



## Legislation Details (With Text)

**File #:** 20-0149 **Version:** 1

**Type:** Resolution **Status:** Adopted

**File created:** 2/10/2020 **In control:** Finance & Governance Committee

**On agenda:** 3/16/2020 **Final action:** 3/16/2020

**Title:** A resolution approving a proposed Fourth Amendment between the City and County of Denver and Kronos Incorporated to extend the term and increase the maximum contract amount. Amends a contract with Kronos, Incorporated by adding \$50,888 for a new total of \$1,727,854.50 and five years for a new end date of 12-31-24 for Workforce Telestaff Interactive Voice Response (IVR) services and on-call related professional services for the call-out notification scheduling system used by the Denver Police and Fire Departments (TECHS-201952999). The last regularly scheduled Council meeting within the 30-day review period is on 4-6-20. The Committee approved filing this item at its meeting on 3-3-20.

**Sponsors:**

**Indexes:** Zach Rothmier

**Code sections:**

**Attachments:** 1. RR20 0149 TS Kronos IVR, 2. 20-0149 Filed Resolution\_Kronos Incorporated\_201952999-04.pdf, 3. 20-0149 4thAmendAgr\_Kronos\_201952999-03.pdf, 4. 20-0149 Filed Resolution\_Kronos Incorporated, 5. 20-0149 - signed

Date	Ver.	Action By	Action	Result
3/17/2020	1	Council President	signed	
3/16/2020	1	City Council	adopted	Pass
3/3/2020	1	Finance & Governance Committee	approved for filing	

## Contract Request Template (Contracts; IGAs; Leases)

**Date Submitted:** 2-10-20

**Requesting Agency:** Technology Services  
**Division:**

**Subject Matter Expert Name:**

Name: Joe Saporito

Email: joseph.saporito@denvergov.org

### Item Title & Description:

*(Do not delete the following instructions)*

*These appear on the Council meeting agenda. Initially, the requesting agency will enter a 2-3 sentence description. Upon bill filing, the City Attorney's Office should enter the title above the description (the title should be in **bold** font).*

*Both the title and description must be entered between the red "title" and "body" below. Do **not** at any time delete the red "title" or "body" markers from this template.*

**A resolution approving a proposed Fourth Amendment between the City and County of Denver and Kronos Incorporated to extend the term and increase the maximum contract amount.**

Amends a contract with Kronos, Incorporated by adding \$50,888 for a new total of \$1,727,854.50 and five years for a new end date of 12-31-24 for Workforce Telestaff Interactive Voice Response (IVR) services and on-call related professional services for the call-out notification scheduling system used by the Denver Police and Fire Departments (TECHS-201952999). The last regularly scheduled Council meeting within the 30-day review period is on 4-6-20. The Committee approved filing this item at its meeting on 3-3-20.

**Affected Council District(s) or citywide?** Citywide

**Contract Control Number:** TECHS-201952999

**Vendor/Contractor Name (including any "DBA"):** Kronos, Incorporated

**Type and Scope of services to be performed:**

This contract is specific to the Interactive Voice Response (IVR) services for the Kronos Workforce Telestaff applications and related professional services. IVR services are a call out / notification feature that is required by the Denver Police and Fire Departments. An example of this service would be a use for coverage (a roving position) whereas an officer signed up for overtime in the evening but will not know if they are needed until a roster is completed the following morning. They would then be notified whether they are needed or not.

**Location (if applicable):**

**WBE/MBE/DBE goals that were applied, if applicable (construction, design, Airport concession contracts):**

**Are WBE/MBE/DBE goals met (if applicable)?**

**Is the contract new/a renewal/extension or amendment?**

**Was this contractor selected by competitive process or sole source?**

**For New contracts**

**Term of initial contract:**

**Options for Renewal:**

**How many renewals (i.e. up to 2 renewals)?**

**Term of any renewals (i.e. 1 year each):**

**Cost of initial contract term:**

**Cost of any renewals:**

**Total contract value council is approving if all renewals exercised:**

**For Amendments/Renewals Extensions:**

**Is this a change to cost/pricing; length of term; terms unrelated to time or price (List all that apply)?**

***If length changing***

**What was the length of the term of the original contract?**

10/1/2007 - 12/31/2019

**What is the length of the extension/renewal?**

5 years

**What is the revised total term of the contract?**

10/1/2007 - 12/31/2024

***If cost changing***

**What was the original value of the entire contract prior to this proposed change?**

\$1,676,966.50

**What is the value of the proposed change?**

\$50,888

**What is the new/revised total value including change?**

\$1,727,854.50

***If terms changing***

**Describe the change and the reason for it (i.e. compliance with state law, different way of doing business etc.)**