

City and County of Denver

City and County Building 1437 Bannock St. Denver, CO 80202

Legislation Details (With Text)

File #: 24-0265 **Version**: 1

Type: Resolution Status: Adopted

File created: 2/26/2024 In control: Safety, Housing, Education & Homelessness

Committee

On agenda: 3/18/2024 Final action: 3/18/2024

Title: A resolution approving a proposed Second Amendatory Agreement between the City and County of Denver and La Raza Services, Inc., doing business as Servicios de La Raza to continue to provide

culturally appropriate community engagement services to recipients of the Support Team Assisted

Response (STAR) program.

Amends a contract with La Raza Services, Inc., doing business as Servicios de La Raza, by adding \$2,300,000 for a new total of \$4,600,000 and 10 months for a new end date of 12-31-24 to continue to provide culturally appropriate community engagement services to recipients of the Support Team Assisted Response (STAR) program, citywide (ENVHL-202472789-02/202264337-02). The last regularly scheduled Council meeting within the 30-day review period is on 4-8-2024. The Committee approved filing this item at its meeting on 3-6-2024.

Sponsors:

Indexes: Anne Wallace

Code sections:

Attachments: 1. RR24-0265_DDPHE Servicios STAR 2024_Ordinance Request, 2. STAR Servicios 2024

Contract_Council Committee Presentation-FINAL, 3. 24-0265 Filed Resolution_La Raza Services, Inc., doing business as Servicios de La Raza 202472789-02, 4. 24-0265 Second Amendatory Agreement La Raza, Inc. 202472789-02, 5. 24-0265 Filed Resolution La Raza Services, Inc., doing

business as Servicios de La Raza 202472789-02, 6, 24-0265 signed

Date	Ver.	Action By	Action	Result
3/18/2024	1	Council President	signed	
3/18/2024	1	City Council	adopted	Pass
3/6/2024	1	Safety, Housing, Education & Homelessness Committee	approved for filing	Pass

Contract Request Template (Contracts; IGAs; Leases)

Date Submitted: 3-4-2024

Requesting Agency: DDPHE

Division:

Subject Matter Expert Name: Will Fenton

Email Address: William.fenton@denvergov.org

Phone Number:

Item Title & Description:

(Do not delete the following instructions)

These appear on the Council meeting agenda. Initially, the requesting agency will enter a 2-3 sentence description. Upon bill filling, the City Attorney's Office should enter the title above the description (the title should be in **bold** font).

Both the title and description must be entered between the red "title" and "body" below. Do <u>not</u> at any time delete the red "title" or "body" markers from this template.

A resolution approving a proposed Second Amendatory Agreement between the City and County of Denver and La Raza Services, Inc., doing business as Servicios de La Raza to continue to provide culturally appropriate community engagement services to recipients of the Support Team Assisted Response (STAR) program.

Amends a contract with La Raza Services, Inc., doing business as Servicios de La Raza, by adding \$2,300,000 for a new total of \$4,600,000 and 10 months for a new end date of 12-31-24 to continue to provide culturally appropriate community engagement services to recipients of the Support Team Assisted Response (STAR) program, citywide (ENVHL-202472789-02/202264337-02). The last regularly scheduled Council meeting within the 30-day review period is on 4-8-2024. The Committee approved filing this item at its meeting on 3-6-2024.

Affected Council District(s) or citywide? citywide Contract Control Number: ENVHL-202472789

Vendor/Contractor Name (including any "DBA"):

La Raza Services, Inc., doing business as Servicios de La Raza

Type and Scope of services to be performed:

Servicios de la Raza will:

- Support individuals who have interacted with initial STAR teams by maintaining a Culturally, Geographically, and Linguistically Appropriate Services (CGLS) Network that addresses CGLS behavioral health issues and social determinants of health.
- Continually assess and identify additional providers to fill gaps in service needs for STAR clients. Providers may vary over time due to changing needs of community members. External partners/provider network provide:
 - CGLS case management, generally behavioral health related, which includes both mental health and substance use
- Any other supports needed to improve social determinants of health or other client-identified needs that resulted in crisis, may mitigate ongoing crisis, or prevent further crisis.
- Receive, process, and appropriately disseminate referrals received from STAR vans to STAR Community Alliance
- Use data to research and identify cultural priorities for community outreach and continued education on the STAR program and STAR Community Alliance.
- Provide STAR staff with training that includes best practices related to required activities of the team, including cultural responsiveness training specific to populations served. DDPHE staff may review and recommend changes to training curriculum if they differ from recommended practices. Additional trainings may include, but are not limited to: verbal de-escalation; diversity, equity and inclusion; non-violent crisis intervention; and targeted learning on underserved and underrepresented marginalized populations present in the City and County of Denver, which includes LGBTQI+, BIPOC, IDD populations, and youth.
- Collaborate with STAR partners,
- Manage daily operations of the STAR Community Alliance.
- Participate in community advisory committee meetings.
- Maintain and expand the STAR Community Alliance.

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- Support budget development work.
- Create presentations, documents, and other materials for reporting and monitoring which can be used for approved presentations to the public and other alternative response providers as well as with STAR program partners.
- Advise internal and external stakeholders on instrument development.
- Participate in formative and process evaluation as part of the ongoing activities of the STAR program.
- Determine appropriate staffing structure and responsibilities with approval from DDPHE (any changes to approved staffing structure requires approval from DDPHE).
- In 2024, Servicios de la Raza may pilot an alternative entryway into the provider network in coordination with DDPHE.

Location (if applicable):

WBE/MBE/DBE goals that were applied, if applicable (construction, design, Airport concession contracts):

N/A

Are WBE/MBE/DBE goals met (if applicable)?

Is the contract new/a renewal/extension or amendment? amendment

Was this contractor selected by competitive process or sole source? Sole source

For New contracts

Term of initial contract:

Options for Renewal:

How many renewals (i.e. up to 2 renewals)? Term of any renewals (i.e. 1 year each):

Cost of initial contract term:

Cost of any renewals:

Total contract value council is approving if all renewals exercised:

For Amendments/Renewals Extensions:

Current Contract Amount (A)	Additional Funds (B)	Total Contract Amount (A+B)
2,300,000	2,300,000	\$4,600,000

Current Contract Term	Added Time	New Ending Date
11/1/2022 - 2/29/24	10 months	12/31/24