



Legislation Details (With Text)

File #:	23-0173	Version:	1
Type:	Resolution	Status:	Adopted
File created:	2/13/2023	In control:	Safety, Housing, Education & Homelessness Committee
On agenda:	3/6/2023	Final action:	3/6/2023
Title:	<p>A resolution approving a proposed Amendatory Agreement between the City and County of Denver and The Salvation Army for Amends a contract with The Salvation Army to continue providing individuals who are experiencing homelessness or who are at risk of becoming homeless with immediate access to the Connection Center for virtual and on-site triage, resources, and scheduling or referrals to available community programs, citywide.</p> <p>Amends a contract with The Salvation Army by adding \$320,346 for a new total of \$800,865 and one year for a new end date of 12-31-2023 to continue providing individuals who are experiencing homelessness or who are at risk of becoming homeless with immediate access to the Connection Center for virtual and on-site triage, resources, and scheduling or referrals to available community programs, citywide (HOST- 202159210/ HOST-202265782-01). The last regularly scheduled Council meeting within the 30-day review period is on 3-27-2023. The Committee approved filing this item at its meeting on 2-22-2023.</p>		
Sponsors:			
Indexes:	Anne Wallace		
Code sections:			
Attachments:	1. 2-22-23 Salvation Army Connection Center (1), 2. RR23-0173_HOST Resolution Connection Call Center TSA FINAL, 3. 23-0173 Filed Resolution_The Salvation Army 202265782-01, 4. 23-0173 Amendatory Agreement_THE SALVATION ARMY 202265782-01, 5. 23-0173 Filed Resolution_The Salvation Army 202265782-01, 6. 23-0173 - signed		

Date	Ver.	Action By	Action	Result
3/6/2023	1	Council President	signed	
3/6/2023	1	City Council	adopted	Pass
2/22/2023	1	Safety, Housing, Education & Homelessness Committee	approved for filing	Pass

Contract Request Template (Contracts; IGAs; Leases)

Date Submitted: 2-20-2023

**Requesting Agency: Department of Housing Stability
Division:**

Subject Matter Expert Name: Midori Higa
Email Address: Midori.Higa@denvergov.org
Phone Number:

Item Title & Description:

(Do not delete the following instructions)

These appear on the Council meeting agenda. Initially, the requesting agency will enter a 2-3 sentence description. Upon bill filling, the City Attorney's Office should enter the title above the description (the title

should be in **bold** font).

Both the title and description must be entered between the red "title" and "body" below. Do **not** at any time delete the red "title" or "body" markers from this template.

A resolution approving a proposed Amendatory Agreement between the City and County of Denver and The Salvation Army for Amends a contract with The Salvation Army to continue providing individuals who are experiencing homelessness or who are at risk of becoming homeless with immediate access to the Connection Center for virtual and on-site triage, resources, and scheduling or referrals to available community programs, citywide.

Amends a contract with The Salvation Army by adding \$320,346 for a new total of \$800,865 and one year for a new end date of 12-31-2023 to continue providing individuals who are experiencing homelessness or who are at risk of becoming homeless with immediate access to the Connection Center for virtual and on-site triage, resources, and scheduling or referrals to available community programs, citywide (HOST- 202159210/ HOST-202265782-01). The last regularly scheduled Council meeting within the 30-day review period is on 3-27-2023. The Committee approved filing this item at its meeting on 2-22-2023.

Affected Council District(s) or citywide? Citywide

Contract Control Number: HOST- 202159210/ HOST-202265782-01

Vendor/Contractor Name (including any "DBA"): The Salvation Army

Type and Scope of services to be performed:

The Salvation Army currently operates the "Connection Center," which provides individuals and households with information, assessment, and referral to homelessness prevention resources, emergency shelter, housing resources, and other resources to meet basic needs. The program, first launched in mid-July 2021, is meant to address a gap that has existed in the Denver community for many years. This program will continue to build on existing infrastructure and resources to pilot the first true access point or "one stop shop" to address the needs of Denver residents experiencing homelessness or housing instability. While this program initially started as a small call center to provide information to households, it quickly grew into a program that provides hundreds of households with access to a variety of supportive services and direct referrals to programs.

The Connection Center aims to increase collaboration and cooperation between organizations so that, together, we can provide a more organized approach with up-to-date data regarding the number of shelter beds available in the community, as all referrals to emergency shelter will go through one point of access. This decreases the trauma and stress on households, as they will not need to travel to multiple locations or tell their story to multiple providers. The Connection Center also provides virtual access, so people will not need to physically travel to a location, which we know can be a barrier for many seeking services. The continuation of this program allows Denver to move closer to a more organized and coordinated response to homelessness, and through this, we expect to see increased collaboration amongst agencies and more households being connected to the appropriate resources.

Scope of work:

The Connection Center will provide people with immediate virtual and physical access to The Salvation Army and other community programs, services, and information. This program will connect people experiencing homelessness or at risk of homelessness with resources that will promote fair housing and address barriers to fair housing. The Connection Center will field calls and provide in-person support to the community seeking resources to overcome hunger, homelessness, addiction and/or poverty. The Connection Center will provide trained case managers to conduct triage assessments, complete initial intakes, and schedule appointments.

Included in services are the following:

1. Locating appropriate shelter, including The Salvation Army sites and other local community shelters. The Salvation Army will complete eligibility screening for shelter access, work in close coordination with other agencies and community partners to provide direct referrals to shelters beds, and maintain and prioritize a waitlist for shelter as appropriate.
2. Providing crisis intervention and referrals to long-term supports as needed including mental health and substance use disorder treatment.
3. Working with households to determine eligibility for OneHome Coordinated Entry access and assessment.
4. Providing referrals to eviction/homelessness prevention programs or Rapid Resolution, as appropriate.
5. Providing relocation services and transportation assistance.

Location (if applicable): 11701 E 33rd Ave, Aurora, CO 80010

WBE/MBE/DBE goals that were applied, if applicable (construction, design, Airport concession contracts): N/A

Are WBE/MBE/DBE goals met (if applicable)?

Is the contract new/a renewal/extension or amendment?

Amendment

Was this contractor selected by competitive process or sole source?

Competitive

For New contracts

Term of initial contract:

Options for Renewal:

How many renewals (i.e. up to 2 renewals)?

Term of any renewals (i.e. 1 year each):

Cost of initial contract term:

Cost of any renewals:

Total contract value council is approving if all renewals exercised:

For Amendments/Renewals Extensions:

Is this a change to cost/pricing; length of term; terms unrelated to time or price (List all that apply)?

Time or price

If length changing

What was the length of the term of the original contract?

7/1/21-12/31/22

What is the length of the extension/renewal?

one year

What is the revised total term of the contract?

7/1/21- 12/31/23

If cost changing

What was the original value of the entire contract prior to this proposed change?

\$480,519

What is the value of the proposed change?

\$320,346

What is the new/revised total value including change?

\$800,865

If terms changing

Describe the change and the reason for it (i.e. compliance with state law, different way of doing business etc.)