



Legislation Details (With Text)

File #: 20-1026 **Version:** 1

Type: Resolution **Status:** Adopted

File created: 9/18/2020 **In control:** Finance & Governance Committee

On agenda: 10/12/2020 **Final action:** 10/12/2020

Title: A resolution approving a proposed Third Amendatory Agreement between the City and County of Denver and Istonish, Inc. to extend the term and amend a provision for continual support of the Service Desk.
Amends a contract with Istonish, Inc. by adding one year for a new end date of 12-31-21 to staff the City's internal Service Desk after hours, holidays and weekends. No change to contract amount (TECHS-202055904). The last regularly scheduled Council meeting within the 30-day review period is on 11-2-20. The Committee approved filing this item at its meeting on 9-29-20.

Sponsors:

Indexes: Zach Rothmier

Code sections:

Attachments: 1. RR20 1026 TS Istonish, 2. 20-1026 Filed Resolution_IstonishInc_202055904-03.pdf, 3. 20-1026 3rdAmendAgr_IstonishInc_202055904-03.pdf, 4. 20-1026 Filed Resolution_IstonishInc, 5. 20-1026 - signed

Date	Ver.	Action By	Action	Result
10/12/2020	1	Council President	signed	
10/12/2020	1	City Council	adopted	Pass
9/29/2020	1	Finance & Governance Committee	approved by consent	

Contract Request Template (Contracts; IGAs; Leases)

Date Submitted: 9-18-20

Requesting Agency: Technology Services
Division:

Subject Matter Expert Name:

Name: Joe Saporito
Email: joseph.saporito@denvergov.org

Item Title & Description:

(Do not delete the following instructions)

*These appear on the Council meeting agenda. Initially, the requesting agency will enter a 2-3 sentence description. Upon bill filling, the City Attorney's Office should enter the title above the description (the title should be in **bold** font).*

*Both the title and description must be entered between the red "title" and "body" below. Do **not** at any time delete the red "title" or "body" markers from this template.*

A resolution approving a proposed Third Amendatory Agreement

between the City and County of Denver and Istonish, Inc. to extend the term and amend a provision for continual support of the Service Desk.

Amends a contract with Istonish, Inc. by adding one year for a new end date of 12-31-21 to staff the City's internal Service Desk after hours, holidays and weekends. No change to contract amount (TECHS-202055904). The last regularly scheduled Council meeting within the 30-day review period is on 11-2-20. The Committee approved filing this item at its meeting on 9-29-20.

Affected Council District(s) or citywide? Citywide

Contract Control Number: TECHS-202055904

Vendor/Contractor Name (including any "DBA"): Istonish, Inc.

Type and Scope of services to be performed:

The Technology Services' Service Desk is a 24/7 support entity. Currently the City employs a third party (Istonish, Inc.) to staff the Service Desk after hours, holidays and weekends. This amendment is intended to continue the City's current staffing model throughout 2021 while a solicitation is conducted.

Technology Services is currently analyzing the current service desk model and the market to prepare requirements for a solicitation that will result in a new contract starting 2022.

Location (if applicable):

WBE/MBE/DBE goals that were applied, if applicable (construction, design, Airport concession contracts):

Are WBE/MBE/DBE goals met (if applicable)?

Is the contract new/a renewal/extension or amendment?

Was this contractor selected by competitive process or sole source?

For New contracts

Term of initial contract:

Options for Renewal:

How many renewals (i.e. up to 2 renewals)?

Term of any renewals (i.e. 1 year each):

Cost of initial contract term:

Cost of any renewals:

Total contract value council is approving if all renewals exercised:

For Amendments/Renewals Extensions:

Is this a change to cost/pricing; length of term; terms unrelated to time or price (List

all that apply)?

If length changing

What was the length of the term of the original contract?

10/1/2014 - 12/31/2020

What is the length of the extension/renewal?

One year

What is the revised total term of the contract?

10/1/2014 - 12/31/2021

If cost changing

What was the original value of the entire contract prior to this proposed change?

What is the value of the proposed change?

What is the new/revised total value including change?

If terms changing

Describe the change and the reason for it (i.e. compliance with state law, different way of doing business etc.)