Legislation Details (With Text)

File #:	19-1332	**Version:** 1	
Type:	Resolution	**Status:**	Adopted
File created:	11/25/2019	**In control:**	Finance & Governance Committee
On agenda:	12/16/2019	**Final action:**	12/16/2019

Title: A resolution approving a proposed Purchase Order between the City and County of Denver and ServiceNow, Inc. for annual payment for the Enterprise Agreement with ServiceNow, Inc. Approves a purchase order with ServiceNow, Inc. for $896,133.96 and for one year for the annual payment for the City's ServiceNow Enterprise Agreement for a service management application to manage IT services, operations and business, including the continued use of software licenses as well as patches, enhancements, and new releases for the products covered in this agreement (PO-00078076). The last regularly scheduled Council meeting within the 30-day review period is on 1-6-20. The Committee approved filing this item at its meeting on 12-3-19.

Sponsors:

Indexes: Jonathan Griffin

Code sections:

Attachments: 1. RR19 1332 TS ServiceNow, 2. RR19 1332 TS ServiceNow PO, 3. 19-1332 Filed Resolution_ServiceNow, Inc. PO-00078076, 4. 19-1332 Purchase Order_ServiceNow, Inc. PO-00078076, 5. 19-1332 Filed Resolution_ServiceNow, Inc. PO-00078076, 6. 19-1332 - signed

Date	Ver.	Action By	Action	Result
12/17/2019	1	Council President	signed	
12/16/2019	1	City Council	adopted	Pass
12/3/2019	1	Finance & Governance Committee	approved by consent	Pass

Contract Request Template (Contracts; IGAs; Leases)

Date Submitted: 11-25-19

Requesting Agency: Technology Services
Division:

Subject Matter Expert Name:

Name: Sonya Martin
Email: Sonya.Martin@denvergov.org

Item Title & Description:

(Do not delete the following instructions)
*These appear on the Council meeting agenda. Initially, the requesting agency will enter a 2-3 sentence description. Upon bill filling, the City Attorney's Office should enter the title above the description (the title should be in **bold** font).*

*Both the title and description must be entered between the red "title" and "body" below. Do **not** at any time delete the red "title" or "body" markers from this template.*

A resolution approving a proposed Purchase Order between the City and County of Denver and ServiceNow, Inc. for annual payment for the Enterprise Agreement with ServiceNow, Inc.

Approves a purchase order with ServiceNow, Inc. for $896,133.96 and for one year for the annual payment for the City's ServiceNow Enterprise Agreement for a service management application to manage IT services, operations and business, including the continued use of software licenses as well as patches, enhancements, and new releases for the products covered in this agreement (PO-00078076). The last regularly scheduled Council meeting within the 30-day review period is on 1-6-20. The Committee approved filing this item at its meeting on 12-3-19.

Affected Council District(s) or citywide? Citywide

Contract Control Number: PO-00078076

Vendor/Contractor Name (including any "DBA"): ServiceNow, Inc.

Type and Scope of services to be performed:
This is a request for payment to ServiceNow Inc. for annual payment for our ServiceNow Enterprise Agreement
        covering the period December 31, 2019 - December 30, 2020.

ServiceNow is a service management application used by Technology Services to manage IT services, operations and business. The Enterprise Agreement provides for the continued use of software licenses as well as patches, enhancements, and new releases for the products covered in this agreement.
Location (if applicable):

WBE/MBE/DBE goals that were applied, if applicable (construction, design, Airport concession contracts):

Are WBE/MBE/DBE goals met (if applicable)?

Is the contract new/a renewal/extension or amendment?

Was this contractor selected by competitive process or sole source?
Competitive process
For New contracts
Term of initial contract: One year

Options for Renewal:
        How many renewals (i.e. up to 2 renewals)?
        Term of any renewals (i.e. 1 year each):

Cost of initial contract term: $896,133.96

Cost of any renewals:

Total contract value council is approving if all renewals exercised:

For Amendments/Renewals Extensions:
Is this a change to cost/pricing; length of term; terms unrelated to time or price (List all that apply)?

If length changing
What was the length of the term of the original contract?

What is the length of the extension/renewal?

What is the revised total term of the contract?

If cost changing
What was the original value of the entire contract prior to this proposed change?

What is the value of the proposed change?

What is the new/revised total value including change?

If terms changing
Describe the change and the reason for it (i.e. compliance with state law, different way of doing business etc.)