



## Legislation Details

**File #:** 24-0563      **Version:** 1

**Type:** Resolution      **Status:** Adopted

**File created:** 4/29/2024      **In control:** Safety, Housing, Education & Homelessness Committee

**On agenda:** 5/13/2024      **Final action:** 5/13/2024

**Title:** A resolution approving a proposed Agreement between the City and County of Denver and The Community Firm to establish a customer call center to provide information on and direct access to household to the Temporary Rental and Utility Assistance (TRUA) program, citywide. Approves a contract with The Community Firm, doing business as Community Economic Defense Project, for \$758,981 and a one-year term ending 12-1-2024 to provide information on and direct access to the Temporary Rental and Utility Assistance (TRUA) program to households through a customer service call center, serving an estimated 36,000 callers, citywide. (HOST-202473566). The last regularly scheduled Council meeting within the 30-day review period is on 6-3-2024. The Committee approved filing this item at its meeting on 5-1-2024.

**Sponsors:**

**Indexes:** Anne Wallace

**Code sections:**

**Attachments:** 1. RR24-0563\_HOST\_Community Firm-TRUA\_CARE Center Res Request\_4.8.pdf, 2. 24-0563 Filed Resolution\_The Community Firm\_202473566\_05.03.pdf, 3. 24-0563\_Agmt\_The+Community+Firm+(DBA+The+Community+Economic+Defense+Project)+TRUA-Care+Center, 4. 24-0563 Filed Resolution\_The Community Firm, 5. 24-0563\_signed.pdf

Date	Ver.	Action By	Action	Result
5/13/2024	1	Council President	signed	
5/13/2024	1	City Council	adopted	Pass
5/1/2024	1	Safety, Housing, Education & Homelessness Committee	approved by consent	Pass