



Legislation Text

File #: 21-1453, Version: 1

Contract Request Template (Contracts; IGAs; Leases)

Date Submitted: 11-22-21

Requesting Agency: Technology Services
Division:

Subject Matter Expert Name:

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Item Title & Description:

*(Do not delete the following instructions)
These appear on the Council meeting agenda. Initially, the requesting agency will enter a 2-3 sentence description. Upon bill filling, the City Attorney's Office should enter the title above the description (the title should be in **bold** font).*

*Both the title and description must be entered between the red "title" and "body" below. Do **not** at any time delete the red "title" or "body" markers from this template.*

A resolution approving a proposed Fifth Amendatory Agreement between the City and County of Denver and Fast Enterprises, LLC to extend the term, increase the maximum contract amount and expand the scope of work for the GENTAX tax collection application.

Amends a contract with Fast Enterprises, LLC by adding \$8,400,000 for a new total of \$24,026,500 and five years for a new end date of 12-31-26 for the continual use and support of the GENTAX tax collection software supporting the Treasury Department (TECHS-202159876). The last regularly scheduled Council meeting within the 30-day review period is on 1-3-22. The Committee approved filing this item at its meeting on 11-30-21.

Affected Council District(s) or citywide? Citywide

Contract Control Number: TECHS-202159876

Vendor/Contractor Name (including any "DBA"): Fast Enterprises, LLC.

Type and Scope of services to be performed:

Technology Services manages the FAST Enterprises' contract on behalf of the City's Treasury

Division (Treasury). Treasury purchased FAST Enterprises' "Gentax" tax collection software application, through an RFP process, to support the Department of Finance in 2009. Gentax is the system used to collect and record all excise tax for the City. These taxes amount to approximately \$1 billion annually and are the primary source of operating revenue for the City. FAST Enterprises provides a "Managed Service" model for the City by providing full onsite support for the Gentax software.

Benefits of this software application include:

- Integrated tax software designed to support an agency implementing multiple taxes
- Adapts to diverse revenue agency requirements through configuration versus customization
- Able to make significant programming changes quickly and accurately in response to large community issues, policy issues, and voter issues. Examples:
 - o Preschool tax increase
 - o Tourism Improvement District tax
 - o Retail marijuana special sales tax rate
- On-site support provides timely and accurate service for all tax system related needs:
 - o Analysis
 - o Reports
 - o Provision of information for decision makers (City Council, Mayor's Office, Budget Management Office)
- On-site support assists with cooperative efforts with the State of Colorado - Department of Revenue (which also has the Gentax system and on-site FAST support).

FAST support ensures reliable and timely upgrades. Treasury is committed to keeping the Gentax system up-to-date through every patch and update regardless of size. This ensures that the Gentax system will serve Denver for many years to come and produce tangible long-term savings by avoiding the costly undertaking of obtaining new systems in the future.

As part of the City's use of the GENTAX software, the City pays an annual fee for software support and maintenance. Software maintenance and support services include remote troubleshooting and support provided via the telephone and online channels, as well as installation assistance and basic usability assistance. Software support services may also include new product installation services, installation of product updates (including cyber security patching), migrations for major releases of software and other types of proactive or reactive on-site services, future minor versions or future major releases of software. These support services are employed to ensure the application is functioning at its maximum capacity.

Location (if applicable):

WBE/MBE/DBE goals that were applied, if applicable (construction, design, Airport concession contracts):

Are WBE/MBE/DBE goals met (if applicable)?

Is the contract new/a renewal/extension or amendment?

Was this contractor selected by competitive process or sole source?

Competitive process

For New contracts

Term of initial contract:

Options for Renewal:

How many renewals (i.e. up to 2 renewals)?

Term of any renewals (i.e. 1 year each):

Cost of initial contract term:

Cost of any renewals:

Total contract value council is approving if all renewals exercised:

For Amendments/Renewals Extensions:

Is this a change to cost/pricing; length of term; terms unrelated to time or price (List all that apply)?

If length changing

What was the length of the term of the original contract?

1/1/2009 - 12/31/2021

What is the length of the extension/renewal?

5 years

What is the revised total term of the contract?

1/1/2009 - 12/31/2026

If cost changing

What was the original value of the entire contract prior to this proposed change?

\$15,626,500

What is the value of the proposed change?

\$8,400,000

What is the new/revised total value including change?

\$24,026,500

If terms changing

Describe the change and the reason for it (i.e. compliance with state law, different way of doing business etc.)