case manager, a licensed behavioral health care provider, Registered Nurse, and people, both adult and youth, experiencing unsheltered homelessness. Additionally, new in 2023, DSOC and SOLE will help staff the Assessment, Intake, and Diversion (AID) Center Monday - Friday with an outreach worker to assist with housing needs for people experiencing homelessness.

DSOC provides outreach and engagement services, as well as intensive, housing focused case management services, to youth and adults experiencing homelessness in Denver with a focus on those who are chronically homeless, disconnected from facility-based programming, and in encampment settings. DSOC case management services include connecting clients to OneHome and helping to collect documents needed to complete housing applications. SOLE provides outreach to residents of specific large encampments with deployment directed by staff of the City & County of Denver. Deployment directives include engaging residents of encampments in advance of posted cleanups or public health closures. The SOLE team provides initial and ongoing focused engagement, assessment and identification of service needs, and referrals to services, including DSOC services.

In 2022, DSOC and SOLE made more than 21,000 contacts with 2,354 unique people experiencing unsheltered homelessness ultimately resulting in 284 people being housed and an additional 291 persons coming off the street (exiting unsanctioned camping though not to permanent housing).

- A. CCH will coordinate the DSOC and SOLE programs. CCH will subcontract with agencies to perform the services outlined in this Scope of Work.
- B. DSOC provides outreach and engagement services, as well as intensive, housing focused case management services, to youth and adults experiencing homelessness in Denver with a focus on those who are chronically homeless, disconnected from facility-based programming, and in encampment settings. DSOC case management services include connecting clients to OneHome and helping to collect documents needed to complete housing applications.
- C. DSOC/SOLE works to remove barriers to housing by including an RN and Licensed Behavioral Health Navigation to the outreach activities. These licensed health care providers enable vital services to be delivered where people are at: on the street or other places of engagement.
- D. SOLE provides outreach to residents of specific large encampments with deployment directed by staff of the City & County of Denver. Deployment directives include engaging residents of encampments that are posted for cleanup or public health closure. The SOLE team provides initial and ongoing focused engagement, assessment and identification of service needs, and referrals to services including DSOC services. As described above, DSOC provides intensive, housing-focused case management services.
- E. DSOC/SOLE will coordinate with the Department of Housing Stability's Early Intervention Team (EIT) for the coordination of care and provision of outreach services to shared clients.
- F. DSOC services will be provided Monday through Friday, from 7 A.M. to 5:30 P.M., and one Saturday each month, from 9 A.M. to 5:00 P.M. CCH agrees to provide HOST with an on-call number to be utilized to coordinate for an outreach response in emergency situations outside of regular business hours as defined above - but still within the hours of M-F 7AM - 9PM and Saturday-Sunday 8AM - 6PM. SOLE team services will be provided Monday through Friday, 8AM - 4PM. Days of operation may be extended during cold and other weather emergencies.
- G. DSOC/SOLE will develop a standard protocol to be activated during isolated weather emergencies.
- H. DSOC and SOLE will coordinate with HOST staff for provision of same-day services within City encampment response.

- I. DSOC and SOLE outreach workers will have visible ID and branded items such as lanyards, backpacks, or other similar gear, to easily identify outreach workers. Such gear will be provided standard issue and standard design to outreach staff.
- J. DSOC and SOLE will respond to all requests for outreach service made by the City and County of Denver within two working days. DSOC and SOLE shall retain discretion to suspend deployments to environments that have clear, present, and imminent safety risk. These risks, or any emergent incident that interferes with outreach deployment, shall be promptly communicated to HOST.
- K. DSOC and SOLE will develop a plan alongside HOST and the Metro Denver Homeless Initiative (MDHI) Homeless Management Information System (HMIS) team to maintain quality data for DSOC and SOLE programs in HMIS. Elements for consideration and review for the plan include, but are not limited to, use of “private” designation in HMIS, standard procedure for exiting clients in HMIS, and aggregate reporting of camp level data.
- L. As local experts in the engagement of, and provision of services to, persons experiencing unsheltered homelessness, DSOC and SOLE will assist City of Denver/HOST to improve understanding of needs, experiences, and solutions for this unique service population. This improved understanding relies upon DSOC’s and SOLE’s ongoing, meaningful engagement through activities inclusive of, but not limited to, representation of persons with lived expertise in advisory and decision making bodies, administering surveys, conducting interviews, and other initiatives as appropriate.

Location (if applicable): Citywide

WBE/MBE/DBE goals that were applied, if applicable (construction, design, Airport concession contracts): N/A

Are WBE/MBE/DBE goals met (if applicable)?

Is the contract new/a renewal/extension or amendment? Amendment

Was this contractor selected by competitive process or sole source? Competitive

For New contracts

Term of initial contract:

Options for Renewal:

How many renewals (i.e. up to 2 renewals)?

Term of any renewals (i.e. 1 year each):

Cost of initial contract term:

Cost of any renewals:

Total contract value council is approving if all renewals exercised:

For Amendments/Renewals Extensions:

Is this a change to cost/pricing; length of term; terms unrelated to time or price (List all that apply)? Adding funds

If length changing

What was the length of the term of the original contract?

What is the length of the extension/renewal?

What is the revised total term of the contract?

If cost changing

What was the original value of the entire contract prior to this proposed change?

What is the value of the proposed change?

What is the new/revised total value including change?

<i>Current Contract Amount (A)</i>	<i>Additional Funds (B)</i>	<i>Total Contract Amount (A+B)</i>
\$5,598,288	\$175,430	\$5,773,718

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
1/1/2021 - 12/31/2023	n/a	n/a

If terms changing

Describe the change and the reason for it (i.e. compliance with state law, different way of doing business etc.)