



## Legislation Details (With Text)

**File #:** 20-0439 **Version:** 1

**Type:** Resolution **Status:** Adopted

**File created:** 4/30/2020 **In control:** Finance & Governance Committee

**On agenda:** 6/4/2020 **Final action:** 6/4/2020

**Title:** A resolution approving a proposed On-Call Technology Services Agreement between the City and County of Denver and The North Highland Company, LLC for professional service technology staff augmentation.  
Approves a contract with The North Highland Company, LLC. for \$5 million and for five years to provide on-call staffing professional services to support Technology Services for technology related projects for City agencies (TECHS-202054174-00). The last regularly scheduled Council meeting within the 30-day review period is on 6-15-20. The Committee approved filing this item at its meeting on 5-12-20.

**Sponsors:**

**Indexes:** Zach Rothmier

**Code sections:**

**Attachments:** 1. RR20 0439 TS The North Highland Company, 2. TS On Call Executive Summary, 3. 20-0439 Filed Resolution\_NorthHighland\_202054174-00.pdf, 4. 20-0439 Contract\_NorthHighland\_202054174-00.pdf, 5. 20-0439 Filed Resolution\_NorthHighland, 6. 20-0439 - signed

Date	Ver.	Action By	Action	Result
6/4/2020	1	Council President	signed	
6/4/2020	1	Special Meeting Of The City Council	adopted	Pass
5/12/2020	1	Finance & Governance Committee	approved for filing	

## Contract Request Template (Contracts; IGAs; Leases)

**Date Submitted:** 4-30-20

**Requesting Agency:** Technology Services  
**Division:**

**Subject Matter Expert Name:**

Name: Joe Saporito  
Email: joseph.saporito@denvergov.org

### Item Title & Description:

*(Do not delete the following instructions)  
These appear on the Council meeting agenda. Initially, the requesting agency will enter a 2-3 sentence description. Upon bill filling, the City Attorney's Office should enter the title above the description (the title should be in **bold** font).*

*Both the title and description must be entered between the red "title" and "body" below. Do **not** at any time delete the red "title" or "body" markers from this template.*

**A resolution approving a proposed On-Call Technology Services Agreement between the City and County of Denver and The North Highland Company, LLC for professional service technology staff augmentation.**

Approves a contract with The North Highland Company, LLC. for \$5 million and for five years to provide on-call staffing professional services to support Technology Services for technology related projects for City agencies (TECHS-202054174-00). The last regularly scheduled Council meeting within the 30-day review period is on 6-15-20. The Committee approved filing this item at its meeting on 5-12-20.

**Affected Council District(s) or citywide?** Citywide

**Contract Control Number:** TECHS-202054174-00

**Vendor/Contractor Name (including any "DBA"):** The North Highland Company, LLC.

**Type and Scope of services to be performed:**

Technology Services is the central information technology department for the City. The agency provides technology infrastructure, development, support, and solutions to all City Departments, as well as management of 911 system communications and Denver's 311 non-emergency contact center. Along with Denver Media Services and the Denver Marketing Office, the department is working to enhance the customer experience by aligning digital technologies with citywide marketing and communications efforts.

The Technology Services Department has recently worked with Purchasing on an RFP seeking firms highly experienced in providing qualified On-call Professional Information Technology Services staff for the purpose of augmenting City and County of Denver project staffing as needed.

The intent of the On-Call Professional Services RFP was to select and award a pool of available contractors able to provide a particular expertise. Firms awarded a contract for specific on-call professional services will acquire work via detailed task orders, with deliverables that will be assigned with itemized dollar amounts. Each task order will have a notice to proceed with authorizing signatures from both the City and County of Denver and the Contracted firm, which will allow funds to be encumbered by task order. The Contracted firm will be responsible to ensure that all deliverables as defined in the Task Order are met for the professional service classification hired for each specific engagement/project. In response to the task order the Contracted firm will be required to provide the requested staff resource names and guaranteed costs per hour for the stated work. Team composition may vary depending on the scope of each task order.

**Location (if applicable):**

**WBE/MBE/DBE goals that were applied, if applicable (construction, design, Airport concession contracts):**

**Are WBE/MBE/DBE goals met (if applicable)?**

**Is the contract new/a renewal/extension or amendment?**

**Was this contractor selected by competitive process or sole source?**

Competitive process

**For New contracts**

**Term of initial contract:** Five years

**Options for Renewal:**

**How many renewals (i.e. up to 2 renewals)?**

**Term of any renewals (i.e. 1 year each):**

**Cost of initial contract term:** \$5,000,000

**Cost of any renewals:**

**Total contract value council is approving if all renewals exercised:**

**For Amendments/Renewals Extensions:**

**Is this a change to cost/pricing; length of term; terms unrelated to time or price (List all that apply)?**

***If length changing***

**What was the length of the term of the original contract?**

**What is the length of the extension/renewal?**

**What is the revised total term of the contract?**

***If cost changing***

**What was the original value of the entire contract prior to this proposed change?**

**What is the value of the proposed change?**

**What is the new/revised total value including change?**

***If terms changing***

**Describe the change and the reason for it (i.e. compliance with state law, different way of doing business etc.)**